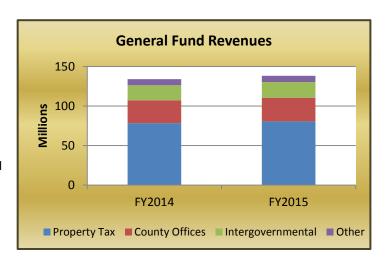
### **GENERAL FUND**

The General Fund Operating and Capital Budget for the FY2014/FY2015 biennium totals \$285,010,060. The General Fund operating budget for FY2014 (including personnel, operating, contractual and capital line items) totals \$140,195,909. This represents an increase of \$8,549,886, or 6.49% from the FY2013 budget of \$131,646,023. This increase is attributed to the inclusion of merit increases, health insurance increases, and various departmental budget enhancements. The General Fund FY2015 operating budget (including personnel, operating, contractual, and capital line items) totals \$144,814,151. This represents an increase of \$4,618,242, or 3.19% from FY2014 and is attributed to the inclusion of merit increases, health insurance increases, and various departmental budget enhancements.

#### **RESOURCES**

The General Fund resources available for appropriation in FY2014 total \$195,967,484, of which \$140,460,045 are recurring revenues (excluding the beginning fund balance and reserves). General fund resources available for appropriation in FY2015 total \$200,594,707 of which \$144,823,132 are recurring revenues. Current revenues are derived from property taxes, county office revenue, intergovernmental revenues, and other revenue (which includes interest, rent, and fees charged to various entities). The chart at the right represents the percent of total current revenue for each of these categories for both fiscal years.



**Property Tax Revenue** is expected to be \$78,226,747 for FY2014 and \$80,573,549 for FY2015. Property taxes are the County's largest single revenue source, comprising 55.69% of all General Fund current revenues.

**County Office Revenue** represents the second largest revenue source for the County, comprising 20.61% of all General Fund revenues. This category of revenue includes fees and fines collected by various County offices.

Intergovernmental Revenue includes state-shared revenues and any funds received from other governmental entities and accounts for 13.58% of General Fund revenues. State-shared revenue is generally distributed on a pro-rata basis according to population or other set formulas. The single largest source is the State Aid to Subdivision distributed quarterly from the Local Government Fund and funded by a transfer of state general fund revenues. Counties receive 83.278% and municipalities receive 16.722%.

**Other Revenue** includes interest earnings, rent, and fees charged to various entities and accounts for 5.45% of General Fund revenue. Interest income and cable franchise fees are the major parts of this revenue category.

Other Financing Sources for the General Fund total \$6,565,294 for FY2014 and \$6,595,986 for FY2015. These sources represent (1) an interfund transfer from the Road Maintenance Fee Special Revenue Fund to cover a portion of the Community Development and Planning Department related to road maintenance; (2) an interfund transfer from the Hospitality Tax Special Revenue Fund to fund a portion of public safety related expenditures; and (3) interfund transfers from the Medical Charities Special Revenue Fund and Workers Compensation Internal Service Fund. This revenue category comprises 4.67% of General Fund revenue.

The chart on the following page provides a financial summary of General Fund revenues.

# GENERAL FUND REVENUE SUMMARY

								FY13-14	FY13-14			FY:	L4-15	FY14-15
		ACTUAL		ACTUAL		BUDGET		\$ CHANGE	% CHANGE		BUDGET	\$ CI	IANGE	% CHANGE
		FY2012		FY2013		FY2014	О	VER FY2013	OVER FY2013		FY2015	OVER	FY2014	OVER FY2014
PROPERTY TAXES	\$	74,309,129	\$	77,182,912	\$	78,226,747	\$	1,043,835	1.35%	\$	80,573,549	\$ 2,	346,802	3.00%
COUNTY OFFICES														
CLERK OF COURT	\$	2,296,892	\$	2,007,260	\$	2,256,056	\$	248,796	12.39%	\$	2,275,522	\$	19,466	0.86%
REGISTER OF DEEDS		2,983,851		3,695,724		3,584,728		(110,996)	-3.00%		3,656,423		71,695	2.00%
PROBATE COURT		904,402		798,477		925,000		126,523	15.85%		940,000		15,000	1.62%
MASTER IN EQUITY		1,258,581		1,405,022		1,430,964		25,942	1.85%		1,459,583		28,619	2.00%
DETENTION CENTER		96,137		145,381		91,300		(54,081)	-37.20%		92,621		1,321	1.45%
SHERIFF		159,740		167,170		160,000		(7,170)	-4.29%		160,438		438	0.27%
MAGISTRATES - FINES & FEES		3,309,663		3,141,622		3,315,000		173,378	5.52%		3,365,000		50,000	1.51%
INFORMATION SYSTEMS		79,466		99,579		79,000		(20,579)	-20.67%		79,000		-	0.00%
GENERAL SERVICES		200,400		98,908		135,000		36,092	36.49%		135,000		-	0.00%
HEALTH DEPARTMENT		108,527		135,288		111,100		(24,188)	-17.88%		112,211		1,111	1.00%
CODES ENFORCEMENT		1,495,797		1,600,387		1,897,465		297,078	18.56%		1,934,972		37,507	1.98%
ANIMAL CARE		1,131,953		1,344,507		1,300,699		(43,808)	-3.26%		1,377,764		77,065	5.92%
EMERGENCY MEDICAL SERVICES		11,314,657		12,675,897		12,206,910		(468,987)	-3.70%		12,552,928		346,018	2.83%
PLANNING		26,216		23,054		16,000		(7,054)	-30.60%		16,000		-	0.00%
LAW ENFORCEMENT SUPPORT		317,861		446,936		308,050		(138,886)	-31.08%		311,131		3,081	1.00%
ENGINEERING		196,186		304,598		207,000		(97,598)	-32.04%		207,000		-	0.00%
REAL PROPERTY SERVICES		7,972		11,008		13,000		1,992	18.10%		13,000		_	0.00%
ZONING		20,740		31,035		30,750		(285)	-0.92%		30,902		152	0.49%
TOTAL COUNTY OFFICES	\$	25,909,041	\$	28,131,852	\$	28,068,022	\$	(63,830)	-0.23%	\$	28,719,495	\$	651,473	2.32%
							Ė	(,,		•	-, -,		,	
INTERGOVERNMENTAL REVENUES														
MULTI-COUNTY PARKS	\$	135,048	\$	91,884	\$	120,000	\$	28,116	30.60%	\$	120,000	\$	-	0.00%
DETENTION CENTER		853,026		812,748		874,141	ľ	•		·	1,091,623		217,482	24.88%
MOTOR CARRIER FEE IN LIEU		103,271		108,930		105,000		(3,930)	-3.61%		105,000		-	0.00%
MFG DEPRECIATION STATE REIMB		839,966		759,715		802,500		42,785	5.63%		804,500		2,000	0.25%
COUNTYWIDE UTILITIES		130,586		129,983		130,000		17	0.01%		130,000		-,	0.00%
STATE ALLOCATION		13,944,438		16,595,560		17,046,740		451,180	2.72%		17,899,077		852,337	5.00%
VOTER REGISTRATION & ELECTION		8,098		5,000		5,000		-	0.00%		5,000			0.00%
VETERANS AFFAIRS		10,494		10,809		10,000		(809)	-7.48%		11,000		1,000	10.00%
TAX SUPPLIES		-		-		-		-	N/A		-		-	N/A
ACCOMMODATIONS TAX		58,626		61,562		60,000		(1,562)	-2.54%		60,000		_	0.00%
MERCHANTS INVENTORY		523,743		523,743		523,743		(1,302)	0.00%		523,743		_	0.00%
DSS RENT		236,957		255,814		237,000		(18,814)	-7.35%		237,000		_	0.00%
OTHER		30,850		36,381		30,000		(6,381)	-17.54%		30,000		_	0.00%
TOTAL INTERGOVERNMENTAL	\$	16,875,103	\$	19,392,129	\$	19,944,124	¢	490,603	2.53%	¢	21,016,943	\$ 1,	072,819	5.38%
TOTAL INTERGOVERNIVIENTAL		10,073,103	,	13,332,123	7	13,344,124	7	430,003	2.55%	,	21,010,343	<b>γ 1</b> ,	072,013	3.3676
OTHER REVENUE														
INTEREST	Ś	901,218	\$	83,307	\$	918,000		834,693	1001.95%	Ś	936,360	Ś	18,360	2.00%
TAX SALE REVENUE	ڔ	201,210	ڔ	03,307	ڔ	1,600,000		054,055	1001.53/0	٠	1,815,000		215,000	13.44%
INDIRECT COST		- 277,726		256,766		289,000		32,234	12.55%		289,000		_13,000	0.00%
ADMINISTRATIVE COST		744,755		744,755		1,172,573		427,818	57.44%		1,200,514		27,941	2.38%
CABLE FRANCHISE FEES		3,044,945		3,292,950		3,000,000		(292,950)	-8.90%		3,000,000		21,541	0.00%
MISCELLANEOUS		1,105,601		685,267		300,000		(385,267)	-56.22%		300,000		-	0.00%
RENTS				,					-56.22% -2.72%				-	0.00%
SURPLUS SALE		267,113		284,020		276,285		(7,735)			276,285		-	0.00%
TOTAL OTHER REVENUE	Ś	157,748 <b>6,499,106</b>	\$	117,870 <b>5,464,935</b>	Ś	7,655,858	ć	(17,870) <b>590,923</b>	-15.16%	Ś	100,000 <b>7,917,159</b>	Ś	261,301	3.41%
OPERATING TRANSFERS	,	0,439,106	ş	5,404,935	ş	7,005,858	þ	550,923	10.81%	Ģ	7,917,159	· ·	201,301	3.41%
OTHER FINANCING SOURCES	\$	4,505,669	\$	4,534,602	÷	6,565,294		2 020 602	44.78%	÷	6,595,986		20.602	0.47%
	\$	4,505,669	Þ	4,534,002	\$	0,505,294		2,030,692	44./8%	\$	0,595,986		30,692	0.47%
FUND BALANCE USAGE		-	_	124 706 422	^	140 460 045		4 002 222	2.049/	۸.	44 022 422	٠.	-	2.110/
TOTAL GENERAL FUND REVENUE	<b>\$</b> 1	128,098,047	<b>&gt;</b>	134,/06,430	<b>&gt;</b>	140,460,045	\$	4,092,223	3.04%	<b>\$</b> 1	144,823,132	\$ 4,	363,087	3.11%

FY2013 actual expenditures are unaudited as of the printing date of this document.

### **GENERAL FUND APPROPRIATIONS**

Total general fund appropriations for FY2014 are \$138,806,832 (exclusive of \$1,389,077 for interfund transfers). Funding and staffing at these levels allow for a continuation of current services, plus any enhancements as noted in individual departmental budget section. Total general fund appropriations for FY2015 are \$143,130,310 (exclusive of \$1,683,841 for interfund transfers). The chart on the following page provides a financial summary of General Fund appropriations.

### **GENERAL FUND APPROPRIATIONS SUMMARY**

		ACTUAL		ACTUAL		APPROVED BUDGET	\$	FY13-14 CHANGE	FY13-14 % CHANGE		APPROVED BUDGET		FY14-15 CHANGE	FY14-15 % CHANGE
		FY2012		FY2013		FY2014	٥١	VER FY2013	OVER FY2013		FY2015	٥١	/ER FY2014	OVER FY2014
ADMINISTRATIVE														
COUNTY COUNCIL	\$	788,278	\$	823,358	\$	910,563	\$		10.59%	\$	935,513	\$	24,950	2.74%
COUNTY ADMINISTRATOR		667,085		664,670		694,073		29,403	4.42%		715,722		21,649	3.12%
COUNTY ATTORNEY		665,654		703,341		757,331		53,990	7.68%		779,108		21,777	2.88%
TOTAL ADMINISTRATIVE	\$	2,121,017	\$	2,191,369	\$	2,361,967	Ş	170,598	7.79%	Ş	2,430,343	Ş	68,376	2.89%
GENERAL SERVICES	,	700.011	,	742.262	,	770.627	,	20.275	2.020/	,	704.040	٨	24 202	2 1 40
FINANCIAL OPERATIONS	\$	700,911	Þ	742,262	\$		\$		3.82%	Ş	794,840	\$	24,203	3.14%
GEOGRAPHIC INFORMATION SYSTEM INFORMATION SYSTEMS AND SERVICES		532,728 4,685,700		543,796 4,987,830		569,351		25,555 93,539	4.70% 1.88%		585,000		15,649 97,177	2.75% 1.91%
MANAGEMENT & BUDGET		629,737		612,896		5,081,369 642,549		29,653	4.84%		5,178,546 662,696		20,147	3.14%
PROCUREMENT SERVICES		326,212		345,049		406,114		61,065	17.70%		418,591		12,477	3.07%
REAL PROPERTY SERVICES		1,840,166		1,844,514		2,255,439		410,925	22.28%		2,323,544		68,105	3.02%
BOARD OF APPEALS		590		1,738		9,000		7,262	417.87%		9,000		-	0.00%
TAX COLLECTOR		1,052,412		1,091,079		1,277,891		186,812	17.12%		1,311,443		33,552	2.63%
HUMAN RELATIONS		144,392		152,422		156,179		3,757	2.47%		160,885		4,706	3.01%
HUMAN RESOURCES		822,186		843,200		888,568		45,368	5.38%		912,369		23,801	2.68%
REGISTRATION AND ELECTION		865,176		1,049,396		965,973		(83,423)	-7.95%		991,199		25,226	2.61%
VETERANS AFFAIRS		290,939		300,266		314,611		14,345	4.78%		324,297		9,686	3.08%
TOTAL HUMAN RESOURCES	\$	11,891,148	\$	12,514,448	\$	13,337,681	\$	823,233	6.58%	\$	13,672,410	\$	334,729	2.51%
COMMUNITY DEVELOPMENT AND PLANNING	G		_											
ANIMAL CARE SERVICES	\$	2,345,936	\$	2,587,692	\$	3,004,029	\$		16.09%	\$	3,066,393	\$	62,364	2.08%
PLANNING AND CODE COMPLIANCE		2,580,018		2,616,139		3,089,414		473,275	18.09%		3,108,636		19,222	0.62%
PUBLIC WORKS ADMINISTRATION		462,747		507,310		541,129		33,819	6.67%		556,470		15,341	2.83%
ENGINEERING		853,456		878,036		946,735		68,699	7.82%		970,760		24,025	2.54%
ENGINEERING - NORTHERN BUREAU		2,376,233		2,372,149		2,480,983		108,834	4.59%		2,533,173		52,190	2.10%
ENGINEERING - SOUTHERN BUREAU		1,779,326		1,760,989		2,006,376		245,387	13.93%		2,049,378		43,002	2.14%
PROPERTY MANAGEMENT	_	5,646,871	_	5,675,587		6,106,572		430,985	7.59%		6,226,741		120,169	1.97%
TOTAL COMMUNITY DEVELOPMENT & PLNG PUBLIC SAFETY	Ş	16,044,587	\$	16,397,902	\$	18,175,238	Ş	1,777,336	10.84%	Ş	18,511,551	Ş	336,313	1.85%
DETENTION CENTER	٠	17,087,919	خ	18,367,238	۲	18,920,301	\$	553,063	3.01%	Ļ	19,681,238	ے	760,937	4.02%
EMERGENCY MEDICAL SERVICES	Ş	15,998,714	Ş	16,360,628	Ş	16,345,473	Ş	(15,155)	-0.09%	Ş	16,757,467	\$	411,994	2.52%
FORENSICS		2,057,740		2,028,693		2,280,949		252,256	12.43%		2,350,330		69,381	3.04%
INDIGENT DEFENSE		150,562		158,466		164,014		5,548	3.50%		169,212		5,198	3.17%
RECORDS		2,076,008		2,043,005		2,254,188		211,183	10.34%		2,363,947		109,759	4.87%
TOTAL PUBLIC SAFETY	Ś	37,370,943	\$	38,958,030	\$	39,964,925	Ś	1,006,895	2.58%	\$	41,322,194	Ś	1,357,269	3.40%
ELECTED & APPOINTED OFFICES/JUDICIAL		, , ,		, , ,	Ť	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Ė	, , , ,	Ė	, ,	
CIRCUIT SOLICITOR	\$	5,587,884	\$	5,864,871	\$	6,223,841	\$	358,970	6.12%	\$	6,455,166	\$	231,325	3.72%
CLERK OF COURT		3,223,442		3,436,125		3,502,211		66,086	1.92%		3,607,188		104,977	3.00%
MASTER IN EQUITY		500,065		529,656		570,102		40,446	7.64%		588,080		17,978	3.15%
MAGISTRATES		4,315,084		4,396,207		4,483,284		87,077	1.98%		4,620,725		137,441	3.07%
PROBATE COURT		1,239,684		1,279,663		1,433,424		153,761	12.02%		1,521,282		87,858	6.13%
PUBLIC DEFENDER		512,216		512,132		613,825		101,693	19.86%		613,825		-	0.00%
TOTAL JUDICIAL SERVICES	\$	15,378,376	\$	16,018,655	\$	16,826,687	\$	808,032	5.04%	\$	17,406,266	\$	579,579	3.44%
ELECTED AND APPOINTED OFFICES/FISCAL							١.					١.		
AUDITOR	\$		\$	1,068,798	\$	1,118,581	\$	49,783	4.66%	\$	1,153,527	\$	34,946	3.12%
REGISTER OF DEEDS		1,004,630		1,063,423		1,127,169		63,746	5.99%		1,159,452		32,283	2.86%
TREASURER	_	378,269	_	397,118	^	417,224	٠.	20,106	5.06%	^	430,217	^	12,993	3.11%
TOTAL FISCAL SERVICES	\$	2,391,635	\$	2,529,338	\$	2,662,974	\$	133,636	5.28%	Þ	2,743,196	Þ	80,222	3.01%
ELECT. & APPTD. OFFICES/ LAW ENFORCE.  CORONER	\$	603,915	¢	673,071	¢	747,878	ć	74,807	11.11%	ċ	769,377	ć	21,499	2.87%
MEDICAL EXAMINER	Ş	340,309	Ş	359,482	Ş	353,839	Ş	(5,643)	-1.57%	Ş	353,839	۶	21,499	0.00%
SHERIFF		35,149,223		36,459,124		37,956,325		1,497,201	4.11%		39,408,652		1,452,327	3.83%
TOTAL LAW ENFORCEMENT	Ś	36,093,447	\$	37,491,676	Ś	39,058,042	\$	1,566,366	4.18%	Ś	40,531,868	\$	1,473,826	3.77%
OTHER SERVICES	-	-,,		, . =,=. 0		., .,	Ť	, ,	3/0	Ĺ	.,,,	Ť	, ,,,,,	
EMPLOYEE BENEFIT FUND	\$	175,784	\$	96,076	\$	428,300	\$	332,224	345.79%	\$	428,300	\$	-	0.00%
LEGISLATIVE DELEGATION		29,820		43,612		56,801	Ĺ	13,189	30.24%		58,459	Ĺ	1,658	2.92%
NON-DEPARTMENTAL		2,122,339		2,362,108		3,338,126		976,018	41.32%		3,338,126		-	0.00%
PLANNING AND CODE COMPLIANCE		1,133,443		1,211,353		1,308,074		96,721	7.98%		1,349,380		41,306	3.16%
OUTSIDE AGENCIES		1,194,143		1,232,068		1,288,017		55,949	4.54%		1,338,217		50,200	3.90%
TOTAL OTHER SERVICES	\$	4,655,528	\$	4,945,216	\$	6,419,318	\$	1,474,102	29.81%	\$	6,512,482	\$	93,164	1.45%
OPERATING TRANSFERS														
MATCHING FUND GRANTS	\$	165,462	\$	88,379	\$	200,000	\$	111,621	126.30%	\$	200,000	\$	-	0.00%
TRANSFERS - CAPITAL PROJECTS		-		-		-		-	0.00%		-		-	0.00%
TRANSFERS - DEBT SERVICE		202,500		283,045		1,189,077		906,032	0.00%		1,483,841		294,764	24.79%
TRANSFERS - SPECIAL REVENUE		-		-		-	_	-	0.00%		-		-	0.00%
TOTAL OPERATING TRANSFERS	\$	367,962	\$	371,424	\$	1,389,077		1,017,653	273.99%		1,683,841		294,764	21.22%
TOTAL GENERAL FUND EXPENDITURES	\$	126,314,642	\$ 1	131,418,058	\$	140,195,909	\$	8,777,851	6.68%	\$	144,814,151	\$	4,618,242	3.29%

 ${\it FY2013\ actual\ expenditures\ are\ unaudited\ as\ of\ the\ printing\ date\ of\ this\ document.}$ 

#### **Personnel Services**

Personnel Services (wages, salaries, pensions, and benefits) represent the largest single category of expenditures in the budget and are generally the predominant expense of the department budgets. The General Fund personnel services budget (including salaries and related costs falling under employee benefits) for FY2014 total \$113,643,771 and equates to 81.87% of the General Fund operating budget. The personnel services budget for FY2015 totals \$117,919,708 and equates to 82.39% of the General Fund operating budget.

