APPENDICES

Additional Maps

Greenville County, by Zip Code Greenville County, Urban Versus Rural Areas

Neighborhood Survey

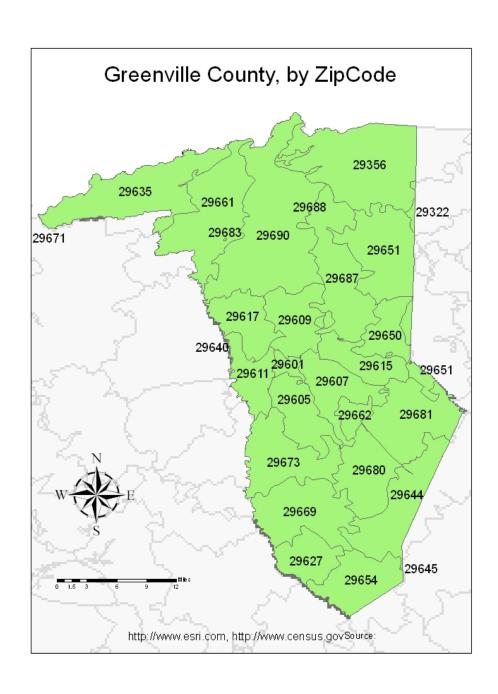
Agency Survey

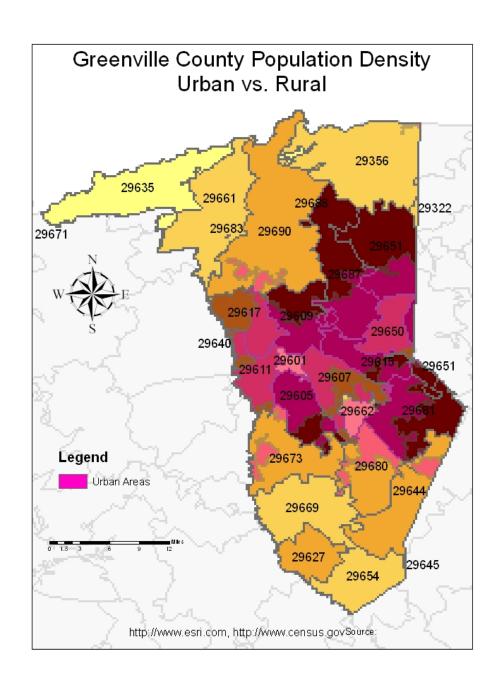
Judiciary Survey

Banks & Mortgage Lenders Survey

Property Owners & Managers Survey

Qualitative Interview Guide





IMPEDIMENTS TO FAIR AND AFFORDABLE HOUSING: A NEIGHBORHOOD SURVEY

Thank you for taking part in this survey of impediments to fair housing in Greenville City and Greenville County. The information you give is crucial to making housing better, fairer, and more affordable. Please answer to the best of your ability. You should not give out any information that you are not comfortable giving, however all information is confidential. Please do not complete this survey if you have already done so.

Name (option	nal)):				
Street Addre	SS:				
_					
Phone Numb	oer:	Email:			
May we cont	act you? Yes	. No			
Please circle	you race, color, or	origin:			
WHITE OTH	BLACK	HISPANIC	ASIAN /PACIFIC	American Indian /	
Off	1EK		Islander	Alaska Native	
		th Carolina? Month cate the number of:	nsYe	ars	
Total people:	Child	dren:	Handicapped persons:		
Elderly (age 6	55 +):				
Is this a male	e or female-headed	household?	Do you own o	or rent your home?	
How old is y	our home (in years)	?	Number of bedrooms?	?	
Do you	currently use publ	ic transportation?	Distance t	to the closest bus stop:	
Please circle	the type of home y	ou live in:			
House	Apartment	-	Group Home	Mobile Home	Other
Please cir	cle your house	hold's yearly in	come range (fron	n all sources):	
LESS THAN \$10,000	\$10,000 - \$15,000	\$15,001- \$20,000	\$20,001 - \$25,000	\$25,001 - \$30,000	
\$30,001 - \$35	5,000 \$35,001 - Mo	DRE THAN \$40,000			

Please circle your highest level of education					
Elementary (K-5 Finish College	,	` '	chool (9-12)	Less than 2	years College
OTHER PLEASE DESC	CRIBE				
Please circle if yo	ur home has:				
INDOOR RUNNING CONNECTI WATER AND SINK SEWER	HOT WAT ON TO	ER WORKING AND/OR SI		WELL SEPT	IC TANK PUBLIC
ELECTRICITY INSUF	RANCE (RENTER'S OF	R HOME OWNERS)	GAS AIR C	CONDITIONING	
		uld be interested in:		RAMS JOB TRAIN	JING
BUDGETING AND REC				S RIGHTS CLASSES	_
Child Suppor Food Stamps Welfare DISABILITY RETIREMENT	YES t	or other monetary			
Discrimination in housing comes in many forms. It is often difficult to detect. Both federal and state laws make it illegal to deny housing to a person on the basis of race, color, religion, national origin, sex, disability, or familial status.					
Question 1					
Have you ever please circle if		nated regarding	access to a	affordable hous	sing? If yes,
RENTAL		SALE			
Please circle the reason for the unfair treatment you received:					
RACE SEX	NATIONAL ORGIN	FAMILIAL STATU:	S COLOR	RELIGION DIS	ABILITY / HANDICAP

