Discuss option with the Patient

Determine Hospital System Preference (If no preference see Pearls)

Indicators the patient is stable enough for Telehealth
- Appropriate mentation
- SpO2 >93%
- HR <100
- Systolic BP >100
- Not showing signs of severe dyspnea (dyspnea at rest, or inability to speak in complete sentences, Etc.)

Significant Findings
- Shortness of breath
  - Decreased ability to speak
  - Pursed lip breathing
  - Use of accessory muscles
- Lung sounds
  - Wheezing
  - Ronchi
  - Absent all together
- Waveform capnography indicative of constriction

Other differentials to consider
- Asthma
- Anaphylaxis
- Aspiration
- COPD (emphysema/bronchitis)
- Pleural effusion
- Pneumonia
- PE/Pericardial tamponade
- Pneumothorax
- Cardiac (MI/CHF)
- Inhaled toxin (carbon Monoxide)

The patient is showing signs and symptoms of COVID-19 and is appropriate for Telehealth?

Yes

Patient agrees to telehealth option

No

No

Yes

Review the Providers instructions with the patient
Collect patients contact information
Send the patients contact and clinical information to the Community Paramedic Via ESO

Telehealth with Bon Secours St Francis

Telehealth with Prisma Health

Patient remaining at home

The patient is showing signs and symptoms of COVID-19 and is appropriate for Telehealth?

Yes

No

Pearls
- Common symptoms of COVID-19:
  - Fever (100.4 F)
  - Cough
  - Shortness of breath
  - Nausea/ Vomiting
  - Diarrhea
  - Recent contact with known or suspected COVID positive or PUI
- If the patient has no hospital preference, then the following guidelines will be followed.
  - Even days telehealth calls to Bon Secours St. Francis
  - Odd days telehealth calls to Prisma Health
- All patients that receive telehealth should have an order placed for drive in COVID-19 testing
- All COVID-19 Clinical Guidelines are only in effect for the duration of the COVID-19 emergency and are null and void once the COVID emergency is declared over.