#### **Position Summary**

For FY2014, full-time equivalent positions increase by 23.97 positions in the General Fund from FY2013. A total of 1,757.96 full-time equivalent positions are authorized and include additions of positions in Community Development and Planning, Public Safety, judicial areas, and law enforcement areas. For FY2015, General Fund full-time equivalent positions will increase an additional 13.00 positions to 1,770.96 due to additional public safety, judicial and law enforcement positions.

#### **Operating Expenses and Contractual Charges**

Operating Expenses for the General Fund for FY2014 total \$21,503,692. Operating expenses for FY2015 total \$21,600,085. General Fund Contractual Charges total \$3,574,749 for FY2014 and \$3,583,667 for FY2015.

#### **Capital Outlay**

The General Fund Capital Line Item budget totals \$84,620 for FY2014 and \$26,850 for FY2015. These approved capital items will have no direct impact on future operating budgets, with the impact of maintenance costs absorbed through redirection of a portion of the capital funds programmed in the five year financial forecast. All other capital requirements are funded and approved through the Capital Improvement Program that is presented simultaneously to County Council with the budget. Detailed explanations of capital projects within the Capital Improvement Program can be found in the Capital Projects section of this document.

#### Other Financing Sources/Uses

Other Financing Uses for the General Fund total \$1,389,077 for FY2014 and \$1,683,841 for FY2015. Transfers to other funds include funding for master lease debt service and matching funds for grants. In accordance with the County's Financial Policies, general fund transfers have been made only as payments for the intended support of specific programs or services.

### Fund Balance

The fund balance for the General Fund as of June 30, 2012 was \$52,219,067. The fund balance (unaudited) as of June 30, 2013 is \$55,507,439. As of June 30, 2014, the fund balance for the General Fund is projected at \$55,771,575 with an unassigned fund balance of \$52,962,374. As of June 30, 2015, the fund balance for the General Fund is projected at \$55,780,556 with an unassigned fund balance of \$52,884,093. The following chart provides a projection of the General Fund.

### **GENERAL FUND PROJECTION**

	FY2011	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017
	ACTUAL	ACTUAL	ACTUAL	BUDGET	BUDGET	PROJECTED	PROJECTED
BEGINNING FUND BALANCE	\$ 49,182,443	\$ 50,435,661	\$ 52,219,067	\$ 55,507,439	\$ 55,771,575	\$ 55,780,556	\$ 57,574,987
REVENUES							
Property Tax	\$ 74,449,897	\$ 74,309,129	\$ 77,182,912	\$ 78,226,747	\$ 80,573,549	\$ 83,892,728	\$ 86,409,510
County Office Revenue	25,600,730	25,909,041	28,131,852	28,068,022	28,719,495	29,614,580	30,503,017
Intergovernmental	16,885,715	16,875,103	19,392,129	19,944,124	21,016,943	21,227,112	21,439,384
Other	5,442,950	6,499,106	5,464,935	7,655,858	7,917,159	8,075,502	8,237,012
Total Revenues	\$ 122,379,292	\$ 123,592,379	\$ 130,171,828	\$ 133,894,751	\$ 138,227,146	\$ 142,809,922	\$ 146,588,923
OTHER FINANCING SOURCES							
Transfers In from Other Funds	7,271,191	4,505,669	4,534,602	6,565,294	6,595,986	5,927,906	5,960,464
TOTAL REVENUE AND SOURCES	\$ 129,650,483	\$ 128,098,048	\$ 134,706,430	\$ 140,460,045	\$ 144,823,132	\$ 148,737,828	\$ 152,549,387
TOTAL RESOURCES	\$ 178,832,926	\$ 178,533,709	\$ 186,925,497	\$ 195,967,484	\$ 200,594,707	\$ 204,518,385	\$ 210,124,374
EXPENDITURES							
Salaries	\$ 72,723,811	\$ 74,119,980	\$ 77,481,036	\$ 80,518,709	\$ 83,288,052	\$ 84,953,813	\$ 86,652,889
Benefits	27,926,501	28,635,172	30,102,074	33,125,062	34,631,656	35,494,781	36,176,220
Operating	19,181,248	19,679,599	20,020,216	21,503,692	21,600,085	21,500,000	21,500,000
Contractual	3,263,285	3,298,748	3,333,638	3,574,749	3,583,667	3,300,000	3,300,000
Capital	213,458	213,182	109,670	84,620	26,850	12,000	12,000
TOTAL EXPENDITURES	\$ 123,308,303	\$ 125,946,680	\$ 131,046,634	\$ 138,806,832	\$ 143,130,310	\$ 145,260,594	\$ 147,641,109
OTHER FINANCING SOURCES/USES							
Transfers Out to Other Funds	5,088,962	367,961	371,424	1,389,077	1,683,841	1,682,803	1,421,696
Debt Service (Capital Leases)	-	202,500	283,045	1,189,077	1,483,841	1,482,803	1,221,696
Special Revenue (Home Incar)	-						
Special Revenue (Grants)	88,962	165,461	88,379	200,000	200,000	200,000	200,000
Capital Projects	5,000,000	-					
EXCESS/(DEFICIT)	\$ 1,253,218	\$ 1,783,406	\$ 3,288,372	\$ 264,136	\$ 8,981	\$ 1,794,431	\$ 3,486,582
ENDING FUND BALANCE	\$ 50,435,661	\$ 52,219,067	\$ 55,507,439	\$ 55,771,575	\$ 55,780,556	\$ 57,574,987	\$ 61,061,569
ASSIGNED FUND BALANCE							
Contingency per Financial Policies	\$ 2,593,010	\$ 2,561,961	\$ 2,694,129	\$ 2,809,201	\$ 2,896,463	\$ 2,974,757	\$ 3,050,988
TOTAL ASSIGNED FUND BALANCE	\$ 2,593,010	\$ ,,-	\$ 2,694,129	\$ 2,809,201	\$ 2,896,463	\$ 2,974,757	\$ 3,050,988
TOTAL UNASSIGNED FUND BALANCE	\$ 47,842,651	\$ 49,657,106	\$ 52,813,310	\$ 52,962,374	\$ 52,884,093	\$ 54,600,230	\$ 58,010,581

FY2013 actual expenditures are unaudited as of the printing date of this document.

The following pages provide a detail of services provided, mission and goals, performance measures, and a financial overview of each general fund department.

# **ADMINISTRATIVE SERVICES**

#### **MISSION**

The mission of Greenville County Government is to provide quality public services to all citizens of Greenville County.

#### **SERVICES**

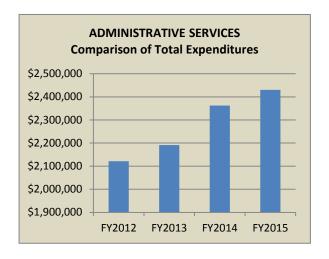
The Departments within the Administrative Services financial area include the County Administrator's Office, County Attorney's Office, and the County Council Office.

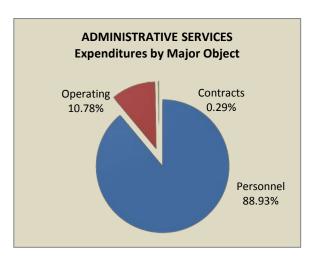
#### **BUDGET**

The Administrative Services budget comprises 1.68% of the total General Fund budget. The two-year budget for Administrative Services for FY2014 and FY2015 is \$4,792,310.

			RATIVE SERVICE	ES .			
	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
DIVISIONS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
COUNTY COUNCIL	\$ 834,133	\$ 788,278	\$ 853,253	\$ 823,358	\$ 910,563	\$ 935,513	\$1,846,076
COUNTY ADMINISTRATOR	595,284	667,085	612,289	664,670	694,073	715,722	1,409,795
COUNTY ATTORNEY	679,799	665,654	698,577	703,341	757,331	779,108	1,536,439
TOTAL BY DIVISION	\$ 2,109,216	\$2,191,369	\$2,361,967	\$2,430,343	\$4,792,310		
EXPENDITURES							
PERSONNEL SERVICES	\$ 1,839,699	\$1,906,489	\$ 1,894,602	\$1,968,611	\$2,097,621	\$2,163,997	\$4,261,618
OPERATING EXPENSES	262,417	210,169	262,417	219,406	257,346	259,346	516,692
CONTRACTUAL CHARGES	7,100	4,360	7,100	3,352	7,000	7,000	14,000
CAPITAL OUTLAY	-	-	=	-	-	-	-
TOTAL BY EXPENDITURE	\$ 2,109,216	\$2,121,017	\$ 2,164,119	\$2,191,369	\$2,361,967	\$2,430,343	\$4,792,310
POSITION SUMMARY	25.00	25.00	25.00	25.00	25.00	25.00	
FTE SUMMARY	25.00	25.00	25.00	25.00	25.00	25.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.





### **COUNTY COUNCIL**

#### Description

Greenville County Council has twelve members, each elected in single member district contests with four year staggered terms. County Council meets the 1<sup>st</sup> and 3<sup>rd</sup> Tuesday of each month in Council Chambers. Services of this department include, but are not limited to, holding public meetings to consider ordinances, resolutions, bids, contracts, zoning changes, road maintenance, and to review any and all matters relating to County business; levying taxes and raising/lowering tax millage/ adopting an annual County budget; setting policies and procedures; classifying and storing legislative materials for reference and review; responding to citizens' questions, requests and need for information.

#### **Financial Data**

The two-year budget for the County Council office for FY2014 and FY2015 is \$1,846,076, which is 9.4% more than the previous biennium budget. This increase is due to merit and benefit adjustments to personnel services. The FY2014 and FY2015 budgets include funding for 15.00 full-time equivalent positions.

	F	Y2012	FY2012		FY2013	FY2013	FY2014	FY2015	TOTAL
COUNTY COUNCIL	Е	BUDGET	ACTUAL	1	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$	643,683	\$ 637,382	\$	662,803	\$ 670,800	\$ 721,330	\$ 744,280	\$1,465,610
OPERATING EXPENSES		183,350	146,537		183,350	149,206	182,233	184,233	366,466
CONTRACTUAL CHARGES		7,100	4,360		7,100	3,352	7,000	7,000	14,000
CAPITAL OUTLAY		-	-		-	-	-	-	-
TOTALS	\$	834,133	\$ 788,278	\$	853,253	\$ 823,358	\$ 910,563	\$ 935,513	\$1,846,076
POSITION SUMMARY		15.00	15.00		15.00	15.00	15.00	15.00	
FTE SUMMARY		15.00	15.00		15.00	15.00	15.00	15.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): All Long-Term Goals

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
<b>Program Goal 1:</b> To provide prompt and courteous serv information in a useable and understandable format.	rice to Council me	mbers, the public a	and staff by provi	iding accurate
Objective 1(a): To ensure accuracy of the preparation or resolutions and ordinances for Council action 100% of	•	for distribution, ag	genda items for co	onsideration,
#/% agenda packages prepared for delivery	22/100%	22/100%	22/100%	22/100%
#/% agendas posted on webpage & bulletin board	22/100%	22/100%	22/100%	22/100%
Objective 1(b): To ensure that all public hearing notices accordance with the guidelines for public notices 100%		mitted to the desig	nated local news	spaper in
#/% public hearing notices submitted to newspaper	45/100%	45/100%	30/100%	30/100%
Objective 1(c): To respond to 100% Freedom of Informat	ion Requests with	nin 15 business da	ys.	
# Freedom of Information Requests received	4	4	4	4
% requests responded to within 15 days	100%	100%	100%	100%

#### **Accomplishments and Other Activities**

The County Council Office recently revamped the Boards and Commissions ordinances and created a policy for Boards and Commissions, allowing for a simpler process. For the FY2014/FY2015 biennium years, the office plans to electronically scan newspaper articles pertaining to County Council and County operations for research and reference for permanent files. The Office will also continue to look for technology applications to improve efficiency and review department work processes and procedures.

### **COUNTY ADMINISTRATOR**

#### Description

The County Administrator's Office provides services in the following areas: community relations, special projects/assignments, and administration of day-to-day operational activities.

### **Financial Data**

The two-year budget for the County Administrator's Office for FY2014 and FY2015 is \$1,409,795, which is 16.75% more than the previous biennium budget. The FY2014 and FY2015 budgets include funding for 4.00 full-time equivalent positions.

	1	FY2012	FY2012		FY2013	FY2013	FY2014	FY2015	TOTAL
COUNTY ADMINISTRATOR	ı	BUDGET	ACTUAL	ı	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$	568,510	\$ 639,190	\$	585,515	\$ 638,802	\$ 668,638	\$ 690,287	\$1,358,925
OPERATING EXPENSES		26,774	27,895		26,774	25,868	25,435	25,435	50,870
CONTRACTUAL CHARGES			-			-			-
CAPITAL OUTLAY		-	-		-	-			-
TOTALS	\$	595,284	\$ 667,085	\$	612,289	\$ 664,670	\$ 694,073	\$ 715,722	\$1,409,795
POSITION SUMMARY		4.00	4.00		4.00	4.00	4.00	4.00	
FTE SUMMARY		4.00	4.00		4.00	4.00	4.00	4.00	

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#### **Goals and Performance Measures**

Supports Long-Term Goal(s): All Long-Term Goals

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To provide quality customer service to	the citizens of G	reenville County.		
Objective 1(a): To assign 99% of E-service requests to ap	propriate depar	tments/agency with	in 24 hours of re	eceipt and
inform citizens regarding action taken on all requests w	ithin 7 business	days.		
# requests received	1,025	1,050	1,050	1,050
% requests processed within 24 hours of receipt	99%	99%	99%	99%
# responses forwarded to citizens	1,025	1,050	1,050	1,050
% responses forwarded within 7 business days	99%	99%	99%	99%

#### **Accomplishments and Other Activities**

The County was the recipient of several awards during the past year. These awards included the 12<sup>th</sup> Annual Clean Air Excellence Award from the USEPA and the 2011 Spare the Air Award from SC DHEC. The County completed a three year \$3.4 million Energy Efficiency and Conservation Block Grant that included sidewalk projects, building retrofits, installation of County Square's first electrical vehicle charging station, training for Code Enforcement officers, and continued clean air initiatives. In addition, the County completed a feasibility study on the practicality of creating a blended county communications center incorporating EMS, 911, and Emergency Operations with the option for other local PSAPs. The County also led the Poinsett District's community revitalization efforts.

### **COUNTY ATTORNEY**

#### Description

The County Attorney's Office provides professional legal representation and administrative support for the County as an entity, members of County Council, elected officials and County employees in litigation either brought against the County or initiated by the County. The office reviews, approves as to form, and drafts legal documents which include deeds, contracts, leases, dedication instruments, security and performance bonds, various pleadings, bond issue documents, resolutions, ordinances, and acts. Services include, but are not limited to, the delivery and coordination of legal services for the County; processing and managing all tort claims; handling all County litigation through direct representation or coordination of insured matters; prosecution of code and zoning violations and vehicle forfeitures; representation before regulatory agencies, processing public finance, and economic development tax issues; and monitoring new legislation and compliance requirements.

#### **Financial Data**

The two year budget for the County Attorney's Office for FY2014 and FY2015 is \$1,536,439, which is 11.46 % more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. The FY2014 and FY2015 budgets include funding for 6.00 full-time equivalent positions.

		FY2012	FY2012		FY2013	FY2013	FY2014	FY2015	TOTAL
COUNTY ATTORNEY	ı	BUDGET	ACTUAL	ı	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$	627,506	\$ 629,917	\$	646,284	\$ 659,009	\$ 707,653	\$ 729,430	\$1,437,083
OPERATING EXPENSES		52,293	35,737		52,293	44,332	49,678	49,678	99,356
CONTRACTUAL CHARGES			-			-			-
CAPITAL OUTLAY		-	-		-	-			-
TOTALS	\$	679,799	\$ 665,654	\$	698,577	\$ 703,341	\$ 757,331	\$ 779,108	\$1,536,439
POSITION SUMMARY		6.00	6.00		6.00	6.00	6.00	6.00	
FTE SUMMARY		6.00	6.00		6.00	6.00	6.00	6.00	

 ${\it FY2013\ actual\ expenditures\ are\ unaudited\ as\ of\ the\ printing\ date\ of\ this\ document.}$ 

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition; V-Economic Development; VI-Comprehensive Planning

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
<b>Program Goal 1:</b> To provide legal representation and admi and County employees, and to citizens on County-related m		upport for the County a	as an entity, el	ected officials
Objective 1(a): To process 90% of tort property damage cla	ims within	30 days.		
# claims received	43	50	55	60
% claims responded to within 30 days	100%	100%	100%	100%
Objective 1(b): To respond to 100% of Freedom of Informati	ion Act requ	iests within 15 working	g days of receip	ot.
# Freedom of Information Requests	493	518	543	568
% requests responded to within 15 days	100%	100%	100%	100%
Objective 1(c): To maximize collection of monies owed to the	ne County a	nd minimize County cos	sts associated	with County
system by actively seeking appropriate reimbursements, lie	en payment	s, unpaid landfill tippi	ng fees and un	paid false alarm
fees.				
annual collections	\$72,789	\$77,000	\$82,000	\$87,000

### **County Attorney - continued**

#### **Accomplishments and Other Activities**

The County Attorney's Office collected or assisted in the collection of over \$72,000 for demolition and environmental liens, training reimbursements, false alarm fines, and tax collections in bankruptcy matters on behalf of the Public Safety Department, Community Development and Planning Department, Sheriff's Office and Tax Collector. They processed and/or evaluated 165 lawsuits, 18 probate claims, and 68 new vehicle forfeiture matters, and responded to 74 subpoena requests on behalf of Greenville County Emergency Medical Services in 2012. In addition, the office provided extensive legal assistance to special purpose and special tax districts; advised and assisted in response to 495 Freedom of Information Act requests on behalf of County departments; and provided legal support in the assessment of code enforcement issues and rezoning and planning cases. During FY2014/FY2015, the County Attorney's Office plans to maximize critical legal representation of County Council and County government by providing prompt, competent, thorough and cost-effective legal services for the benefit of the County.