Please explain:					
Question 2 – Have you advertising?				discrimination the	
Yes	No	_	αρριу Οι	omy remaic ap	oncanto picase.
If yes, please circle if RENTAL	this was for SAL				
Please circle the reas	son for the u	ınfair treatmer	nt you rec	eived:	
RACE SEX NATIONAL HANDICAP OTHER	AL ORGIN F	AMILIAL STATUS	COLOR	MARITIAL STATUS	DISABILITY /
Please explain:					
Question 3 – Have you	ever been turr	ned down for a l	oan to buy	a house?	
Yes	No				
Do you feel you should	have been ap	oproved?			
Yes	No		Othe	er	
Please circle the reason	ı for the unfaiı	r treatment you	received:		
RACE SEX NATIONAL HANDICAP	AL ORGIN FA	AMILIAL STATUS	COLOR	MARITIAL STATUS	DISABILITY /
Please explain:					

Question 4 – Have y debts?	ou ever been asked to	refinance your home	e to "consolidate" <u>y</u>	your bills or pay off
Yes	No	Otho	er	
What interest rate w	vere you offered on a r	iew loan?	%	
Has it been within th	e past three years?	Yes		No
advantage of throu	are abusive lending pr gh financing of a loan e loans tend to have	n or the misuse of	the collateral avail	lable (like equity in
Question 1 – Have y	ou ever been the victir	n of predatory lendir	ng? Yes No_	
Question 2 – If yes,	did you seek assistand	ce and counseling?	Yes No	
Question 3- If you so	ought counseling, whe	re did you go?		
Question 4 – If you a	answered yes to the ab	oove, what was the fi	nal result of the co	unseling?
REFUND SPECIFY)		RESTRUCTURING OF A	A LOAN	OTHER (PLEASE
	YEARS OF AGE OR OLD y live in senior hous		THESE SPECIFIC QU	ESTIONS:
YES	NO			
If so, wha	t type? (For	r example:	restricted, a	assisted, etc.)
2) Do you intend to	o move in the near fo	uture?		
YES	NO			
If so, why?	(For example:	to be near	family, physica	al needs, etc.)
3) Could you affor	d assisted living if it	were necessary?		
VES	NO			

YES NO

If so, what was changed or added? (For example: wheel chair ramp, toilet seat, etc.)

How was it financed? (For example: cash, home equity, personal loan, etc.)

5) Have you ever considered or applied for a reverse (HECM) mortgage?

YES NO

Thank you for completing this survey. If you have any questions, please contact the Human Relations Commission.

Greenville County Square, 301 University Ridge, Suite 1600, Greenville, SC 29601

Voice: (864) 467- 7095 Fax: (864) 467 - 5965

Impediments to Fair /Affordable Housing: Survey of Agencies

Thank you for taking part in this survey of impediments to fair and affordable housing in Greenville City and Greenville County. The information you give is crucial to making housing better, fairer, and more affordable. Please answer to the best of your ability. You should not give out any information that you are not comfortable giving, however all information is confidential. Please do not complete this survey if you have already done so.

Name of Agency/Organization (optional)

Phone # F	Fax # -
1) Which of the following best describes your agency / organization?	Please circle answer.
Local agency State agency Federal agency Non-profit G	Grassroots Corporation Faith-based
Other (please specify)	
What type of services do you provide? Please circle all that apply. Education Employment Housing Victim Protection/Advocacy Case Management	
Who are your principal clients/customers? Please circle no more to the second sec	than two
Children Young Adults Adults Seniors	man wo.
4.) Do you provide services to persons with disabilities? Yes	No Sometimes
If yes, is the disability best described as: circle all that apply	
Mental Illness Physical Limitation AIDS Alzheimers/Dimen Other	ntia Addictions
5.) What do you feel are the biggest challenges facing your clients?	Please circle no more than three.
Affordable Housing Employment Transportation Discrimination Care	n/Stereotyping Education Language Health
Independent Living Addictions Generational Socioeconomic Le	evel Geographic Location
6.) Have your clients ever complained about discrimination or dispara	ate treatment? Yes No
7. Have you ever experienced NiMBYism (Not In My Backyard0 in the of your clients? Group Homes Homeownership Rental	ne development of housing and/or the placement Check all that apply.

