Greenville County Animal Care Temporary Changes to Operations

As always, the safety of our community’s pets and people is our top priority. During this time, these are the ways you can help animals the most:

- **Adopt a pet by appointment:** Pick out an animal (or a few) from our adoptable pet list who you are interested in meeting, then call us at (864) 467-3950 to make an appointment! Our adoption counselors will have the pet(s) ready to meet you and see if it’s a match. Appointments are available 7 days a week.

- **Foster a Pet:** Fostering shelter animals while they look for a forever home is hands down the superior way to help homeless pets. A home environment is better for the animal’s health and temperament than the shelter ever could be. Email our foster department at fosterapet@greenvillecounty.org and we’ll reach out for more information.

- **No Empty Bowls Pet Food Pantry:** Our food pantry is serving more families than ever, and we’re in constant need of food donations. Donate using our Amazon Wishlist. If you or someone you know is experiencing ruff times, the No Empty Bowls Pet Food Pantry can help. **Call ahead (864)-467-3992 to schedule a pick-up time.** We’ll bring the food out to your vehicle!

- **Clinic:** Our clinic is currently unable to open to the public (with the exception of the current limited Community Cat spay/neuter services) due to necessary changes in order to create a safe working environment for all employees. We plan to resume public services as soon as possible, and ask for your patience as we take the necessary precautions to ensure we can always properly care for our shelter animals. At this time, we are unable to determine a date when public services will resume. Please, do not wait to seek medical care for your pet. **We recommend making an appointment with your regular vet or a local discount clinic.**

- **If you find a lost pet:** First, determine if it really is lost. Many pets are simply hanging out in their neighborhood, less than 1,000 yards from their home and they will return home if we leave them alone. Other times, a pet may be in distress, is truly lost, injured or sick, or otherwise really needs the help of a Good Samaritan like you or an animal control officer. If you aren’t sure what to do, call us at 864-467-3950 and we’ll walk you through a series of questions that will help determine if the pet needs to be brought to the animal shelter or if it can stay in its community while we help you find its way home. **Click Here** for more info on how to help lost pets.

To ensure the safety of our citizens, staff and volunteers, the following changes to normal operations will take place:

- All adoptions and fosters at the shelter will be done by appointment only. Call 864-467-3950 to make an appointment.

- **Community Cat spay/neuter surgeries** are open on an appointment-only basis. Walk-ins cannot be accommodated at this time. Limited appointments are available on Thursday, Friday and Saturday mornings. We recommend making an appointment at least 24-48 hours before you intend to humanely trap a cat. **Call 864-467-3950 to make an appointment.**
- Tuesday night vaccine clinic is postponed until further notice.
- Volunteer orientations are cancelled until further notice. Announcements will be made when we can again accept new volunteers and resume the Doggy’s Day Out program.
- Tails & Trails 5K is rescheduled to take place on **Saturday, May 8, 2021**. If you already registered for Tails & Trails 5K in 2020, your registration will carry over to the 2021 event.
- Additional cleaning is being done throughout the shelter, in animal housing areas and common areas where the public congregates.
- Camp Animal Care is cancelled and planned to resume in 2021.

Updates about shelter operations and what you can do to help animals and the shelter during this time will be posted on our social media pages and our website as they become available.