### **GENERAL SERVICES**

#### **MISSION**

The mission of the General Services Department is to support our citizens, customers, businesses, and local government operations by providing comprehensive services in a courteous manner which are responsive and convenient to those we serve and instill confidence in Greenville County government.

#### **SERVICES**

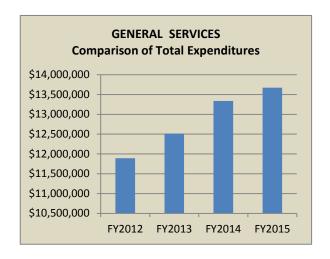
Departments under the General Services financial area include, but are not limited to, financial operations, procurement of goods and services, tax services, data processing, telecommunications, and human resources.

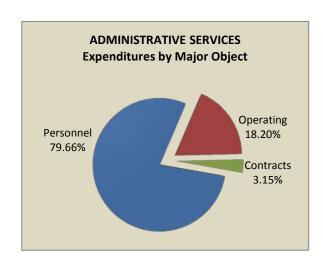
#### **BUDGET**

The General Services budget comprises 9.48% of the total General Fund budget. The two year budget for the General Services Department for FY2014 and FY2015 is \$27,010,091.

				SERVICES					
		-	ΠNC	G BUDGET					
	FY2012	FY2012		FY2013	FY2013	FY2014		FY2015	TOTAL
DIVISIONS	BUDGET	ACTUAL		BUDGET	ACTUAL	BUDGET		BUDGET	BUDGET
FINANCIAL OPERATIONS	\$ 700,835	\$ 700,911	\$	718,098	\$ 742,262	\$ 770,637	\$	794,840	\$ 1,565,477
GEOGRAPHIC INFORMATION SYSTEM	522,193	532,728		535,440	543,796	569,351		585,000	1,154,351
INFORMATION SYSTEMS	4,867,124	4,685,700		4,949,202	4,987,830	5,081,369		5,178,546	10,259,915
MANAGEMENT & BUDGET	609,311	629,737		626,955	612,896	642,549		662,696	1,305,245
PROCUREMENT SERVICES	374,357	326,212		384,996	345,049	406,114		418,591	824,705
REAL PROPERTY SERVICES	2,004,307	1,840,166		2,002,692	1,844,514	2,255,439		2,323,544	4,578,983
BOARD OF APPEALS	18,962	590		10,162	1,738	9,000		9,000	18,000
TAX COLLECTOR	1,164,140	1,052,412		1,191,301	1,091,079	1,277,891		1,311,443	2,589,334
HUMAN RELATIONS	143,868	144,392		147,875	152,422	156,179		160,885	317,064
HUMAN RESOURCES	838,265	822,186		862,093	843,200	888,568		912,369	1,800,937
REGISTRATION AND ELECTION	831,406	865,176		852,136	1,049,396	965,973		991,199	1,957,172
VETERANS AFFAIRS	289,875	290,939		298,140	300,266	314,611		324,297	638,908
TOTAL BY DIVISION	\$ 12,364,643	\$ 11,891,148	\$	12,579,090	\$ 12,514,448	\$ 13,337,681	\$ :	13,672,410	\$27,010,091
EXPENDITURES									
PERSONNEL SERVICES	\$ 9,514,827	\$ 9,160,442	\$	9,748,671	\$ 9,814,085	\$ 10,455,099	\$ :	10,790,421	\$ 21,245,520
OPERATING EXPENSES	2,375,983	2,248,534		2,356,414	2,247,022	2,457,638		2,456,859	4,914,497
CONTRACTUAL CHARGES	473,833	482,172		474,005	453,340	424,944		425,130	850,074
CAPITAL OUTLAY	-	-		-	-	-		-	-
TOTAL BY EXPENDITURE	\$ 12,364,643	\$ 11,891,148	\$	12,579,090	\$ 12,514,448	\$ 13,337,681	\$:	13,672,410	\$ 27,010,091
POSITION SUMMARY	163.00	163.00		163.00	163.00	163.00		163.00	
FTE SUMMARY	141.77	141.77		141.77	141.77	141.90		141.90	

FY2013 actual expenditures are unaudited as of the printing date of this document.





### FINANCIAL OPERATIONS

#### Description

The Financial Operations Division is responsible for maintaining the fiscal integrity of the County's accounting records and reports the results of its operations in financial position. Principal functions include timely processing of claims and payments to creditors; processing the biweekly payroll; maintaining all accounting records as accurately as possible; and preparing the Comprehensive Annual Financial Report.

### **Financial Data**

The two year budget for the Financial Operations Division for FY2014 and FY2015 is \$1,565,477, which is 10.32% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. The budget includes funding for 9.00 full-time equivalent positions in both years.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
FINANCIAL OPERATIONS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 679,246	\$ 683,452	\$ 699,509	\$ 727,770	\$ 752,770	\$ 776,973	\$ 1,529,743
OPERATING EXPENSES	17,614	13,737	14,442	11,158	13,883	13,697	27,580
CONTRACTUAL CHARGES	3,975	3,722	4,147	3,335	3,984	4,170	8,154
CAPITAL OUTLAY	-	-	-	-			-
TOTALS	\$ 700,835	\$ 700,911	\$ 718,098	\$ 742,262	\$ 770,637	\$ 794,840	\$ 1,565,477
POSITION SUMMARY	9.00	9.00	9.00	9.00	9.00	9.00	
FTE SUMMARY	9.00	9.00	9.00	9.00	9.00	9.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III—Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To effectively communicate financial	data and reports	to interested parti	es.	
Objective 1(a): To be recognized nationally by the Gov Certificate of Achievement for Excellence in Financial			` '	
Receipt of Certificate of Achievement	Received	Anticipated	Anticipated	Anticipated
# categories	17	17	17	17
# categories with proficient rating	17	17	17	17
Program Goal 2: To effectively and efficiently provide	financial services	to vendors and int	ternal departmen	ts.
Objective 2(a): To image 100% of invoice billings with	in 14 days of invoi	ce date.		
#accounts payable checks processed	47,800	47,900	48,000	48,000
% invoices imaged within 14 days of date	100%	100%	100%	100%
Objective 2(b): To complete 100% of payroll reports an	nd bi-weekly payro	ll on established o	lue date.	
# payroll checks issued	55,600	55,700	55,800	55,900
% payrolls issued on established due dates	100%	100%	100%	100%
% payroll reports filed by established due dates	100%	100%	100%	100%

#### **Accomplishments and Other Activities**

The Financial Operations Division received the Certificate of Achievement for Excellence in Financial Reporting for FY2012 from the Government Finance Officers Association for the County's Comprehensive Annual Financial Report. In addition, the County received the Award for Outstanding Achievement in Popular Annual Financial Reporting for the County's Popular Annual Financial Report. The Division implemented online payment options for businesses making hospitality tax payments and implemented Statement No. 54 of the Governmental Accounting Standards Board. During FY2014/FY2015, the Financial Operations Division plans to automate processing of United Way contribution forms, evaluate new financial operating software, and implement GASB Statement No. 63.

# **GEOGRAPHIC INFORMATION SYSTEMS (GIS)**

#### Description

The Geographic Information System (GIS) Division is responsible for database development, management, maintenance, access, distribution of geographic information and related services. Geographic information (data) includes roads, real estate parcels, topographic contours, buildings, water bodies, landmarks, and railroads. Other principal functions of the Division include system coordination, project management, technical assistance to other County departments, and software development.

#### **Financial Data**

The two year budget for GIS for FY2014 and FY2015 is \$1,154,351, which is 9.14% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. A total of 6.00 full-time equivalent positions are included in the budget for both years.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
GEOGRAPHIC INFORMATION SYSTEMS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 444,069	\$ 446,805	\$ 457,316	\$ 471,438	\$ 486,927	\$ 502,576	\$ 989,503
OPERATING EXPENSES	29,290	37,107	29,290	23,597	27,826	27,826	55,652
CONTRACTUAL CHARGES	48,834	48,816	48,834	48,762	54,598	54,598	109,196
CAPITAL OUTLAY	-	-	-	-			-
TOTALS	\$ 522,193	\$ 532,728	\$ 535,440	\$ 543,796	\$ 569,351	\$ 585,000	\$ 1,154,351
POSITION SUMMARY	6.00	6.00	6.00	6.00	6.00	6.00	
FTE SUMMARY	6.00	6.00	6.00	6.00	6.00	6.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition; V-Economic Development; VI-Comprehensive Planning

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To provide accurate and timely geograp	ohic information	to the user commu	ınity.	
Objective 1(a): To increase data availability through a re	eduction in main	tenance turnaroun	d time to 1 day.	
Average data maintenance turnaround time	1 day	1 day	1 day	1 day
Objective 1(b): To process 98% of data changes within fi	ve days of record	ding.		
% changes processed within five days of recording	98%	98%	98%	98%
Program Goal 2: To provide state-of-the-art web tools fo	r system access.			
Objective 2(a): To accommodate the growing number of v	website and web	tool users and inci	rease the daily w	ebsite hits by 3%
annually.				
Average daily website hits	290,000	300,000	275,000	290,000
% increase (decrease) in daily website hits	-	3.70%	3.50%	3.45%
Average visitors per day	2,600	2,700	2,500	2,600
Average hits per visitor	119	120	120	125
Objective 2(b): To have continuous improvement through	n software enhan	cement and data u	pdate interval re	duction.
# customer driven software and data improvements	8	10	5	5

#### **Accomplishments and Other Activities**

The GIS Division assisted in preparing the 2011 County Council Redistricting Plan. They have also completed implementation of the City Works asset management system for the Engineering Division. The Division developed geo-processing model to automate voter district assignment for Registration and Election. They also developed a methodology to use address points data to locate and manage voters in the voter registration system. During FY2014/FY2015, the Division plans to complete an update of the GIS system architecture to better support customer applications and user volume. They plan to complete implementation of ArcGIS Server technology and update the GIS website applications to leverage new technology.

### **INFORMATION SYSTEMS**

### Description

The Information Systems Division assists departments in creating innovative solutions to meet both public and internal needs. The Division is responsible for supporting the primary information resources for the County and maintaining the network and workstation architecture needed to provide access to use these information assets. Information Systems serves as a consultant and strategic partner to all County departments to develop technical solutions in support of business functions. Technology initiatives currently in progress include network enhancements, pilot projects for imaging and work flow technology, expansion of Internet utilization to improve public access to County information and the integration of intranet to lend to a paperless environment.

#### **Financial Data**

The two-year budget for Information Systems for FY2014 and FY2015 is \$10,259,915, which is 4.5% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. The budget includes funding for 34.00 full-time equivalent positions.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
INFORMATION SYSTEMS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 2,750,468	\$ 2,627,392	\$ 2,832,546	\$ 2,891,608	\$ 3,021,219	\$ 3,118,396	\$ 6,139,615
OPERATING EXPENSES	1,812,656	1,738,470	1,812,656	1,808,109	1,812,150	1,812,150	3,624,300
CONTRACTUAL CHARGES	304,000	319,838	304,000	288,113	248,000	248,000	496,000
CAPITAL OUTLAY	-	-	-	-			-
TOTALS	\$ 4,867,124	\$ 4,685,700	\$ 4,949,202	\$ 4,987,830	\$ 5,081,369	\$ 5,178,546	\$10,259,915
POSITION SUMMARY	34.00	34.00	34.00	34.00	34.00	34.00	
FTE SUMMARY	34.00	34.00	34.00	34.00	34.00	34.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.

### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To provide a state-of-the-art County in	tegrated web pag	e.		
Objective 1(a): To provide for increasing user demand a annually by at least 1% annually.	nd usage of the C	ounty's web page	and increase web	page hits
# web page hits received per month	430,000	440,000	450,000	460,000
% annual increase (decrease)		4.80%	1.20%	2.30%
Objective 1(b): To provide new and innovate web service annually.	es for the County	and increase web	applications by a	it least 5%
# web applications	60	65	70	75
% annual increase (decrease)		10.00%	9.09%	8.33%
Program Goal 2: To provide an excellent system reliabil	lity and customer	service for using	departments.	
Objective 2(a): To resolve 85% of Help Desk calls within	24 hours, 90% of	calls within 2 day	s, and 95% of ca	lls within 3 days
# help desk calls per month	3,323	3,435	3,575	3,600
# help desk calls resolved "same day"	2,704	2,919	3,028	3,060
% calls resolved "same day"	85%	85%	85%	85%
# help desk calls resolved within 2 days	3,149	3,160	3,289	3,312
% calls resolved within 2 days	92%	92%	92%	92%
# help desk calls resolved within 3 days	3,323	3,366	3,539	3,564
% calls resolved within 3 days	99%	99%	99%	99%
Objective 2(b): To minimize scheduled system downtime available hours.	e and maintain pe	ercentage uptime a	t 100% during sc	heduled
% system uptime during scheduled available hours	100%	100%	100%	100%
# unplanned system restarts	0	0	0	0

### Information Systems - continued

#### **Accomplishments and Other Activities**

The Information Systems Division implemented various new software packages, completed software package upgrades and hardware/infrastructure projects, and completed several in-house development projects during the past biennium. Some of the projects and packages include the CODIS software for the DNA laboratory, City Works for Engineering, Detention Center and Forensic applications. Hardware projects addressed redundant connections and centered on connectivity and security. During FY2014/FY2015, the Division will continue to improve and enhance video series internally and externally using cataloging and web services and implement various services to include additional systems safety and security platforms for existing primary servers and additional fault tolerant systems for law enforcement and public safety applications; expanded data encryption; high level printing console; and enhanced applications for smart phones and related devices.



**County Network Operations Center** 

# **MANAGEMENT AND BUDGET**

#### Description

The Office of Management and Budget analyzes, compiles, administers, and monitors the County's operating and capital budget to meet the requirements and directions of County Council, thereby serving the citizens of Greenville County while trying to meet their needs and keep taxes to a minimum. The Office also performs internal audit functions and grant administration for the County.

#### **Financial Data**

The two-year budget for the Office of Management and Budget for FY2014 and FY2015 is \$1,305,245, which is 5.57% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. The biennium budget includes funding for 4.00 full-time equivalent budget positions and 2.00 other positions, including the Deputy County Administrator and Executive Assistant for the County Administrator.

	1	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
MANAGEMENT & BUDGET	ı	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$	590,641	\$ 615,642	\$ 608,285	\$ 603,097	\$ 624,812	\$ 644,959	\$ 1,269,771
OPERATING EXPENSES		18,670	14,095	18,670	9,799	17,737	17,737	35,474
CONTRACTUAL CHARGES		-	-	-	-			-
CAPITAL OUTLAY		-	-	-	-			-
TOTALS	\$	609,311	\$ 629,737	\$ 626,955	\$ 612,896	\$ 642,549	\$ 662,696	\$ 1,305,245
POSITION SUMMARY		6.00	6.00	6.00	6.00	6.00	6.00	
FTE SUMMARY		6.00	6.00	6.00	6.00	6.00	6.00	

 $<sup>{\</sup>it FY2013\ actual\ expenditures\ are\ unaudited\ as\ of\ the\ printing\ date\ of\ this\ document.}$ 

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition; V – Economic Development

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To effectively communicate budget in	formation to all in	terested parties.		
Objective 1(a): To be recognized nationally by the Gove	rnment Finance Of	ficers Associatio	n (GFOA) for the bu	dget
presentation and receive at least proficient ratings in $\epsilon$	each of the rated ca	ategories. The aw	ard is submitted in	even years.
Receipt of Distinguished Budget Award	Yes	N/A	Anticipated	N/A
Policy Document Rating	Proficient	N/A	Proficient	N/A
Financial Plan Rating	Proficient	N/A	Proficient	N/A
Operations Guide Rating	Proficient	N/A	Proficient	N/A
Communications Device Rating	Proficient	N/A	Proficient	N/A
Objective 1(b): To respond to budget information reque	sts within 24 hour	s 99% of the time	and to provide inf	ormation to
citizens, council members, and staff in a timely and eff	ective manner.			
% quarterly operating reports prepared by due date	100%	100%	100%	100%
% accuracy in compiling budget/financial reports	99%	99%	99%	99%
#information requests	875	872	850	850
% requests answered within 24 hours	99%	99%	99%	99%
# budget transfer requests	521	550	550	550
% budget transfers completed within 24 hours	100%	100%	100%	100%
Program Goal 2: To provide conservative and accurate	estimates regardi	ng revenues and	expenditures.	
Objective 2(a): To maintain a variance of 2% or less be	tween estimated a	nd actual revenue	es and expenditures	s.
% variance in actual and projected revenues	4.00%	2.00%	2.00%	2.00%
% variance in actual and projected expenditures	1.75%	2.00%	2.00%	2.00%

### Management and Budget - continued

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 3: To conduct internal financial and per	formance audits	efficiently and effec	tively.	
Objective 3(a): To complete 100% of audits, based on re	equests from Cou	ncil and administra	tion and routine	schedule audits
and achieve agreement with offices on implementing a	t least 90% of reco	ommended improve	ments.	
# audits completed	10	15	15	15
% recommended improvements implemented	100%	95%	95%	95%
Program Goal 4: To administer grants for Greenville Co	ounty department	5.		
Objective 4(a): To complete 100% of grant financial rep	orts by the specif	ied deadline.		
# grant financial reports completed	160	175	175	175
% grant financial reports completed by deadline	99%	100%	100%	100%
Objective 4(b): To ensure 100% reimbursement of grant	expenses.			
% grant reimbursements received for expenses	100%	100%	100%	100%

### **Accomplishments and Other Activities**

The Office of Management and Budget received the Distinguished Budget Presentation Award from the Government Finance Officers Association for the County's FY2012/FY2013 biennium budget. During FY2014/FY2015, the Division will analyze, compile, and administer the County's annual operating budget, the County's long-term plan, the County's cash flow budget, and the Financial Indicators Report. In addition, the Division will manage all County grants and conduct performance studies and audits as needed.

# **PROCUREMENT SERVICES**

### Description

The County of Greenville operates a centralized procurement system administered by the County's Procurement Services Division. This Division purchases all supplies, equipment, materials, and services in compliance with applicable laws, regulations, and County policies. Principle functions include processing departmental requisitions, preparing and issuing purchase orders, and preparing, negotiating and awarding bids, proposals and contracts.

