QUESTIONS AND ANSWERS ISSUED APRIL 9, 2020

NOTICE TO VENDORS:
The following revisions, additions, and clarifications are hereby made part of the Contract Documents for the above-referenced project and shall be taken into account in the preparation of all proposals and the execution of all work. Responders shall acknowledge receipt of the Questions and Answers in their proposal.

The following questions were submitted for RFP #81-04/03/20 Mobile Data Terminals Lease:

Q1. Will the County accept alternative branded products that meet or exceed the specifications?
A1. No. Greenville County has proven history with total cost of ownership using Panasonic Mobile Data Computers with lower, ongoing costs.

Q2. Will the County accept a 12” touchscreen, instead of 14”?
A2. No.

Q3. Will the County allow demonstration units?
A3. No. The County is requesting specific units.

Q4. Does the Sheriff’s Office desire barcode readers on laptop devices?
A4. No.

Q5. Does the County have a preference of brand (Gamber Johnson/Havis) for the vehicle docks?
A5. The County prefers Havis, however, the vendor may quote products that meet or exceed specifications.

Q6. Section II., B., 2. Greenville County Sheriff’s Office, a. Hardware, Touch WiFi only, CF55 i5-7300U is stated, but Model # FZ-55CA701VM, Intel Core i7-8665U 1.90GHZ, Vpro is specified. Is the processor i5-7300U or i7-8665U Vpro required on the CF55?
A6. See Addendum #2.
Q7. Section II., B., 2. Greenville County Sheriff’s Office, a. Hardware, Touch WiFi only, lists Laptop 2-in-1 Vehicle Dock with power supply. The CF55 is a laptop, not a 2 in 1 tablet/laptop device. Is a laptop (CF55) required, or a 2 in 1 (CF33) device?
A7. See Addendum #2.

Q8. Section II., B., 3. Greenville County Coroner’s Office, a. Hardware, Touch WiFi only, CF55 I5-7300U is stated, but Model # FZ-55CA701VM, Intel Core i7-8665U 1.90GHZ, Vpro is specified. Is the processor i5-7300U or i7-8665U Vpro required on the CF55?
A8. See Addendum #2.

Q9. Section II., B., 3. Greenville County Coroner’s Office, a. Hardware, Touch WiFi only, lists Laptop 2-in-1 Vehicle Dock with power supply. The CF55 is a laptop, not a 2 in 1 tablet/laptop device. Is a laptop (CF55) required, or a 2 in 1 (CF33) device?
A9. See Addendum #2.

Q10. Section II., B., #2. Greenville County Sheriff’s Office, a. Hardware, requests FZ-55. The FZ-55 is considered a laptop with a keyboard attached. Is the vendor to remove the Premium Keyboard requirement and update the description of the vehicle dock?
A10. Premium keyboard refers to a backlit keyboard on the FZ-55. A separate keyboard is not required.

Q11. Section II., B., #3. Greenville County Coroner’s Office, a. Hardware, requests FZ-55. The FZ-55 is considered a laptop with a keyboard attached. Is the vendor to remove the Premium Keyboard requirement and update the description of the vehicle dock?
A11. Premium keyboard refers to a backlit keyboard on the FZ-55. A separate keyboard is not required.

Q12. How many years of Digital Persona Premium M&S is required?
A12. Additional years are not required.

Q13. What mounting solutions are currently use for each vehicle?
A13. The current mount is Havis Consoles with TSS Slides.

Q14. Will the County provide a vehicle list with year, make, and model?
A14. No. The majority of the Sheriff’s Office fleet is Ford Taurus, Ford Explorer, and Dodge Charger.

Q15. Is the vendor responsible for removing existing power adapters prior to installation of new adapters?
A15. See Addendum #2. Vendor shall provide pricing removal of existing power adapters.

Q16. Is the vendor to quote Dual Pass Through Docking Stations and external antennas for computers with embedded LTE and GPS?
A16. No. External antennas are not used.

Q17. Is the County looking for fair value market or $1 buyout?
A17. The County is seeking fair market value.

Q18. Does the County require 1% to 3% on hand for Panasonic to advance ship as part of the repair program?
A18. The vendor shall propose a repair program as deemed necessary to prevent disruption in service.

Q19. Section II., B., #2. Greenville County Sheriff’s Office, b. Software, requests Year 4 Public Safety Service bundle add on. Year 4 Public Safety Service bundle is only valid for Public Sector Bundle model FZ-55s, which are standard models. Is the County requesting a 4 year accidental warranty, while keeping the hard drive, and image/deployment services?
A19. See Addendum #2.

END OF QUESTIONS AND ANSWERS