8.) Does your agency have guidelines/procedures for dealing with complaints of housing discrimination?
YES NO If yes, please explain:
9.) Are you aware that the Human Relations Commission receives, investigates, and seeks to resolve these types of complaints and issues involving predatory lending?
YES NO
10) If applicable, what type of housing do you develop? Circle all that apply.
Single-family rental single-family ownership special needs/group homes Multi-family Senior housing
11a) How many individuals claiming Hispanic background do you estimate that you serve in a month?
None Less than 10 10 to 20 21-30 Over 30
11b.) If this represents an increase over last year, estimate the percentage of increase:%
10.) Estimate the Total number of clients that you serve annually
11.) What type of funding does your organization receive? Please circle all that apply.
Local State Federal United Way Fund Raising Events Philanthropic Trust Churches
12.) What efforts, if any, has your organization taken to create affordable housing opportunities?
14a.) Are you and your organization aware that the Greenville County Human Relations Commission provides a database search service, linked from its website www.greenvillecounty.org/Human_Relations, from which individuals can seek affordable housing that is available from community real estate agencies both private and governmental? Yes No

14b.) Would you or your organization be interested in listing properties you have available for low to moderate income individuals on the Greenville County Human Relations Commission website free of charge? Yes

No

Greenville County Human Relations Commission Judiciary/Court Administration Housing Impediment Survey

A – Does your Court handle civil, criminal actions or both?
B - If you handle civil, 1- do you handle foreclosures proceedings? Yes No 2- do you handle evictions? Yes No 3- do you handle tenant/landlord disputes Yes No C - Are you familiar with the Predatory Lending Act that took effect on Jan 1, 2004? Yes No
D - If you are familiar, do you advocate adding criminal penalties? Yes No
E - Are you of the opinion that Predatory Lending impedes the acquisition of affordable housing? Yes No
In your view, do these issues impede the acquisition of affordable housing:
F - Is domestic violence a factor? Y N
G - Is divorce a factor? Y N
H - Are parenting skills a factor? Y N
I - Are judgements or bad credit a factor? Y N
J - Are fraudulent checks a factor? Y N
K- Are bankruptcies or foreclosures a factor? Y N
L - Is child custody or support a factor? Y N
M - Is homelessness or addictions a factor? Y N
N - Is mental illness or incompetence a factor? Y N
O - Is consumer fraud a factor? Y N
P - Is identity theft a factor? Y N
Q - Are title or pay day lenders a factor? Y N

- R Are check cashers or rent-to-own businesses a factor? Y N
- S Is being a victim of or witness to a crime a factor? $\quad Y \quad N$
- T Are home repair scams a factor? $\quad Y \quad N$

Impediments to Fair and Affordable Housing: Survey of Banks and Mortgage companies

Thank you for taking part in this survey of impediments to fair housing in Greenville City and Greenville County. The information you give is crucial to making housing better, fairer, and more affordable. Please answer to the best of your ability. You should not give out any information that you are not comfortable giving, however all information is confidential. Please do not complete this survey if you have already done so.

Name of Organization/Company (optional	l)		
Phone #	Fax #		
1) Which of the following best describes you	ır company / organization? Please	e circle answer.	
Bank Mortgage Corporation specify)		Sub-prime lender	Other (please
Of the following impediments you believe to be the greatest Credit Education Discrimination	and least impediment:	ole housing, please ch	
Greatest impediment:		Lea	st impediment:
2b) Please list any addition	·		
3) Do you or your organization entity loan programs such a Revenue Board program, Fan	s: SC State Housing	CHOP program, SC	
YES NO			
3b) Do you provide any low to If yes, please list:		me purchasing assist	ance programs?
4) Please approximate the total	al number of loans orig	inated:	
-per year	to low t	to moderate incor	ne households

	to minoritie	S					
,	ou currently Please circ	y partner with a cle answer.	any organizat	ion to provide	homebuy	er educatio	n to your
,	YES	NO					
If		yes,		pleas	se		list:
	se circle the	e top three reas	ons for loan o	denial:			
		o debt ratio wn payment	Income only	No social	security n	umber or gı	reen card
		of propert	•	Low equ	iity	Oth	er(please
•	•	npany target m portunities?	inorities (Afri	ican-Americar	ns, Hispan	iics, Asians	, etc.) for
•	YES	NO					
7b)	What	types	of	products	do	you	offer?
8) Do y	ou feel that	your company	could do moi	re to increase	minority h	omeowners	ship?
•	YES	NO					
Please							explain:

Qualitative Interview Guide

In your opinion, what impediments to County?	o fair and affordable housing exist in Greenville			
Which of these factors contribute to these impediments?				
Education Lending practices Credit Public transportation Environment/public policies Predatory lending	Employment opportunities Home ownership opportunities Affordable housing choices Insurance Zoning			
Which sub-populations/populations do impediments?	o you feel are most heavily affected by these			
What steps can be taken to remove th	nese impediments?			
What is your organization's role in rea	moving impediments to fair housing?			