#### **Financial Data**

The two-year budget for Procurement Services for FY2014 and FY2015 is \$824,705, which is 8.60% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. A total of 6.00 full-time equivalent positions are included in the budget for FY2014 and FY2015.

	FY2012	FY2012	FY2013	FY2013	FY2014		FY2015		TOTAL
PROCUREMENT SERVICES	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	- 1	BUDGET	ı	BUDGET
PERSONNEL SERVICES	\$ 357,176	\$ 310,246	\$ 367,815	\$ 326,134	\$ 389,690	\$	402,167	\$	791,857
OPERATING EXPENSES	15,148	14,982	15,148	16,643	14,391		14,391		28,782
CONTRACTUAL CHARGES	2,033	984	2,033	2,271	2,033		2,033		4,066
CAPITAL OUTLAY	-	-	-	-	-		-		-
TOTALS	\$ 374,357	\$ 326,212	\$ 384,996	\$ 345,049	\$ 406,114	\$	418,591	\$	824,705
POSITION SUMMARY	6.00	6.00	6.00	6.00	6.00		6.00		
FTE SUMMARY	6.00	6.00	6.00	6.00	6.00		6.00		

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#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III—Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To increase the overall efficiency of t	he procurement p	rocess for the Coun	ty.	
Objective 1(a): To increase the number of County employee	oyee participants	using the procurem	ent card by 5% a	nnually.
# employee participants using procurement card	130	140	150	160
% annual increase (decrease)		6%	5%	5%
Objective 1(b): To reduce the number of purchase orde	rs under \$1,500 b	y 5% annually.		
# purchase orders under \$1,500 issued	96	90	80	70
% annual increase (decrease)		-23%	-6%	-7%
Objective 1(c): To prepare appropriate formal bids/pro	posals in accorda	ance with ordinance	e and directives	100% of the time.
# formal bids/proposals solicited	70	60	60	60
% formal bids/proposals solicited	100%	100%	100%	100%
Program Goal 2: To prepare, negotiate, administer and	d monitor County	contracts.		
Objective 2(a): To maintain electronic files on all cont	racts including al	related informatio	n and renewal d	ates.
# contracts in the database	180	180	180	180

#### **Accomplishments and Other Activities**

The Procurement Services Division has implemented an online contract program for departments to access their vendor contracts. The Division has also increased the number of procurement card holders by 36%. During FY2014/FY2015, the Division will provide procurement training for County employees annually, initiate use of NIGP codes for purchases of goods and services, and research software packages for securing quotes electronically.

### **REAL PROPERTY SERVICES**

#### Description

The Real Property Services Division is responsible for locating, appraising, and listing all real property; appraising all licensed mobile homes in the county; receiving and qualifying applications for special assessment ratios; and producing an annual certified pool for ad valorem taxation of all properties within the jurisdiction of the County. The Division also performs all necessary functions to conduct a reassessment program, which assesses and reappraises real property within the county every five years as mandated by state law.

#### **Financial Data**

The two-year budget for Real Property Services for FY2014 and FY2015 is \$4,578,983, which is 14.27% greater than the previous biennium budget. Budget enhancements for website development are also included. This increase is due to the inclusion of merit and benefit adjustments to personnel services. A total of 33.00 full-time equivalent positions are included in the budget.

	FY2012	FY2012	FY2013	FY2013	FY2014	F	Y2015	TOTAL
REAL PROPERTY SERVICES	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	В	UDGET	BUDGET
PERSONNEL SERVICES	\$ 1,875,998	\$ 1,720,986	\$ 1,881,980	\$ 1,752,022	\$ 2,131,427	\$ 2	2,199,532	\$ 4,330,959
OPERATING EXPENSES	109,698	103,770	102,101	82,008	110,101		110,101	220,202
CONTRACTUAL CHARGES	18,611	15,410	18,611	10,484	13,911		13,911	27,822
CAPITAL OUTLAY	-	-	-	-				-
TOTALS	\$ 2,004,307	\$ 1,840,166	\$ 2,002,692	\$ 1,844,514	\$ 2,255,439	\$ 2	2,323,544	\$ 4,578,983
POSITION SUMMARY	33.00	33.00	33.00	33.00	33.00		33.00	
FTE SUMMARY	32.75	32.75	32.75	32.75	33.00		33.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: Process appeals				
Objective 1(a): To process appeals in a timely mann	er-objective 20 per day	per appraiser (averd	aging 200-300 ap	peals per week)
# appeals processed	9,300	2,000	1,500	1,500
Program Goal 2: Begin data edits using GIS inform	nation			
Objective 2(a): To compare data with GIS data-sub	odivision names and a	ddresses		
# parcels compared (200,000+ parcels)	66,000	66,000	66,000	66,000
Program Goal 3: Begin preliminary neighborhood	land review for 2015	eassessment		
Objective 3(a): To review at least 50% of neighbor	hoods for land value u	pdates		
# reviewed (approximately 2000 neighborhoods to	o review)		1,000	1,000

#### **Accomplishments and Other Activities**

During the past year, the Real Property Services Division implemented the 2010 reassessment and converted to new CAMA software. During FY2014/FY2015, the Division will separate appraisal staff into two functions: yearly maintenance and reassessment. The reassessment staff will constantly monitor the market and evaluate neighborhoods for value changes expected on the 5-year assessment cycle.

### **BOARD OF ASSESSMENT APPEALS**

#### Description

The Board of Assessment Appeals is a 12 member board appointed by Council which performs a quasi-judicial function. It adjudicates disputes between property owners and the Real Property Services Division concerning real property valuation, assessment, and taxation issues.

#### **Financial Data**

The two-year budget for the Board of Appeals for FY2014 and FY2015 is \$18,000. Funds are used to complete property tax assessment appeals and general operations of the board.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
BOARD OF APPEALS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
OPERATING EXPENSES	18,962	590	10,162	1,738	9,000	9,000	18,000
CONTRACTUAL CHARGES	-	-	-	-	-	-	-
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 18,962	\$ 590	\$ 10,162	\$ 1,738	\$ 9,000	\$ 9,000	\$ 18,000

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Accomplishments and Other Activities**

The Board of Appeals schedules hearings on an as-needed basis. It is anticipated that only a small portion of appeals received by Real Property Services will be heard by the Board of Assessment Appeals. Taxpayers and assessors have an opportunity to present their cases before the Board in a predetermined format which allows both parties equal time.

# TAX COLLECTOR'S OFFICE

#### Description

The Tax Collector's Office collects real, personal, motor vehicle, and other taxes and oversees their disbursement to all county, municipal, school, and special service districts.

#### **Financial Data**

The two-year budget for the Tax Collector's Office for FY2014 and FY2015 is \$2,589,334, which is 9.9% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the inclusion of expansion packages, providing additional funding for operations. A total of 18.00 full-time equivalent positions are included in the budget for both years.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
TAX COLLECTOR	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 912,880	\$ 823,300	\$ 940,041	\$ 847,266	\$ 977,301	\$ 1,008,446	\$ 1,985,747
OPERATING EXPENSES	233,260	224,984	233,260	230,620	282,590	284,997	567,587
CONTRACTUAL CHARGES	18,000	4,128	18,000	13,193	18,000	18,000	36,000
CAPITAL OUTLAY	-	-	-	-			-
TOTALS	\$ 1,164,140	\$ 1,052,412	\$ 1,191,301	\$ 1,091,079	\$ 1,277,891	\$ 1,311,443	\$ 2,589,334
POSITION SUMMARY	18.00	18.00	18.00	18.00	18.00	18.00	
FTE SUMMARY	18.00	18.00	18.00	18.00	18.00	18.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III—Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To improve the property tax payment p	process for taxpa	iyers.		
Objective 1(a): To implement and re-investigate credit c	ar payment syste	em		
% complete - credit card payment system		100%	100%	100%
Program Goal 2: To increase collection rate of delinque	ent taxes			
Objective 2(a): To increase the number of mobile homes	(with delinquen	t taxes) sold by 25%	annually.	
# mobile homes with delinquent taxes		50	50	50
# mobile homes sold		20	25	32
% annual change in mobile homes sold			25%	28%

#### **Accomplishments and Other Activities**

During the past year, the Tax Collector's Office collected payments from more than 275,000 customers in-house. The Division has continued to receive a 99% customer satisfaction rating. They have also processed over 115,000 internet payment transactions and served over 1,000 customers using new Kiosk payment system. During FY2014/FY2015, the Office plans to review ways to improve mail processing capabilities and reduce processing times.

### **HUMAN RELATIONS**



#### Description

The Human Relations Commission is the local governmental body established to promote positive human and community relations, and equal opportunity by encouraging local resolution to local problems. The Board of Commissioners is composed of County citizens who serve voluntarily to establish policy and govern the activities of the Commission. Commissioners are appointed by County Council. The mission of the Human Relations Commission is to improve the quality of life in Greenville County by promoting harmonious relationships among diverse citizens in our community by promoting tolerance, understanding, and equitable treatment; identifying actual and potential areas of conflict; proposing and implementing solutions that promote harmony; and assessing the effectiveness of our services for our changing community.

#### **Financial Data**

The two-year budget for Human Relations for FY2014 and FY2015 is \$317,064, which is 8.67% more than the previous biennium budget. The budget includes funding for 2.00 full-time equivalent positions.

	FY2012		FY2012	FY2013 FY20:		FY2013	FY2014			FY2015	TOTAL		
HUMAN RELATIONS	BUDGET	DGET A		BUDGET		ACTUAL	BUDGET		BUDGET		- 1	BUDGET	
PERSONNEL SERVICES	\$ 134,406	\$	134,885	\$ 138,413	\$	141,830	\$	146,679	\$	151,385	\$	298,064	
OPERATING EXPENSES	6,179		6,228	6,179		7,321		6,179		6,179		12,358	
CONTRACTUAL CHARGES	3,283		3,279	3,283		3,270		3,321		3,321		6,642	
CAPITAL OUTLAY	-		-	-		-		-		-		-	
TOTALS	\$ 143,868	\$	144,392	\$ 147,875	\$	152,422	\$	156,179	\$	160,885	\$	317,064	
POSITION SUMMARY	2.00		2.00	2.00		2.00		2.00		2.00			
FTE SUMMARY	2.00		2.00	2.00		2.00		2.00		2.00			

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): V-Economic Development; VII- Employment Diversity

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
<b>Program Goal 1:</b> To enhance public awareness of right which impact accessibility, safety, and affordability.	•	ities under federal,	state, and local	housing laws
Objective 1(a): To conduct 15 community awareness	programs througho	ut the county on an	annual basis.	
# educational workshops conducted annually	53	35	35	35
% increase in workshops conducted over goal	52%	20%	25%	30%
Program Goal 2: To resolve complaint and compliand	ce issues in a timely	y manners.		
Objective 2(a): To resolve 99% of complaint and comp	oliance issues with	in 10 working days	•	
# complaints received	1,954	1,500	1,550	1,600
# complaints resolved within 10 working days	1,940	1,485	1,534	1,584
% complaints resolved within 10 working days	99%	99%	99%	99%
Program Goal 3: To increase public awareness of hu	man relations prog	rams and services.		
Objective 3(a): To disseminate information through m	nedia, literature, an	d website resulting	in a 1 % increas	e in persons
assisted.				
# persons assisted through division	960,000	1,056,000	1,161,600	1,277,760
% increase in persons assisted	1%	1%	1%	1%

#### **Accomplishments and Other Activities**

During the past year, the Human Relations Division received the SC Housing Achievement Award for creative public, private, and non-profit sector partnerships. The division also opened a satellite office in Simpsonville, partnering with United Way of Greenville and Goodwill Industries. During FY2014/FY2015, the division plans to improve database maintenance and add another satellite in the northern part of the County.

# **HUMAN RESOURCES**

#### Description

The mission of Human Resources is to support Greenville County by providing unparalleled human resource services, policies, practices, and systems to attract, develop and retain a highly competent and diverse workforce while championing safety and health. The Division accomplishes this mission through recruiting, onboarding, maintaining employee records, training and development, employee relations, compliance, compensation, performance management, benefits, retiree services, workers' compensation administration, diversity and EEO oversight, safety, health, wellness and risk management.

#### **Financial Data**

The two year budget for Human Resources for FY2014 and FY2015 is \$1,800,937, which is 5.91% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the inclusion of expansion packages. A total of 10.48 full-time equivalent positions are provided for in the budget.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
HUMAN RESOURCES	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 798,376	\$ 785,644	\$ 822,204	\$ 793,015	\$ 839,673	\$ 866,474	\$ 1,706,147
OPERATING EXPENSES	39,889	31,681	39,889	45,532	42,895	39,895	82,790
CONTRACTUAL CHARGES	-	4,861	-	4,652	6,000	6,000	12,000
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 838,265	\$ 822,186	\$ 862,093	\$ 843,200	\$ 888,568	\$ 912,369	\$ 1,800,937
POSITION SUMMARY	11.00	11.00	11.00	11.00	11.00	11.00	
FTE SUMMARY	10.60	10.60	10.60	10.60	10.48	10.48	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): VII – Employment Diversity

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To maintain benefits that are above aver	rage in the wor	k force at a cost tha	t is reasonable.	
Objective 1(a): To maintain the cost of health care benefit care is more than 5% less than the market.	s at an afforda	ble rate so that the	average cost for	County health
The average cost of health care will not exceed the avg for the market	74.23	74.36	37.89	40.00
Program Goal 2: To provide employee and managerial de	velopment pro	grams.		
Objective 2(a): To provide employee enhancement training least 1% annually.	g on a monthly	basis and increase	training partici	pation by at
# trained employees	530	700	750	750
% increase (decrease) in full-time County staff trained	1.00%	1.10%	1.10%	1.10%
Objective 2(a): To provide supervisory training on a quart	erly basis and	increase training p	articipation by a	it least 2%
annually.				
# supervisory personnel trained	490	600	625	650
% increase (decrease) in supervisory staff trained	2.10%	2.50%	2.50%	2.50%
Program Goal 3: To process human resource related tran-	sactions in a ti	mely manner.		
Objective 3(a): To process 98% of personnel transaction fapplications received within 5 days.	orms within 3	days of receiving ap	propriate docur	nent and 100% o
# personnel transactions	4,269	4,369	4,389	4,400
% personnel transactions processed within 3 days	98%	100%	100%	100%
# online applications received	6,799	5,235	7,000	7,500
# paper applications received	1,618	1,623	1,628	1,633
% applications processed within 5 days	100%	100%	100%	100%

### **Human Resources - continued**

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Objective 3(b): To process 100% of paperwork for compo	ensation transac	tions by establishe	d deadlines.	
# compensation related inquiries	1,407	1,400	1,400	1,400
% compensation inquiries resolved	100%	100%	100%	100%
# employee performance evaluations	1,912	1,912	1,950	2,000
% evaluations processed by 1st payroll in July	100%	100%	100%	100%
Program Goal 4: To promote a healthy productive work	force.			
Objective 4(a): To reduce the severity and frequency of v training.	vorkers comp ac	cidents by 15% thro	ugh improvemer	nts by audits and
% reduction in frequency of workers comp accidents	21%	36%	5%	5%
Objective 4(b): To maintain 100% compliance with OSHA	A standards to in	sure a safe work en	vironment.	
# OSHA noncompliance issues	1	0	0	0
Objective 4(c): To encourage a healthy lifestyle for all er	nployees by offe	ring at least 3 welln	ess initiatives a	nnually.
# wellness initiatives annually	6	8	8	8
<b>Program Goal 5:</b> To reduce exposure to the County of Gr covers property and liability exposures through the pla	•	ŭ		tadequately
Objective 5(a): To maintain appropriate amounts of pro \$6.50 (total cost of risk = total of all premiums/total rev	•	ty coverages so tha	t the total cost o	frisk is less than
Total cost of risk	\$15.46	\$13.72	\$14.46	\$14.46

#### **Accomplishments and Other Activities**

During the past year, the Human Resources Division conducted twenty-two training courses in safety, legal/employment law, behavioral/job skills and employee relations for employees. The Division also developed and implemented an Asbestos Management Plan and worked with OSHA to review blood borne pathogens policy and procedures. Two workers compensation claims older than five years were resolved. The Division successfully partnered with the AARP Foundation workforce to enlist part-time support for filing and receptionist services at no cost to the County. During FY2014/FY2015, the Division plans to develop proactive total compensation, benefit, performance management and employee enhancement strategies; implement adequate cyber insurance coverage; ensure compliance with new health care legislation; and recruit and retain a talented and knowledgeable workforce.

### REGISTRATION AND ELECTION

#### Description

The Registration and Election Division is responsible for registering all voters in Greenville County and placing them in the proper precinct, Senate, House, School, and Public Service Districts, special taxing districts, and City Council districts and/or municipalities. This division is also responsible for conducting local, state, and federal elections.

#### **Financial Data**

The two-year budget for the Registration and Election Office for FY2014 and FY2015 is \$1,957,172, which is 16.25% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the inclusion of expansion packages. A total of 12.42 full-time equivalent positions are provided for in the budget. Budget enhancements include funds for battery replacement for voting machines.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
REGISTRATION AND ELECTION	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 693,937	\$ 731,006	\$ 714,667	\$ 967,210	\$ 781,744	\$ 806,970	\$ 1,588,714
OPERATING EXPENSES	64,797	56,406	64,797	4,511	111,557	111,557	223,114
CONTRACTUAL CHARGES	72,672	77,764	72,672	77,676	72,672	72,672	145,344
CAPITAL OUTLAY	-	-	-	-			-
TOTALS	\$ 831,406	\$ 865,176	\$ 852,136	\$ 1,049,396	\$ 965,973	\$ 991,199	\$ 1,957,172
POSITION SUMMARY	33.00	33.00	33.00	33.00	33.00	33.00	
FTE SUMMARY	12.42	12.42	12.42	12.42	12.42	12.42	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To ensure the integrity of the electoral	process by maint	taining accurate v	oter registration i	olls.
Objective $1(a)$ : To conduct a proactive public informatiannually.	on process that in	creases the total r	number of registe	red voters by 3%
# registered voters	285,992	292,000	300,000	302,250
% increase in number of registered voters	2.20%	2.20%	3.30%	3.30%
Objective 1(b): To record changes and make corrections assignments with 95% accuracy within 1 week of notifi				ecinct
# changes in voter registration records	40	20	35	20
% errors in voter registration data	3%	2%	2%	2%
% accuracy	97%	98%	98%	98%
% changes in data made within 1 week	75%	80%	85%	90%
Program Goal 2: To ensure the integrity of the electoral	process by admin	nistering efficient	elections.	
Objective 2(a): To plan, organize, and execute elections	within 150 days.			
# precincts supported	152	152	160	160
# elections held (including runoff & special)	5	3	4	3
Average time to execute an election	100 days	100 days	100 days	100 days

### **Accomplishments and Other Activities**

The Registration and Election office conducted the presidential preference primary in January, countywide elections, and the general election for the United States President and other federal, state, and county offices. The Office installed a new state-wide voter registration system to better serve the citizens. During FY2014/FY2015, the Office plans to assist citizens with voter registration and train poll workers as necessary.

### **VETERANS AFFAIRS**

#### Description

The Veterans Affairs Office assists ex-service personnel, their families, widows, orphans, and parents in securing benefits to which they are entitled under the provision of federal legislation and the code of laws of South Carolina. In addition, the Office files and prosecutes all claims which have compensation, hospitalization, education, training and insurance benefits due under federal legislation. The Office takes an active stance in informing the public of veteran history by providing ceremonies during Veterans Day and Memorial Day to honor veterans for their sacrifices and by educating children of veteran accomplishments and history through school visits.

#### **Financial Data**

The two-year budget for the Veterans Affairs Office for FY2014 and FY2015 is \$638,908, which is 8.65% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. The budget includes funding for 5.00 full-time equivalent positions.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015		TOTAL
VETERANS AFFAIRS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	-	BUDGET
PERSONNEL SERVICES	\$ 277,630	\$ 281,085	\$ 285,895	\$ 292,696	\$ 302,857	\$ 312,543	\$	615,400
OPERATING EXPENSES	9,820	6,484	9,820	5,985	9,329	9,329		18,658
CONTRACTUAL CHARGES	2,425	3,370	2,425	1,585	2,425	2,425		4,850
CAPITAL OUTLAY	-	-	-	-	-	-		-
TOTALS	\$ 289,875	\$ 290,939	\$ 298,140	\$ 300,266	\$ 314,611	\$ 324,297	\$	638,908
POSITION SUMMARY	5.00	5.00	5.00	5.00	5.00	5.00		
FTE SUMMARY	5.00	5.00	5.00	5.00	5.00	5.00		

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To assist veterans and their depen	dents with benefits a	nd provide informa	ition on eligibilit	y of programs.
Objective 1(a): To increase community awareness of agencies available who have a need to know veteral	•	•	ting and revisitin	ng any and all
#facilities visited	20	20	15	15
Objective 1(b): To refer 95% veterans/survivors claim	ms to appropriate ag	ency within specifi	ed timeframe.	
# new claims	2,200	2,200	6,037	6,037
#re-opened claims	1,700	1,800	2,200	2,000
# total claims	3,900	4,000	8,237	8,037
# claims referred within specified timeframe	3,900	4,100	8,237	8,037
% claims referred within specified timeframe	100%	100%	100%	100%
Program Goal 2: To enhance public awareness of ve	eteran contributions	and honor past and	d present veteran	S.
Objective 2(a): To direct at least 3 veteran programs	annually.			
# veteran programs	3	3	4	3

### **Veterans Affairs - continued**

#### **Accomplishments and Other Activities**

The Greenville County Veterans Affairs Office serves the largest veteran population in South Carolina. Veteran claims generated more than \$23 million. During the past year, the Office planned and organized the Greenville County Memorial Day Ceremony and the Armed Forces Day parade. During FY2014/FY2015, the Office plans to continue seminars regarding updates and develop training for employees to keep current on all aspects of claims, counseling, and appeals.



Greenville Monument and Wall of Remembrance Honoring
Those Who Served

### COMMUNITY DEVELOPMENT AND PLANNING

#### **MISSION**

The mission of the Community Development and Planning Department is to provide customers with quality public services and facilities through innovative technology while meeting future challenges, protecting the environment, and conserving county resources.

#### **SERVICES**

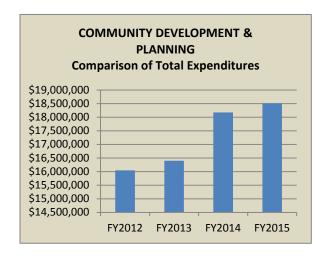
The services of this department include road, bridge, and sign maintenance; capital improvements; pavement management; subdivision construction activity; mail and courier services; building maintenance and janitorial services; codes and zoning enforcement; and animal care. This Department also includes two enterprise funds – Stormwater Management and Solid Waste. Services of these divisions include landfill operations, convenience center operations, recycling, stormwater and sediment control, floodplain management; and NPDES stormwater permit management. Information concerning these divisions is contained in the Proprietary Funds section of this budget document.

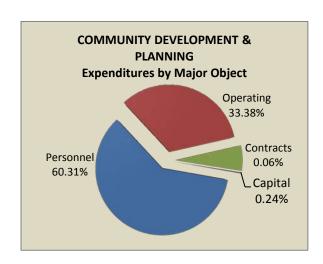
#### **BUDGET**

The budget for Community Development and Planning comprises 12.87% of the General Fund budget. The two year budget for the Community Development and Planning Department for FY2014 and FY2015 is \$36,686,789.

		COMMUNITY D	DEVELOPMENT AN	ND P	LANNING			
		0	PERATING BUDGE	T				
	FY2012	FY2012	FY2013		FY2013	FY2014	FY2015	TOTAL
DIVISIONS	BUDGET	ACTUAL	BUDGET		ACTUAL	BUDGET	BUDGET	BUDGET
ANIMAL CARE SERVICES	\$ 2,490,888	\$ 2,345,936	\$ 2,528,354	\$	2,587,692	\$ 3,004,029	\$ 3,066,393	\$ 6,070,422
PLANNING AND CODE COMPLIANCE	2,568,704	2,580,018	2,632,110		2,616,139	3,089,414	3,108,636	6,198,050
ENGADMINISTRATION	511,534	462,747	524,943		507,310	541,129	556,470	1,097,599
ENGENGINEERING	863,203	853,456	881,626		878,036	946,735	970,760	1,917,495
ENGNORTHERN BUREAU	2,277,490	2,376,233	2,333,521		2,372,149	2,480,983	2,533,173	5,014,156
ENGSOUTHERN BUREAU	1,838,425	1,779,326	1,881,303		1,760,989	2,006,376	2,049,378	4,055,754
PROPERTY MANAGEMENT	6,082,326	5,646,871	6,134,562		5,675,587	6,106,572	6,226,741	12,333,313
TOTAL BY DIVISION	\$ 16,632,570	\$16,044,587	\$ 16,916,419	\$	16,397,902	\$ 18,175,238	\$ 18,511,551	\$36,686,789
EXPENDITURES								
PERSONNEL SERVICES	\$ 9,603,627	\$ 9,441,335	\$ 9,885,927	\$	9,719,525	\$ 10,889,270	\$ 11,236,449	\$22,125,719
OPERATING EXPENSES	5,728,875	5,388,244	5,728,875		5,570,671	6,101,597	6,145,343	12,246,940
CONTRACTUAL CHARGES	1,285,773	1,208,418	1,287,322		1,071,469	1,111,601	1,114,759	2,226,360
CAPITAL OUTLAY	14,295	6,589	14,295		36,237	72,770	15,000	87,770
TOTAL BY EXPENDITURE	\$ 16,632,570	\$16,044,587	\$ 16,916,419	\$	16,397,902	\$ 18,175,238	\$ 18,511,551	\$36,686,789
POSITION SUMMARY	179.00	179.00	179.00		179.00	188.00	188.00	
FTE SUMMARY	178.60	178.60	178.60		178.60	186.30	186.30	

FY2013 actual expenditures are unaudited as of the printing date of this document.





### **ANIMAL CARE SERVICES**



### Description

The Animal Care Services Division operates a full service, open-admission animal shelter facility for the purpose of impounding and quarantining dogs and cats. The division provides adequate humane care, pet reclamation assistance, adoption, animal rescue, and spay/neuter services, benefiting county residents and more than 17,500 stray and unwanted animals each year. The division is also dedicated to protecting public health and welfare by keeping stray, dangerous and potentially diseased animals in a safe and controlled environment.

#### **Financial Data**

The two-year budget for the Animal Care Services Division for FY2014 and FY2015 is \$6,070,422, which is 20.94% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services as well as the inclusion of expansion packages for operational items and four additional part-time kennel technician positions. Funding is provided for 37.70 full-time equivalent positions in both years of the biennium.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
ANIMAL CARE SERVICES	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 1,379,372	\$ 1,399,359	\$ 1,416,838	\$ 1,612,428	\$ 1,963,877	\$ 2,026,241	\$ 3,990,118
OPERATING EXPENSES	867,942	795,886	867,942	933,704	1,040,152	1,040,152	2,080,304
CONTRACTUAL CHARGES	243,574	150,691	243,574	41,561	-	-	-
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 2,490,888	\$ 2,345,936	\$ 2,528,354	\$ 2,587,692	\$ 3,004,029	\$ 3,066,393	\$ 6,070,422
POSITION SUMMARY	33.00	33.00	33.00	33.00	39.00	39.00	
FTE SUMMARY	33.00	33.00	33.00	33.00	37.70	37.70	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): V – Economic Development

	Actual	Projected	Target	Target						
Performance Indicators	2012	2013	2014	2015						
<b>Program Goal 1:</b> To increase the live release rate at Animal	Care to 90% or hi	gher by the end of	FY2017.							
Objective 1(a): To reduce animal euthanasia to 10% or less.										
euthanasia rate (%)	43.00%	48.00%	40.00%	30.00%						
Objective 1(b): To increase animal adoption and rescue transfer rates to 80% or higher.										
% of adopted pets	22.00%	25.00%	31.00%	37.00%						
% of animal rescue transfers	25.00%	16.00%	22.00%	28.00%						
Objective 1(c): To increase the number of animals reclaimed by owner to 10% or higher.										
% owner reclaimed shelter animals	4.00%	5.00%	6.00%	7.00%						
Objective 1(d): To increase the number of shelter animals with special needs placed in foster care as an alternative to euthanasia										
# of animals placed in foster care	1,348	1,400	1,450	1,500						
Program Goal 2: To achieve a 10% reduction in the number	of animals enteri	ng Animal Care by	the end of FY201	7.						
Objective 2(a): To spay and neuter 5000 owned animals per	year (not includi	ng shelter animals	s).							
# of public animal spay-neuter surgeries	2,499	3,400	3,800	4,200						
Objective 2(b): To implement a Trap Neuter Release (TNR) pro	ogram to reduce i	ntake of free roam	ning/community o	ats.						
# of stray/seized cats entering Animal Care	8,385	9,450	9,200	8,950						
Objective 2(c): To reduce owner surrenders through pet retent	ion services(Safe a	nt Home Pet Help Li	ine and Pet Welln	ess Center)						
# of owner surrendered animals	3,105	2,750	2,600	2,450						
# of Pet Wellness Center visits	768	810	860	910						
Objective 2(d): To reduce stray animals entering Animal Care	through proactive	redemption strate	gies.							
# of animals brought in by Animal Control	6,569	8,400	8,200	8,000						
# of stray animals brought in by the public	8,968	8,750	8,525	8,300						

#### **Animal Care Services - continued**

#### **Accomplishments and Other Activities**

During the past biennium budget, Animal Care expanded operational services through the establishment of a low cost spay/neuter clinic and pet wellness center; opened a new adoption facility; and initiated a humane education, volunteer and animal care foster program. The Division extended the contract with Spartanburg County, SC to accept their animal control stray and seized animals. The Division also transitioned from contract veterinarian services for shelter wellness and spay/neuter services to a full-time shelter veterinarian and full-time animal surgeon. The volunteer program of the division was enhanced through new programming, software

and orientation activities. During FY2014/FY2015, the Division plans to implement programs and services of the No Kill Equation to offer a humane, sustainable, costeffective plan to create a No Kill community. These services include trap-neuter-release programs, high volume, low cost spay/neuter, rescue groups, foster care, comprehensive adoption program, pet retention, medical and behavior programs, and proactive redemptions. Animal Care will develop a Humane Education and Community Outreach program that will increase public awareness for humane animal care and pet overpopulation issues. The Division also plans to establish a "Friends" group that can identify resources and raise funds for Animal Care.



**Greenville County Animal Care Facility** 

# **ENGINEERING**

#### Description

The Engineering Division provides services related to road, bridge, and sign maintenance; capital improvements; pavement management; and subdivision construction activity. The Division is divided into four sections: Administration, Engineering, Northern Bureau, and Southern Bureau.

#### **Financial Data**

The two year budget for the Engineering Division for FY2014 and FY2015 is \$12,085,004, which is 8.75% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services as well as the inclusion of expansion packages for operational items. The Engineering budget provides for 80.00 full-time equivalent positions in both years.

ENGINEERING -		FY2012		FY2012		FY2013		FY2013		FY2014		FY2015		TOTAL
ADMINISTRATION		BUDGET		ACTUAL		BUDGET		ACTUAL		BUDGET		BUDGET		BUDGET
PERSONNEL SERVICES	\$	449,473	\$	448,206	\$	462,882	\$	478,589	\$	481,513	\$	496,854	\$	978,367
OPERATING EXPENSES		47,766		7,952		47,766		16,204		47,766		47,766		95,532
CONTRACTUAL CHARGES		-		-		-		-		11,850		11,850		23,700
CAPITAL OUTLAY		14,295		6,589		14,295		12,517		-		-		-
TOTALS	\$	511,534	\$	462,747	\$	524,943	\$	507,310	\$	541,129	\$	556,470	\$	1,097,599
POSITION SUMMARY		5.00		5.00		5.00		5.00		5.00		5.00		
FTE SUMMARY		5.00		5.00		5.00		5.00		5.00		5.00		
ENGINEERING -		FY2012		FY2012		FY2013		FY2013		FY2014		FY2015		TOTAL
ENGINEERING		BUDGET		ACTUAL		BUDGET		ACTUAL		BUDGET		BUDGET		BUDGET
PERSONNEL SERVICES	\$	618,260	\$	600,425	\$	636,683	\$	641,106	\$	672,784	\$	694,309	\$	1,367,093
OPERATING EXPENSES		200,965		176,313		200,965		156,394		199,973		204,041		404,014
CONTRACTUAL CHARGES		43,978		76,718		43,978		56,815		58,978		57,410		116,388
CAPITAL OUTLAY		-		-		-		23,720		15,000		15,000		30,000
TOTALS	\$	863,203	\$	853,456	\$	881,626	\$	878,036	\$	946,735	\$	970,760	\$	1,917,495
POSITION SUMMARY		9.00		9.00		9.00		9.00		9.00		9.00		
FTE SUMMARY		9.00		9.00		9.00		9.00		9.00		9.00		
ENGINEERING -		FY2012		FY2012		FY2013		FY2013		FY2014		FY2015		TOTAL
NORTHERN BUREAU		BUDGET		ACTUAL		BUDGET		ACTUAL		BUDGET		BUDGET		BUDGET
PERSONNEL SERVICES	\$	1,884,051	\$	1,839,635	\$	1,940,082	\$	1,849,117	\$	1,985,802	\$	2,048,992	\$	4,034,794
OPERATING EXPENSES		390,203		534,510		390,203		520,811		482,945		480,945		963,890
CONTRACTUAL CHARGES		3,236		2,089		3,236		2,221		3,236		3,236		6,472
CAPITAL OUTLAY		-		-		-		-		9,000		-		9,000
TOTALS	\$	2,277,490	\$	2,376,233	\$	2,333,521	\$	2,372,149	\$	2,480,983	\$	2,533,173	\$	5,014,156
POSITION SUMMARY		37.00		37.00		37.00		37.00		37.00		37.00		
FTE SUMMARY		37.00		37.00		37.00		37.00		37.00		37.00		
ENGINEERING -		FY2012		FY2012		FY2013		FY2013		FY2014		FY2015		TOTAL
SOUTHERN BUREAU		BUDGET		ACTUAL		BUDGET		ACTUAL		BUDGET		BUDGET		BUDGET
PERSONNEL SERVICES	\$	1,441,803	\$	1,312,445	\$	1,484,681	\$	1,337,301	\$	1,525,763	\$	1,574,265	\$	3,100,028
OPERATING EXPENSES		389,620		466,048		389,620		421,580		468,111		468,111		936,222
CONTRACTUAL CHARGES		7,002		834		7,002		2,108		7,002		7,002		14,004
CAPITAL OUTLAY		-		-		-		-		5,500		-		5,500
TOTALS	\$	1,838,425	\$	1,779,326	\$	1,881,303	\$	1,760,989	\$	2,006,376	\$	2,049,378	\$	4,055,754
POSITION SUMMARY		29.00		29.00		29.00		29.00		29.00		29.00		
FTE SUMMARY		29.00		29.00	<u> </u>	29.00		29.00		29.00		29.00		
ENGINEERING - ALL BUREAUS	_	FY2012		FY2012		FY2013		FY2013		FY2014		FY2014		TOTAL
LIVGINEERING - ALL BUKEAUS		BUDGET		ACTUAL		BUDGET		ACTUAL		BUDGET		BUDGET		BUDGET
PERSONNEL SERVICES	Ś	4,393,587	\$		\$	4,524,328	\$	4,306,113	\$	4,665,862	\$	4,814,420		
OPERATING EXPENSES	٦	1,028,554	٧	1,184,823	,	1,028,554	Y	1,114,989	Ÿ	1,198,795	Ÿ	1,200,863	Y	2,399,658
CONTRACTUAL CHARGES		54,216		79,640		54,216		61,144		81,066		79,498		160,564
CAPITAL OUTLAY		14,295		6,589		14,295		36,237		29,500		15,000		44,500
TOTALS	Ś	,	¢	5,471,762	Ś	5,621,393	¢	5,518,483	Ś		Ś	6,109,781	¢ 1	12,085,004
POSITION SUMMARY	١,	80.00	٠	80.00	,	80.00	Ţ	80.00	,	80.00	Ÿ	80.00	7.	2,303,004
FTE SUMMARY		80.00		80.00		80.00		80.00		80.00		80.00		
	:4 = 4 =	80.00		80.00	<u> </u>	00.00		00.00		00.00		60.00		

FY2013 actual expenditures are unaudited as of the printing date of this document.

# Engineering - continued

# **Goals and Performance Measures**

Supports Long-Term Goal(s): II-Infrastructure; V-Economic Development

	Actual	Projected	Target	Target						
Performance Indicators	2012	2013	2014	2015						
<b>Program Goal 1:</b> To maximize life expectancy of roads an infrastructure within the County's inventory is built and it	•	•	· ·	e road						
Objective 1(a): To implement County Council's Prescription program.	on for Program	road program and i	mplement future	paving						
# County maintained miles paved	11.0	36.5	20.0	25.0						
average OCI of county paved road in paving program	73	73	70	70						
#special projects built	2	1	1	2						
# sidewalk projects constructed	15	4	4	4						
linear feet of sidewalk repaired	0	100	500	500						
linear feet of guardrail installed	500	500	500	500						
Objective 1(b): To assist contractors and utility agencies with the local permitting process to ensure quality control of encroachments within the County's right-of-way by (1) performing 100% of warranty checks 9 months after construction; (2) processing 95% of encroachment permits within 24 hours; and (3) processing 100% of summary platinspections within 5										
# inspections made	796	850	900	1,000						
% inspections performed within 9 months	94%	100%	100%	100%						
# encroachment permits	1,119	1,200	1,300	1,500						
# encroachment permits processed within 24 hours	857	900	1,000	1,250						
% encroachment permits processed within 48 hours	95%	95%	95%	95%						
% failure discovered	1%	1%	1%	1%						
% summary inspections within 5 days	100%	100%	100%	100%						
<b>Program Goal 2:</b> To anticipate customer service needs, el a uniform level of service countywide for routine mainter	~	need to be reactiona	ry to all complai	nts by providing						
Objective 2(a): To maintain County paved roads for longe and bridges from snow/ice within 24 hours of snowfall; ( of falling; and (3) patching 100% of potholes within 24 ho	2) removing 10		0 . ,							
# miles of County paved road	1,726	1,730	1,735	1,740						
% roads/bridges cleared of snow within 24 hours	100%	100%	100%	100%						
% fallen trees removed within 8 hours	100%	100%	100%	100%						
tonnage of potholes repaired	885	1,000	1,000	1,000						
% potholes repaired within 24 hours	90%	90%	90%	90%						
# bridges replaced or repaired	17	15	15	15						
linear feet of guardrail repaired	250	200	200	200						
Objective 2(b): To maintain County dirt and gravel roads quarterly basis and to maintain percentage of dirt roads	ο,		, , ,	se roads on a						
# miles non-paved roads	38	38	35	35						
% miles non-paved roads maintained	10%	10%	10%	10%						
% dirt roads requiring maintenance quarterly	20%	20%	20%	20%						

### Engineering - continued

	Actual	Projected	Target	Target							
Performance Indicators	2012	2013	2014	2015							
Objective 2(c): To maintain Greenville County's sign inven	•	•	to install 95% to	raffic control							
signs within 30 days of request and street signs within 60											
# street signs produced	700	750	750	750							
# traffic control signs produced	500	500	500	500							
# street signs installed/repaired	750	750	750	750							
# traffic control signs installed/repaired	750	750	750	750							
% street signs installed within 60 days	99%	99%	99%	99%							
% traffic control signs installed within 30 days	99%	99%	99%	99%							
Program Goal 3: To provide road/bridge and engineering	services in a ti	mely and efficient m	anner								
Objective 3(a): To respond to citizen requests for road-related services by (1) installing 85% of driveway pipes within 10 working days of request; (2) processing 99% of road relinquishments applications within 120 days of request; and (3) processing 100% of private road inspections within 2 weeks of request.											
# service requests received (not including ice storm)	2,127	2,500	2,500	2,500							
# driveway pipes installed	47	55	55	55							
% driveway pipes installed within 10 days	90%	90%	90%	90%							
# road relinquishment requests	1	5	5	5							
% requests processed within 120 days	100%	75%	75%	75%							
# private road inspections requested	11	10	10	10							
% private road inspections within 2 weeks	100%	100%	100%	100%							
Objective 3(b): To enhance quality of life by correcting dra right-of-way drainage projects within 120 days of reques the time; and (3) completing 100% of all neighborhood dr	t; (2) respondin	g to property owners		ŭ							
# total off-right-of-way projects	61	75	75	75							
# off-right-of-way projects completed 120 days	38	75	75	75							
% off-right-of-way projects completed 120 days	62%	75%	75%	75%							
% property owners contacted within 10 days	100%	100%	100%	100%							
# neighborhood drainage improvements	6	5	5	5							
% neighborhood drainage projects on time	100%	100%	100%	100%							
Objective 3(c): To implement the County's traffic calming days of request; (2) reporting findings of multi-way stop retitions within 1 week of submission	, , , ,		•								
# traffic calming requests	112	100	100	100							
# traffic counts taken	104	75	75	75							
# requests for multi-way stop	6	5	5	5							
# traffic calming neighborhood studies	1	2	2	2							
# speed hump petition issues (# returned)	4	5	5	5							
% petitions verified within 1 week	100%	100%	100%	100%							
# speed humps installed	4	10	10	10							

### **Accomplishments and Other Activities**

During the past fiscal year, the Engineering Division completed the Prescription for Progress road paving program. Other projects, such as the Stenhouse Road realignment project, Poinsett corridor revitalization, and infrastructure projects, were also completed. During FY2014/FY2015, the Division plans to implement various new projects, such as phase two of CityWorks, digitized road files, replacement of bridges and culverts within flood prone watershed areas, and new paving projects.

### PLANNING AND CODE COMPLIANCE

#### Description

The Planning and Code Compliance Division is responsible for the administration and enforcement of several County ordinances and adopted codes, including the Animal Control, Zoning, Environment, Sign, Junkyard, and Adult Entertainment ordinances and the Property Maintenance code. The division is dedicated to the enforcement of building codes to safeguard the public health, safety and general welfare to life and property from fire and other hazards attributed to the built environment.

#### **Financial Data**

The two-year budget for the Planning and Code Compliance Division for FY2014 and FY2015 is \$6,198,050, which is 19.17% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services as well as the inclusion of expansion packages for operational items and three additional positions (two inspector positions and one permit technician position). Funding is provided for 38.00 full-time equivalent positions in both years of the biennium.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
PLANNING AND CODE COMPLIANCE	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 2,128,151	\$ 2,191,551	\$ 2,191,557	\$ 2,209,973	\$ 2,477,868	\$ 2,557,307	\$ 5,035,175
OPERATING EXPENSES	352,106	316,207	352,106	316,054	475,768	458,438	934,206
CONTRACTUAL CHARGES	88,447	72,260	88,447	90,112	92,508	92,891	185,399
CAPITAL OUTLAY	-	-	-	-	43,270	-	43,270
TOTALS	\$ 2,568,704	\$ 2,580,018	\$ 2,632,110	\$ 2,616,139	\$ 3,089,414	\$ 3,108,636	\$ 6,198,050
POSITION SUMMARY	35.00	35.00	35.00	35.00	38.00	38.00	
FTE SUMMARY	35.00	35.00	35.00	35.00	38.00	38.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): II-Infrastructure

	Actual	Projected	Target	Target						
Performance Indicators	2012	2013	2014	2015						
Program Goal 1: To provide building safety services in th	e best possible	manner in the areas	s of general and	manufactured						
housing permitting, commercial plan review projects, and	d inspection ser	vices of residential	and commercial	projects.						
Objective 1(a): To reduce the percentage of re-inspections	to 20% or less.									
# inspections	47,167	53,928	55,000	55,000						
# failed inspections	8,570	10,875	11,000	11,000						
% re-inspections	18%	20%	20%	20%						
Objective 1(b): To provide training for the inspection staff in excess of the 24-hour state mandated training (measured on a biennial basis).										
# base hours of training	108	108	108	108						
# obtained hours of training	270	270	120	120						
# excess hours	162	162	12	12						
Objective 1(c): To provide excellent customer service and service survey (scale of 1-4 with 4 being the maximum rate.		g of 3.3 or higher in	all categories of	the customer						
rating for professional demeanor	3.60	3.60	3.50	3.50						
rating for timeliness of inspections	3.70	3.70	3.50	3.50						
rating for consistency of inspections	3.40	3.50	3.50	3.50						
Objective 1(d): To reduce the average plan review first rev	view to 14 days	or less								
# calendar days projects in system until 1st review	9	10	10	10						
Objective 1(e): Building feasibility evaluations/inspections.	# of projects/wo	orking days until 1st	inspection.							
1st inspection within 5 working days										
# of projects per year/# of working days until 1stinsp	115/3	130/4	130/4	130/4						

### Planning and Code Compliance - continued

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 2: To provide timely and efficient investig	gations of reques	t of nuisance, quali	ty of life, zoning	, signage and
adult business regulations in the unincorporated areas	of the county.			
Objective 2(a): To respond to possible code violations in legal action	n a timely mann	er and gain complia	ince on 95% of c	ases prior to
# cases (cases may have multiple violations)	5,570	5,848	6,140	6,140
# violations	9,336	9,802	10,300	10,300
# violations resolved prior to court	9,087	9,689	10,173	10,173
Objective 2(b): To identify, process through the unfit struthe community	ucture program,	remove inhabitable	and dangerous	structures from
# cases	261	207	217	217
# cases razed by county	13	9	10	10
# cases razed by citizens	144	73	88	88
# pending cases in process	104	164	185	200
Objective 2(c): To provide a minimum regulatory progra the county to less than 10% of the total cases	m for uncontroll	ed growth and to de	crease force-cut	properties by
# cases	1,082	1,400	1,450	1,450
# cases cut by owner	898	948	900	900
# cases cut by county	184	90	100	100
% cases cut by county	6%	15%	15%	15%
<b>Program Goal 3:</b> To enforce the County and applicable sand control within the unincorporated areas of the Cou	•	ances, and regulation	ons concerning a	animal welfare
Objective 3(a): To reduce the number of court cases for	animal control to	o under 2%		
# complaints received	7,147	7,058	7,200	7,200
# cruelty complaints	920	960	1,000	1,000
# court cases	478	390	350	350
% court cases/complaints	7%	5%	5%	5%

### **Accomplishments and Other Activities**

The Planning and Code Compliance Division separates operations within three categories: animal control, building safety, and code enforcement. In past year, the Division established a formal working relationship with Animal Active Rights groups for the enhancement of enforcement. For building safety, the Division completed various training on the 2012 adopted SC Codes and delivered inspection services by the next business day. In the code enforcement area, the Division worked in concert with the Greenville County Emergency Management Division as part of the damage assessment team readiness; pursued derelict structures under the unfit structure program; and continued the dedicated sign enforcement program. During FY2014/FY2015, the Division plans to continue weapons proficiency and training for animal control officers, develop education programs for 2012 SC Adopted Building Codes and 2009 Conservation Code, and continue working on the backlog in the unfit structure program.

# **PROPERTY MANAGEMENT**

### Description

The Property Management Division is responsible for ensuring that all county facilities are maintained and operated at an optimum level in a cost effective manner while providing needed services, safety and comfort to tenants, County, State, Federal and City agencies.

#### **Financial Data**

The two year budget for the Property Management Division for FY2014 and FY2015 is \$12,333,313, which is 9.52% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services, as well as additional funding for contractual services. Funding is provided for 30.60 full-time equivalent positions.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
PROPERTY MANAGEMENT	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 1,702,517	\$ 1,649,715	\$ 1,753,204	\$ 1,591,011	\$ 1,781,663	\$ 1,838,481	\$ 3,620,144
OPERATING EXPENSES	3,480,273	3,091,329	3,480,273	3,205,925	3,386,882	3,445,890	6,832,772
CONTRACTUAL CHARGES	899,536	905,827	901,085	878,652	938,027	942,370	1,880,397
CAPITAL OUTLAY	-	-		-	-		-
TOTALS	\$ 6,082,326	\$ 5,646,871	\$ 6,134,562	\$ 5,675,587	\$ 6,106,572	\$ 6,226,741	\$12,333,313
POSITION SUMMARY	31.00	31.00	31.00	31.00	31.00	31.00	
FTE SUMMARY	30.60	30.60	30.60	30.60	30.60	30.60	

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#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition

	Actual	Projected	Target	Target							
Performance Indicators	2012	2013	2014	2015							
<b>Program Goal 1:</b> To keep all County owned/operated facilities open and operating to meet the needs of the County government and citizens of Greenville County											
Objective 1(a): To maintain facilities which are code comp	oliant, safe, and	l operated at reaso	nable cost per so	uare foot							
% requests responded to within 48 business hours % routine facility inspections for maintenance and	98%	98%	98%	98%							
safety issues conducted	100%	100%	100%	100%							
% planned maintenance activities on time and within											
budget	100%	100%	100%	100%							
% scheduled renovations based on need/priority	100%	100%	100%	100%							
# work orders completed - all facilities	3,800	3,607	3,700	3,700							
Program Goal 2: To expand, enhance, and maintain securi	ity systems in c	ounty owned/opera	ited facilities								
Objective 2(a): Continue in-house security effort, minimize	outsource invo	olvement from secu	rity companies								
% audits of all security systems and user IDs conducted	100%	100%	100%	100%							
Program Goal 3: To expand conservation programs in all	county facilitie	S									
Objective 3(a): To reduce energy consumption, stabilize cost, and project a positive image through progressive energy management programs											
\$ electrical cost	1,479,432	1,482,915	1,527,402	1,573,224							
\$ heat cost	256,269	285,000	317,680	317,680							
\$ water cost	384,897	424,455	437,118	450,304							

# Property Management – continued

	Actual	Projected	Target	Target						
Performance Indicators	2012	2013	2014	2015						
Program Goal 4: To establish electronic format for all facility floor plans										
Objective 4(a): Budget and contract with vendor for computerized drawing of all major facilities										
% of work with vendor complete	0	0	50%	100%						
Program Goal 5: Enhance training for employees in area of	hazardous r	materials and prograi	ms associated v	vith these issues						
Objective 5(a): Provide in-house training and specialized train	ing with trai	ned professionals								
% training provided on asbestos inspections, reporting										
and record keeping; hazardous waste removal and										
containment	0	0	50%	100%						

# **Accomplishments and Other Activities**

During the past fiscal year, the Property Management Division implemented an asbestos program for all county facilities and renovated several facilities, such as South Greenville Summary Court, Vital Records Center (Health Department), Family Court attorney lounge, and the DSS office (County Square). Other projects included installing a new HVAC unit at the Animal Care facility and providing assistance to various offices in projects involving sound and phone systems. During FY2014/FY2015, Property Management plans to continue energy conservation programs in all facilities; design and construct new DHEC lab; and participate in the construction of the new juvenile center. The Division will also replace cooling towers at General Session Courthouse and replace DDC management system on HVAC controls at the Courthouse, Health Department, and Detention Center.

# **PUBLIC SAFETY**

#### **MISSION**

The mission of the Public Safety Department is to provide quality cost effective emergency medical services, inmate detention, and law enforcement support services in a manner prescribed by set standards and customer input for Greenville County.

#### **SERVICES**

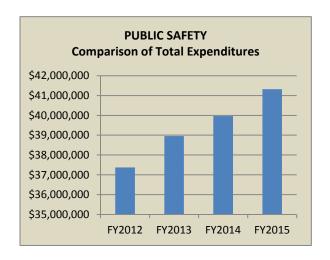
Divisions under the Public Safety Department include, but are not limited to, 24-hour emergency medical services, inmate detention and incarceration, forensic science and crime scene coverage for law enforcement agencies, central repository for the receipt, storage, release and disposition of found property, recovered stolen property and evidence, records, law enforcement records, and emergency medical service records.

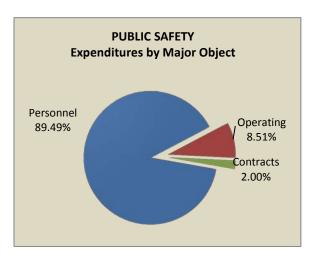
## **BUDGET**

The budget for Public Safety comprises 28.52% of the General Fund budget. The two year budget for the Public Safety Department for FY2014 and FY2015 is \$81,287,119.

		Р	UBLIC SAFETY				
		OPE	RATING BUDGET				
	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
DIVISIONS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
DETENTION CENTER	\$ 17,687,355	\$ 17,087,919	\$ 18,149,213	\$ 18,367,238	\$18,920,301	\$ 19,681,238	\$ 38,601,539
EMERGENCY MEDICAL SERVICES	15,227,251	15,998,714	15,656,936	16,360,628	16,345,473	16,757,467	33,102,940
FORENSICS	1,993,623	2,057,740	2,046,873	2,028,693	2,280,949	2,350,330	4,631,279
RECORDS	2,012,343	2,076,008	2,070,713	2,043,005	2,254,188	2,363,947	4,618,135
INDIGENT DEFENSE	150,212	150,562	154,145	158,466	164,014	169,212	333,226
TOTAL BY DIVISION	\$ 37,070,784	\$ 37,370,943	\$ 38,077,880	\$ 38,958,030	\$ 39,964,925	\$ 41,322,194	\$ 81,287,119
EXPENDITURES							
PERSONNEL SERVICES	\$ 32,875,263	\$ 33,346,605	\$ 33,882,369	\$ 34,862,969	\$35,693,466	\$ 37,050,935	\$ 72,744,401
OPERATING EXPENSES	3,465,543	3,394,627	3,464,680	3,458,153	3,461,185	3,455,411	6,916,596
CONTRACTUAL CHARGES	729,978	629,711	730,831	620,983	810,274	815,848	1,626,122
CAPITAL OUTLAY	-	-	-	15,925	-	-	-
TOTAL BY EXPENDITURES	\$ 37,070,784	\$ 37,370,943	\$ 38,077,880	\$ 38,958,030	\$ 39,964,925	\$ 41,322,194	\$ 81,287,119
POSITION SUMMARY	566.00	566.00	566.00	566.00	577.00	582.00	
FTE SUMMARY	564.00	564.00	564.00	564.00	575.00	580.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.





# **DETENTION CENTER**



# Description

The Greenville County Detention Center houses detainees for Greenville County and several municipalities.

#### **Financial Data**

The two-year budget for the Detention Center Division for FY2014 and FY2015 is \$38,601,539, which is 7.71% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the addition of ten detention officer positions for the biennium. The budget includes funding for 302.00 full-time equivalent positions for FY2014 and 306.00 for FY2015.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
DETENTION CENTER	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 15,520,582	\$ 15,292,461	\$ 15,982,440	\$ 16,460,760	\$16,844,746	\$ 17,605,883	\$ 34,450,629
OPERATING EXPENSES	1,827,177	1,556,084	1,824,370	1,673,351	1,743,425	1,737,893	3,481,318
CONTRACTUAL CHARGES	339,596	239,374	342,403	233,127	332,130	337,462	669,592
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 17,687,355	\$ 17,087,919	\$ 18,149,213	\$ 18,367,238	\$18,920,301	\$ 19,681,238	\$ 38,601,539
POSITION SUMMARY	296.00	296.00	296.00	296.00	302.00	306.00	
FTE SUMMARY	296.00	296.00	296.00	296.00	302.00	306.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.

# **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To effectively manage overtime expendi	tures to increas	e fiscal responsib	ility of the division	ı
Objective 1(a): To reduce budgeted overtime expenditures	s by 2%			
\$ overtime expenditures	\$617,313	\$617,313	\$604,967	\$604,967
% increase (decrease)		0%	-2%	0%
Objective 1(b): To control procurement of services and su	upplies in order	to reduce operation	onal expenditures	
Complete and record an accurate inventory of all supplies and county property at the Detention Center Restructure inventory spreadsheets to record product specific/vendor specific expenditures for financial	N/A	N/A	June 2013	N/A
reporting	N/A	N/A	June 2013	N/A
Objective 1(c): To reduce food service waste and expendi	tures			
Compile standardized recipes for all prepared meals	N/A	N/A	September 2013	N/A
Objective 1(d): To control operational expenditures				
Monitor and control waste of supplies and materials	\$1,790,386	\$1,790,386	\$1,754,578	\$1,754,578
Program Goal 2: To reduce the length of stay for offender	rs the Court orde	ered to Substance	Abuse Treatment	
Objective 2(a): Maximize available space in the housing ur	nit designated to	house offenders a	waiting substance o	abuse programs
Provide identification and dissemination of sentences				
for which and offender is court-ordered to a substance				
abuse program within 72 hours	N/A	N/A	100%	100%
Prompt enrollment in court-ordered program as class			24 inmates per	24 inmates per
size and space permit	N/A	N/A	class	class

# **Detention Center - continued**

	Actual	Projected	Target	Target						
Performance Indicators	2012	2013	2014	2015						
Program Goal 3: To complete construction and operate a s	tate approve	d Type VII Juvenile	Detention Facility							
Objective 3(a): Comply with the Office of Juvenile Justice and Delinquency Prevention federal jail removal mandate										
Cease operation of the Juvenile Holdover Facility at the										
4 McGee Street location	N/A	N/A	September 2013	N/A						
Convert the space previously used for the housing of										
juveniles (4 McGee) to adult housing	N/A	N/A	October 2013	N/A						
Provide the necessary training to the staff assigned to										
operations at the Juvenile Detention Center	N/A	N/A	October 2013	N/A						

# **Accomplishments and Other Activities**

During the past fiscal year, the Detention Center upgraded the inmate emergency intercom system. The new system helps maintain a safer living environment for the inmate population by ensuring a reliable means of communication between inmates and officers. The state mandated Bond Court was completed and expanded. The Division also implemented a new web based jail management system. In February 2012, the Detention Center implemented a program offered by the Greenville County School District's Lifelong Learning Division entitled Work Keys. This job skills assessment system was used by many inmates and many successfully completed the program. During FY2014/FY2015, the Detention Center plans to operate a State Approved Type VII Juvenile Detention Facility that safely and securely detains youth awaiting adjudication or placement in a commitment facility. In addition, the Division will upgrade the central control room's security equipment, renovate the inmate recreation room, and increase the frequency of site visits for the home incarceration and work programs.



**Greenville County Detention Center** 

# **EMERGENCY MEDICAL SERVICES**



## Description

The Emergency Medical Services Division provides emergency services, concentrating on treating patients who are acutely ill or severely sick or injured and transporting patients to hospital emergency rooms. EMS maintains a high performance emergency communications and dispatch center. In addition, EMS provides the following special rescue services: vehicle and machinery extrication, hazardous materials response, confined space rescue, high angle rescue, trench rescue, helicopter rescue, dive rescue, and search services. The Division covers approximately 790 square miles of topographically diverse rural, urban, and suburban areas, and protects over 390,000 residents and visitors within the county.

## **Financial Data**

The two-year budget for Emergency Medical Services for FY2014 and FY2015 is \$33,102,940, which is 7.18% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the inclusion of expansions for contractual and operational items and two additional communication specialist positions. Funding is provided for 201.69 full-time equivalent positions in both years.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
EMERGENCY MEDICAL SERVICES	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 13,437,714	\$ 13,991,776	\$ 13,867,409	\$14,369,390	\$ 14,395,115	\$ 14,807,109	\$ 29,202,224
OPERATING EXPENSES	1,480,740	1,697,381	1,480,730	1,682,511	1,571,730	1,571,730	3,143,460
CONTRACTUAL CHARGES	308,797	309,557	308,797	308,726	378,628	378,628	757,256
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 15,227,251	\$ 15,998,714	\$ 15,656,936	\$ 16,360,628	\$ 16,345,473	\$ 16,757,467	\$ 33,102,940
POSITION SUMMARY	200.00	200.00	200.00	200.00	202.00	202.00	
FTE SUMMARY	199.69	199.69	199.69	199.69	201.69	201.69	

FY2013 actual expenditures are unaudited as of the printing date of this document.

## **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety; V-Economic Development

	Actual	Projected	Target	Target							
Performance Indicators	2012	2013	2014	2015							
Program Goal 1: To provide prompt and efficient emerger	nt medical serv	rices to citizens and	visitors of Green	/ille County							
Objective 1(a): To provide appropriate and effective Advaladvanced medical care, success based on 98th percentile		ort (ALS) measures s	uccessfully in cas	ses requiring							
# emergent calls	70,050	73,553	77,231	81,093							
time of dispatch to time of arrival on scene	11:30	11:30	11:30	11:30							
Program Goal 2: To improve the financial performance of Greenville County EMS											
Objective 2(a): To facilitate claim submission or patient i	nvoicing with i	mproved collection	rates								
# billable calls	47,565	49,943	45,855	46,122							
% processed calls to total billable calls	50%	63%	59%	57%							
total amount billed, net of allowances (000 omitted)	\$19,003	\$19,953	\$20,161	\$20,279							
total amount received, net of allowances (000 omitted)	\$10,452	\$10,974	\$12,702	\$12,776							
% collectibles	55%	55%	63%	63%							
<b>Program Goal 3:</b> To continue to work collaboratively with develop, and implement community healthcare initiatives	•	•	•	s to identify,							

# **Emergency Medical Services - continued**

## **Accomplishments and Other Activities**

During the past fiscal year, the Emergency Medical Services Division reached the goal of 12:30 response time approximately 90% of the time on the most critical and life-threatening calls. This response time was maintained despite a 5% increase in call volume. The Division worked with fire departments to standardize response plans, medical protocols, and improved training and processes. Working collaboratively with the Information Systems staff, the Division implemented several technological advances including automatic vehicle locator and mobile computer terminals with mobile patient reporting capability. EMS has continued to place a strong emphasis on training and has collaborated with both hospital systems and other pre-hospital providers to provide unique continuing education. During FY2014/FY2015, the Division will continue to refine and improve the High Performance EMS model and prepare for the CAAS (Certification of American Ambulance Systems). EMS plans to continue to improve the average and 90<sup>th</sup> percentile response performance for the county and improve the performance of field medical providers and dispatch center staff through an effective quality measure and assessment process.



# **FORENSICS**

## Description

The Forensic Division is responsible for the documentation, collection and analysis of forensic evidence within Greenville County. Consisting of the Crime Scene Section, the Latent Fingerprint Section, and the Crime Laboratory, the Division uses cutting edge criminal detection technology to solve crimes.

#### **Financial Data**

The two-year budget for the Forensics Division for FY2014 and FY2015 is \$4,631,279, which is 14.62% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the addition of two positions (one criminalist position and one administrative position) for the biennium. The budget includes funding for 30.00 full-time equivalent positions in both years.

	FY2012 FY2012		FY2012	FY2013 FY2013			FY2014		FY2015	TOTAL		
FORENSICS	BUDGET	ACTUAL			BUDGET	ACTUAL	BUDGET		BUDGET			BUDGET
PERSONNEL SERVICES	\$ 1,808,332	\$	1,877,245	\$	1,861,582	\$ 1,869,311	\$	2,087,126	\$	2,156,507	\$	4,243,633
OPERATING EXPENSES	115,629		111,476		115,629	74,216		109,848		109,848		219,696
CONTRACTUAL CHARGES	69,662		69,019		69,662	69,242		83,975		83,975		167,950
CAPITAL OUTLAY	-		-		-	15,925		-		-		-
TOTALS	\$ 1,993,623	\$	2,057,740	\$	2,046,873	\$ 2,028,693	\$	2,280,949	\$	2,350,330	\$	4,631,279
POSITION SUMMARY	28.00		28.00		28.00	28.00		30.00		30.00		
FTE SUMMARY	28.00		28.00		28.00	28.00		30.00		30.00		

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

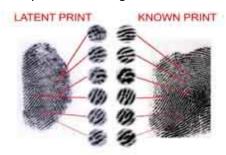
	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
<b>Program Goal 1:</b> To improve the quality of services offere development, and experience	d by the latent	print section throu	gh the use of tech	nology, employee
Objective 1(a): To utilize the AFIS system and the experient identifications leading to the solving of criminal cases by		•	~	rprint
# cases searched on AFIS	1,495	1,560	1,560	1,580
#identification from AFIS	1,343	1,360	1,412	1,482
% AFIS hit rate	53%	55%	60%	65%
<b>Program Goal 2:</b> To improve the prosecution speed of dru laboratory	g cases by red	ucing the length of t	ime drug evidenc	e is kept in the
Objective 2(a): To minimize the time drug evidence spends	in the labora	tory pending the con	npletion of analy	sis
average # of days evidence was in Drug Lab	4.79	4.29	3.79	3.29
<b>Program Goal 3:</b> To aid in solving crimes requiring DNA a results	nalysis and to	complete cases in a	a timely manner v	vith conclusive
Objective 3(a): To have each analyst complete 3 cases per	month, depen	ding no the complex	ity of cases	
# cases completed	54	90	110	110
# cases completed within 90 days	28	35	40	55
average # cases completed by each analyst per month	1.8	2.5	3	3
<b>Program Goal 4:</b> To enhance crime scene services to clien accreditation through staff development	t agencies and	d prepare crime scer	ne section for nat	ional
Objective 4(a): To provide forensic investigators with no ceducation/professional development standards for crime		~	Al continuing	
# in house training classes attended annually	40	25	30	30
<b>Program Goal 5:</b> To enhance accountability of evidence a property/evidence into the barcode system	nd manageme	nt of inventory throu	igh data entry of	
Objective 5(a): To have each property specialist enter at le	east 500 items	each month in the b	arcode system	
#items entered	31,206	25,000	30,600	30,900

# Forensics - continued

# **Accomplishments and Other Activities**

During the past fiscal year, the Forensics Division worked on cases ranging from minor thefts to homicides. Contributions resulting from crime scene investigations and evidence analysis have assisted in identifying suspects in numerous cases. In February 2012, the CODIS software was installed by the FBI allowing access to

upload profiles into the system. The DNA Laboratory completed its first full year of being accredited. The Property and Evidence section hosted a two-day training seminar taught by the International Association for Property and Evidence. In return, the Division was granted three scholarship positions allowing staff to complete the training. During FY2014/FY2015, Forensics plans to formally implement a quality assurance document for the latent print section. They also will work to reduce the current DNA backlog and expand DNA analysis services to regional agencies. Casework efficiency will be increased through lab improvements and updated policies and procedures.





# **INDIGENT DEFENSE**

## Description

The Indigent Defense Office is responsible for screening defendants to determine eligibility for court appointed counsel.

#### **Financial Data**

The two-year budget for Indigent Defense for FY2014 and FY2015 is \$333,226, which is 9.4% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. The budget includes funding for 2.67 full-time equivalent positions.

	FY2012	FY2012	FY2013	FY2013	FY2014		FY2015	TOTAL
INDIGENT DEFENSE	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET		BUDGET	BUDGET
PERSONNEL SERVICES	\$ 147,768	\$ 148,508	\$ 151,701	\$ 156,109	\$ 161,667	\$	166,865	\$ 328,532
OPERATING EXPENSES	1,982	1,593	1,941	1,855	2,347		2,347	4,694
CONTRACTUAL CHARGES	462	461	503	502	-		-	-
CAPITAL OUTLAY				-	-		-	-
TOTALS	\$ 150,212	\$ 150,562	\$ 154,145	\$ 158,466	\$ 164,014	\$	169,212	\$ 333,226
POSITION SUMMARY	3.00	3.00	3.00	3.00	3.00		3.00	
FTE SUMMARY	2.67	2.67	2.67	2.67	2.67		2.67	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target						
Performance Indicators	2012	2013	2014	2015						
Program Goal 1: To maximize efficiency in the screen	ing of criminal defe	endants to determin	e their eligibility	to receive court						
appointed counsel and then appointing counsel wher	appropriate									
Objective 1(a): To assign court appointed counsel to financially eligible defendants										
# attorney assignments made	5,000	5,200	5,500	5,800						

## **Accomplishments and Other Activities**

During the past fiscal year, the Indigent Defense Office successfully transitioned to a new supervision structure whereby the Circuit Public Defender supervises the day-to-day operations of the Division. Indigent Defense also assumed screening responsibilities for criminal juvenile defendants from the Department of Juvenile Justice and will continue to improve coordination between various offices for this process.

# **RECORDS**

## Description

The Records Division is the central repository for the receipt, storage, release, and disposition of found property, recovered stolen property and evidence, records, law enforcement records and emergency medical service records. In addition, the Division provides local criminal background checks and copies of accident and incident reports generated by the Sheriff's Office and City Police Department.

## **Financial Data**

The two-year budget for the Records Division for FY2014 and FY2015 is \$4,618,135, which is 13.10% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the addition of one administrative position as well as funding for temporary positions for each year of the biennium. A total of 38.64 full-time equivalent positions are provided for FY2014 and 39.64 full-time equivalent positions for FY2015.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
RECORDS	BUDGET	ACTUAL	BUDGET	BUDGET ACTUAL		BUDGET	BUDGET
PERSONNEL SERVICES	\$ 1,960,867	\$ 2,036,615	\$ 2,019,237	\$ 2,007,398	\$ 2,204,812	\$ 2,314,571	\$ 4,519,383
OPERATING EXPENSES	40,015	28,093	42,010	26,221	33,835	33,593	67,428
CONTRACTUAL CHARGES	11,461	11,300	9,466	9,386	15,541	15,783	31,324
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 2,012,343	\$ 2,076,008	\$ 2,070,713	\$ 2,043,005	\$ 2,254,188	\$ 2,363,947	\$ 4,618,135
POSITION SUMMARY	39.00	39.00	39.00	39.00	40.00	41.00	
FTE SUMMARY	37.64	37.64	37.64	37.64	38.64	39.64	

FY2013 actual expenditures are unaudited as of the printing date of this document.

## **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To process and manage law enforcement	t records and d	etention records		
Objective 1(a): To process and enter 90% of all reports red hours of receipt (measures based on calendar year)	ceived from law	enforcement into t	the computer syst	em within 24
#reports processed (incident & accident)	50,177	51,956	52,747	53,550
# supplemental reports processed	74,517	77,621	79,205	80,821
# total reports processed	124,694	125,953	126,585	127,222
% reports processed within 36 hours	65%	68%	73%	77%
% priority report processed within 24 hours	86%	89%	92%	94%
Objective 1(b): To improve public access to records by all access to certain automated reports	owing citizens	to submit requests	via the County we	ebsite and have
Development of criteria of records accessible online	0%	2%	5%	10%
Design of County webpage link for credit card payment	0%	1%	2%	4%
% local background checks researched online	0%	0%	5%	10%
Objective 1(c): To improve management and accuracy of inconversion from the Courts, imaging of booking documents.	· ·	•	· ·	n of data
% quality control implementation and the Review and				
Identification of data automation for conversion	0%	1%	3%	10%
Objective 1(d): To implement electronic law enforcement r	reports by elim	inating paper copie	25	
% electronic downloaded and stored digitally	94%	95%	95%	98%

# Records - continued

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 2: To provide maximum efficiency in m	nanaging the County	and department re	cords center stor	age facilities
Objective 2(a): To review, identify storage, retrieval, a records to one location and to continue the inventory		• •	ents through cons	olidation of
# total records stored (boxes, books, maps)	28,508	28,795	28,941	29,086
# records inventoried	6,299	3,173	3,188	3,204
% records inventoried	22%	15%	15%	15%
Objective 2(b): To work with Information Systems and electronic management and/or imaging applications	•		ial record series,	documents for
% review current record documents	0%	2%	2%	4%

# **Accomplishments and Other Activities**

The Records Division completed testing and implementation of the E-Code 5 system for the Greenville County Sheriff's Office and the Greenville Police Department. This system eliminates some of the dual data entry from law enforcement reports. During the past year, the Division processed 124,694 law enforcement reports; 5,518 court expungment orders; and 6,367 identification pack records. In addition, the Division conducted over 9,732 FBI NCIC/SLED functions. During FY2014/FY2015, Records plans to identify needs for continued enhancement of the Records Management System to expand capabilities, increase automation of record data and improve overall efficiency and accuracy of data. The Division will explore capability of a records program and website link for public access to submit requests for information, local criminal history record data and reports.



# ELECTED AND APPOINTED OFFICES JUDICIAL SERVICES

#### **SERVICES**

The Judicial Services financial area includes the Circuit Solicitor's Office, the Clerk of Court's Office, the Magistrate Offices, the Master in Equity's Office, the Probate Court Office, and the Public Defender's Office.



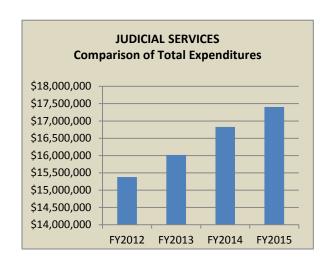
**Greenville County Courthouse** 

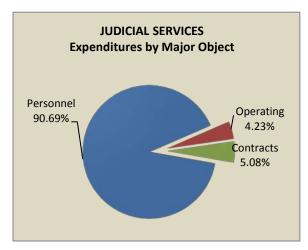
## **BUDGET**

The budget for Judicial Services comprises 12.01% of the total General Fund budget. The two-year budget for Judicial Services for FY2014 and FY2015 is \$34,232,953.

		ELECTED AND A	PPOINTED OFFICE	ES/JUDICIAL			
		OPE	RATING BUDGET				
	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
DIVISIONS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
CIRCUIT SOLICITOR	\$ 5,683,702	\$ 5,587,884	\$ 5,845,176	\$ 5,864,871	\$ 6,223,841	\$ 6,455,166	\$ 12,679,007
CLERK OF COURT	3,318,602	3,223,442	3,410,429	3,436,125	3,502,211	3,607,188	7,109,399
MASTER IN EQUITY	507,179	500,065	521,970	529,656	570,102	588,080	1,158,182
MAGISTRATES	4,197,376	4,315,084	4,312,736	4,396,207	4,483,284	4,620,725	9,104,009
PROBATE COURT	1,215,013	1,239,684	1,248,283	1,279,663	1,433,424	1,521,282	2,954,706
PUBLIC DEFENDER	513,922	512,216	513,922	512,132	613,825	613,825	1,227,650
TOTAL BY DIVISION	\$ 15,435,794	\$ 15,378,376	\$ 15,852,516	\$16,018,655	\$16,826,687	\$ 17,406,266	\$ 34,232,953
EXPENDITURES							
PERSONNEL SERVICES	\$ 13,998,082	\$ 14,039,874	\$ 14,414,904	\$14,558,736	\$15,237,041	\$15,809,620	\$ 31,046,661
OPERATING EXPENSES	709,230	688,607	709,130	781,695	719,976	726,976	1,446,952
CONTRACTUAL CHARGES	728,482	649,895	728,482	678,224	869,670	869,670	1,739,340
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTAL BY EXPENDITURE	\$ 15,435,794	\$ 15,378,376	\$ 15,852,516	\$ 16,018,655	\$ 16,826,687	\$ 17,406,266	\$ 34,232,953
POSITION SUMMARY	234.00	234.00	237.00	237.00	238.00	240.00	
FTE SUMMARY	224.15	224.15	227.15	227.15	228.15	230.15	

FY2013 actual expenditures are unaudited as of the printing date of this document.





# **CIRCUIT SOLICITOR**

# Description

The mission of the Circuit Solicitor's Office is to serve Greenville County through fair, vigorous and effective representation of the people in all criminal matters and by preserving and protecting the rights of citizens while bringing those persons accused of crimes to justice. Services include prosecution of adults or juveniles waived as adults, pretrial intervention, preliminary hearings, civil forfeitures, extradition, entreatment, detainers, expungments, sentence violators, crisis intervention, crime-to-court assistance, domestic violence assistance, bond hearings, family court prosecution, and magistrate court prosecution.

#### **Financial Data**

The two-year budget for the Solicitor's Office for FY2014 and FY2015 is \$12,679,007, which is 9.98% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the addition of one position in the second year of the biennium. Funding is included in the budget for 72.00 full-time equivalent positions in FY2014 and 73.00 positions in FY2015.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
CIRCUIT SOLICITOR	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 5,420,019	\$ 5,324,641	\$ 5,581,493	\$ 5,596,666	\$ 5,960,458	\$ 6,191,783	\$ 12,152,241
OPERATING EXPENSES	116,090	144,859	116,090	124,209	113,890	113,890	227,780
CONTRACTUAL CHARGES	147,593	118,384	147,593	143,996	149,493	149,493	298,986
CAPITAL OUTLAY	-	-	-	-	-		-
TOTALS	\$ 5,683,702	\$ 5,587,884	\$ 5,845,176	\$ 5,864,871	\$ 6,223,841	\$ 6,455,166	\$ 12,679,007
POSITION SUMMARY	70.00	70.00	72.00	72.00	72.00	73.00	
FTE SUMMARY	70.00	70.00	72.00	72.00	72.00	73.00	

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# **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To efficiently and effectively handle and	resolve caselo	ads.		
Objective 1(a): To modify case management through pleas so as to reduce the average age of disposed cases by 2%	•	owing for conformit	ty with Supreme	Court oversight,
average age of cases (days)	401	392	384	376
% increase (decrease) in average age		(2%)	(4%)	(6%)
Program Goal 2: To streamline case movement within the	Solicitor's Off	ice.		
Objective 2(a): To install and implement one new comput	er program anr	nually for case data	collection and d	issemination.
# program installed/implemented	0	1	1	1
Program Goal 3: To strengthen prosecution cases by stre	ngthening inves	stigations.		
Objective 3(a): To provide one educational/training sessi	on annually fo	r law enforcement o	fficers in their a	rea of work.
# training sessions provided annually	1	1	2	2
# training cases provided annually	1	1	2	2
Program Goal 4: To increase collection of restitution for	Greenville Cou	nty Businesses.		
Objective 4(a): To provide one educational/information s regarding the worthless check process.	ession annuall	y for business group	os and retail ass	ociations
# session provided annually	1	1	1	1

# Circuit Solicitor's Office - continued

# **Accomplishments and Other Activities**

During the past biennium budget, the Solicitor's Office developed a specialized unit to better handle and manage sexual assault and child abuse cases. The Office hosted a Criminal Domestic Violence seminar providing information to prosecutors, law enforcement, victim advocates and citizens. The Office also reorganized magistrates' court personnel to more efficiently utilize staff time and court personnel time. During FY2014/FY2015, the Solicitor's Office plans to provide law enforcement courtroom training on the significance of report writing and how it affects testimony. The Office will continue the evolvement of PCMS to implement electronic discovery; assess and refine trial docket and plea procedures; analyze PCMS to evaluate the effectiveness of case activity goals; and provide additional training/counseling sessions for victims of domestic violence.

# **CLERK OF COURT**

# Description

The Clerk of Court's mission is to assist the Circuit and Family Courts and Master in Equity Court. Services of the Office include facilitation of court matters in the areas of civil records, criminal records, court support and accounting for three resident Circuit Court judges, two at-large Circuit Court judges and one county Master; and administration of Family Court in the areas of record maintenance, court-ordered support payments enforcement, coordination of dockets, and accounting.

#### **Financial Data**

The two-year budget for the Clerk of Court's Office for FY2014 and FY2015 is \$7,109,399, which is 5.65% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. Funding is included for 61.50 full-time equivalent positions for the biennium.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
CLERK OF COURT	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 3,083,852	\$ 3,047,480	\$ 3,175,679	\$ 3,167,802	\$ 3,272,320	\$ 3,377,297	\$ 6,649,617
OPERATING EXPENSES	194,335	142,902	194,335	234,338	195,391	195,391	390,782
CONTRACTUAL CHARGES	40,415	33,060	40,415	33,986	34,500	34,500	69,000
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 3,318,602	\$ 3,223,442	\$ 3,410,429	\$ 3,436,125	\$ 3,502,211	\$ 3,607,188	\$ 7,109,399
POSITION SUMMARY	69.00	69.00	69.00	69.00	69.00	69.00	
FTE SUMMARY	61.50	61.50	61.50	61.50	61.50	61.50	

FY2013 actual expenditures are unaudited as of the printing date of this document.

# **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
<b>Program Goal 1:</b> To process all new civil, criminal, domestiling in the Clerk of Court's office	stic, and juven	ile cases and additi	onal documents	presented for
Objective 1(a): To process 98% of new civil cases and enter and to process 95% of additional documents for filing with			system within 1	business day
# common pleas cases filed	8,138	8,000	8,000	8,000
# common pleas cases filed within 1 day	7,772	7,840	7,840	7,840
% cases entered within 1 day	96%	98%	98%	98%
# additional documents filed	62,971	70,000	70,000	70,000
# additional documents processed within 5 days	29,290	66,500	66,500	66,500
% additional documents processed within 5 days	46.5%	95%	95%	95%
Objective 1(b): To process and enter 98% of new warrants business days	within 2 days	and 95% of addition	nal court filings	within 5
# new warrants	13,161	12,000	12,000	12,000
# new warrants processed within 2 days	13,152	11,760	11,760	11,760
% new warrants processed within 2 days	100%	98%	98%	98%
# additional court documents	43,463	40,000	40,000	40,000
# additional court documents processed within 5 days	30,251	38,000	38,000	38,000
% additional documents processed within 5 days	70%	95%	95%	95%

# Clerk of Court - continued

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Objective 1(c): To process 98% of all new domestic and j			to the system wit	hin 1 business
day of filing and ensure processing of images for curren				
# new cases filed	6,968	7,000	7,000	7,000
# new cases processed within 1 day	6,838	6,860	6,860	6,860
% cases entered within 1 day	98%	98%	98%	98%
# current files imaged	5,535	7,000	7,000	7,000
# previous year files imaged	3,313	7,000	0	0
# loose documents imaged	519,094	600,000	600,000	600,000
<b>Program Goal 2:</b> To file, set hearings on motions and no motions within 2 business days	tify submitting p	parties in circuit ar	nd family court or	n 100% of
Objective 2(a): To collect fees, file motions, set hearings business days	and notify subn	nitting party of hea	ring date on all n	notions within 2
# motions filed	3,053	3,500	3,500	3,500
# motions set for a hearing	2,624	2,900	2,900	2,900
% motions set for hearing within 2 days	100%	100%	100%	100%
\$ collected on motions	\$203,307	\$210,000	\$210,000	\$210,000
Objective 2(b): To collect fees, file motions, set hearings				
business days at Family Court				
# motions filed	3,630	3,800	3,800	3,800
% motions set for hearing within 2 days	100%	100%	100%	100%
\$ collected on motions	\$90,750	\$95,000	\$95,000	\$95,000
<b>Program Goal 3:</b> To attend all courts and perform court judge and the State Supreme Court	room functions	as prescribed by la	w and directed b	y the presiding
Objective 3(a): To provide staffing, resources and jurors	for 100% of cou	irt terms and trials		
# guilty pleas taken	5,265	5,300	5,300	5,300
# common pleas jury trials held	34	35	35	35
# general sessions jury trials held	75	80	80	80
# non-jury trials held	13	25	25	25
# jurors summoned	7,346	7,500	7,500	7,500
#jurors appeared for service	2,488	2,310	2,310	2,310
% court terms supported	100%	100%	100%	100%
Program Goal 4: To collect and disburse all monies coll	ected in Circuit	Court and Family C	ourt	
Objective 4(a): To collect 100% payments presented to the	ne Circuit Court	and to disburse mo	nies for fines and	d fees
# payments collected in Circuit Court	51,039	52,000	52,000	52,000
\$ amount of collections (\$000 omitted)	\$3,983	\$4,000	\$4,000	\$4,000
\$ disbursed to Greenville County (\$000 omitted)	\$920	\$1,200	\$1,200	\$1,200
\$ disbursed to State of SC (\$000 omitted)	\$1,491	\$1,900	\$1,900	\$1,900
% reports to Treasurer's Office by 5th day of the month	100%	100%	100%	100%
Objective 4(b): To collect and disburse monies presented ordered to be paid to the Family Court	d for payment of	child support, alin	nony, restitution,	fines and fees
# payments collected in Family Court	258,284	260,329	262,932	265,561
# checks issued for disbursement in Family Court	241,125	243,536	245,972	248,431
% checks issued by next business day	100%	100%	100%	100%
\$ disbursed to Greenville County (\$000 omitted)	\$1,159	\$1,170	\$1,182	\$1,194
\$ disbursed to State of SC (\$000 omitted)	\$1,312	\$1,325	\$1,338	\$1,352
% reports to Treasurer's Office by 5th day of the month	100%	100%	100%	100%

# Clerk of Court - continued

# **Accomplishments and Other Activities**

The Clerk of Court recently upgraded the sound systems in two of the eight courtrooms and completed renovations to several other areas. During the past fiscal year, the Office implemented scanning/printing/ and emailing of court documents and orders and a \$10 bond fee for licensed bondsmen resulting in the collection of additional county funds. In the Family Court area, the Office upgraded the IVR system to accommodate changes and continued data cleanup for the Statewide Support System. During FY2014/FY2015, the Clerk of Court's Office will work with the State to develop an e-filing system for all court documents and continue back scanning and "project data transfer" of old books to spreadsheets. The General Sessions Trial Docket procedures will begin when the Supreme Court or legislature dictates. For Family Court, the Office will develop and implement debit card capabilities for support payments.

# **MAGISTRATES**

# Description

The twenty Greenville County Summary Court Judges (Magistrates) serve in ten courts throughout Greenville County. Magistrates are appointed to four-year terms by the Governor and have Senate approval. All summary courts are under the guidance of South Carolina Court Administration. Magistrates issue warrants, set bonds and hear criminal, traffic, and civil cases, as well as preliminary hearings and transfer cases for Greenville County. Generally, the criminal jurisdiction involves cases with a maximum fine of \$500 and/or 30 days in jail. Civil jurisdiction is limited to amounts less than \$7,500 and may include such matters as summons and complaint, landlord/tenant actions, trespass, sales of abandoned property and claim and delivery.



#### **Financial Data**

The two-year budget for the Magistrate Courts for FY2014 and FY2015 is \$9,104,009, which is 6.98% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. The budget includes funding for 66.15 full-time equivalent positions.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
MAGISTRATE COURTS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 3,872,871	\$ 4,009,365	\$ 3,988,331	\$ 4,093,286	\$ 4,156,006	\$ 4,293,447	\$ 8,449,453
OPERATING EXPENSES	\$280,228	276,943	\$280,128	\$284,123	288,798	288,798	577 <b>,</b> 596
CONTRACTUAL CHARGES	\$44,277	28,776	\$44,277	\$18,798	38,480	38,480	76,960
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 4,197,376	\$ 4,315,084	\$ 4,312,736	\$ 4,396,207	\$ 4,483,284	\$ 4,620,725	\$ 9,104,009
POSITION SUMMARY	67.00	67.00	68.00	68.00	68.00	68.00	
FTE SUMMARY	65.15	65.15	66.15	66.15	66.15	66.15	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To dispose of traffic, criminal, and civil of	ases in a tim	nely manner		
Objective 1(a): To dispose of 95% of traffic, criminal, and of	civil cases on	an annual basis		
# cases filed	92,403	93,200	94,000	94,000
# cases disposed	90,410	90,404	91,180	91,180
% cases disposed	97.84%	97%	97%	97%

# **Accomplishments and Other Activities**

The Magistrate Courts are committed to the timely and professional disposition of cases. In FY2011, the Magistrate Courts began the mandated mediation on all civil jury trial requests. This requires that all litigants in all civil cases in which a jury trial is requested must participate in alternative dispute resolution through mediation.

# **MASTER IN EQUITY**



## Description

The Master in Equity Court hears cases referred or transferred by consent of attorneys or by Order of the Chief Administrative Judge of the Circuit Court. The mission of the court is to hear a broad range of non-jury civil lawsuits with a high degree of efficiency and professionalism. Services of the Master in Equity's Office include hearing cases referred or transferred by consent of attorneys or by Order of the Chief Administrative Judge of the Circuit Court; scheduling pre-trial conferences and hearing pre-trial motions; researching applicable law, issuing written Orders, advertising foreclosure properties, coordinating and performing the monthly Master's Sale, handling all post-trial motions, and coordinating and implementing any and all administrative matters necessary to the proper function of the office.

#### **Financial Data**

The two-year budget for the Master in Equity's Office for FY2014 and FY2015 is \$1,158,182, which is 12.54% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. Funding is included for 7.50 full-time equivalent positions.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
MASTER IN EQUITY	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 495,976	\$ 491,656	\$ 510,767	\$ 522,571	\$ 559,369	\$ 577,347	\$ 1,136,716
OPERATING EXPENSES	9,403	7,334	9,403	6,000	8,933	8,933	17,866
CONTRACTUAL CHARGES	1,800	1,075	1,800	1,085	1,800	1,800	3,600
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 507,179	\$ 500,065	\$ 521,970	\$ 529,656	\$ 570,102	\$ 588,080	\$ 1,158,182
POSITION SUMMARY	8.00	8.00	8.00	8.00	8.00	8.00	
FTE SUMMARY	7.50	7.50	7.50	7.50	7.50	7.50	

FY2013 actual expenditures are unaudited as of the printing date of this document.

## **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition; V-Economic Development

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
<b>Program Goal 1:</b> To effectively and efficiently sched Court	ule, hear and dispos	e of non-jury cases	of the South Car	olina Circuit
Objective 1(a): To dispose of 100% of all foreclosure	e cases within the red	quired timeframe by	/ law	
% cases disposed within timeframe	100%	100%	100%	100%

# **Accomplishments and Other Activities**

In 2012, the Master in Equity office disposed of approximately 3,500 cases. The Office also implemented an inthe-courtroom system by which court personnel can update the public within a matter of minutes of the results of the monthly master's sales. During FY2014/FY2015, the Master in Equity Office will continue hearing and disposing of cases in a timely manner. They will work with The Greenville News to enhance the software program utilized to advertise foreclosure sale legal notices online. They will also work with the Clerk of Court's office to move documents in a timely manner between the two offices.

# PROBATE COURT

## Description

The mission of the Probate Court is to provide professional and compassionate service to the public through teamwork. Services of the Probate Court include the appointment of personal representatives and supervision of decedent estates, both testate and intestate; the appointment of conservators and guardians and the supervision of the estates and care of protected persons; the involuntary commitment of the mentally ill, chemically dependent, and mentally retarded; the approval of wrongful death settlements; the approval of minor settlements; litigation of estate and trust matters; litigation of matters concerning incompetent persons and minors; the issuance of marriage licenses; and the custodian of archival records of the foregoing.

## **Financial Data**

The two-year budget for the Probate Court Office for FY2014 and FY2015 is \$2,954,706, which is 19.95% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the addition of two positions (one investigator position and one administrative position) as well as contractual and operating increases. Funding is included in the budget for 21.00 full-time equivalent positions in FY2014 and 22.00 positions in FY2015.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
PROBATE COURT	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 1,125,364	\$ 1,166,732	\$ 1,158,634	\$ 1,178,410	\$ 1,288,888	\$ 1,369,746	\$ 2,658,634
OPERATING EXPENSES	42,252	49,853	42,252	59,144	47,139	54,139	101,278
CONTRACTUAL CHARGES	47,397	23,099	47,397	42,110	97,397	97,397	194,794
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 1,215,013	\$ 1,239,684	\$ 1,248,283	\$ 1,279,663	\$ 1,433,424	\$ 1,521,282	\$ 2,954,706
POSITION SUMMARY	20.00	20.00	20.00	20.00	21.00	22.00	
FTE SUMMARY	20.00	20.00	20.00	20.00	21.00	22.00	

 $<sup>{\</sup>it FY2013\ actual\ expenditures\ are\ unaudited\ as\ of\ the\ printing\ date\ of\ this\ document.}$ 

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition; V-Economic Development

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To provide modernization of court proce	esses			
Objective 1(a): Online access to records, attorney sign on	, Probate, Circ	cuit and Family Court	interface, reduc	e and control
foot traffic				
process 50 accountings per year	20	50	50	50
Objective 1(b): Transmittal of marriage licenses to DHEC 6	electronically			
# marriage licenses transmitted electronically	0	3,500	3,500	3,500
Objective 1(c): Implement online viewing of estate document	ents to secure	records, facilitate bu	ısiness, i.e. buyi	ng and selling of
estate property, enhance access to records by public				
# weekly meetings to provide court technology	52	52	52	52
Program Goal 2: To provide online access to public docu	ments			
Objective 2(a): Image probate documents				
# documents imaged for easy access	11,402	12,000	50,000	50,000
Program Goal 3: To monitor welfare of incapacitated adu	ılts subject to	guardianships and c	onservatorships	;
Objective 3(a): Use legal investigator to monitor adults su	ubject to guar	dianships and conse	rvatorships	
# cases assigned to investigator	4	20	40	50

# **Probate Court - continued**

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Objective 3(b): To investigate and/or schedule visits win information indicating abuse or neglect	th protected persons	s under the court's ju	risdiction upon re	eceipt of
# court volunteers trained by investigator	15	15	15	15
# summons hearing scheduled	5	3	3	3
Objective 3(c): To create pattern orders to be issued fro citizens or their property	m the bench to add	ress emergencies relo	ited to the care o	f incapacitated
# form orders developed using Hot Docs	70	200	200	200
Objective 3(d): To develop a training program for lay fi # classes scheduled to reduce neglect, errors, and	iduciaries			
omissions on reports	7	11	11	11
# new fiduciaries attending classes	0	20	25	35

## **Accomplishments and Other Activities**

During the past year, the Probate Judge was instrumental in the issuing of Rule 5 (Probate Court Mediation) of the SC Rules of Practice in the Probate Court. The Office was awarded a Certificate of Appreciation from the Lieutenant Governor's Office on Aging for service to the aging population. Probate Court worked with the SC Access to Justice Commission to create a handbook for senior citizens on probate and elder law. The Office conducted 33 free classes for the public, town meeting, and annual seminar for lawyers and legal support staff. For the FY2014/FY2015 biennium budget, Probate Court plans to work with committees from the Bar and with the SC Legislature on changes to Probate Court and modernizing probate processes. Probate will develop pattern orders and processes for dealing with increasing numbers of self-represented individuals in estate matters. The Office will complete imaging of all court records.

# **PUBLIC DEFENDER**

# Description

The mission of the Circuit Public Defender is to serve Greenville County through representation of indigent citizens in criminal matters, to bring meaning to our laws, and to promote respect through equality of justice in our courts. The service of the 13<sup>th</sup> Judicial Circuit Public Defender Office provides legal representation to indigent adult and juvenile clients charged with offenses heard in the criminal courts within Greenville County, including General Sessions Court, Magistrates Court, Municipal Court, and Family Court.

#### **Financial Data**

The two-year budget for the Public Defender's Office for FY2014 and FY2015 is \$1,227,650, which is 19.44% more than the previous biennium budget. These funds are used for contractual agreements with attorneys providing legal representation to indigent clients. Increases in the budget are attributable to additional funds for operational items and additional contractual agreements.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
PUBLIC DEFENDER	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ -						
OPERATING EXPENSES	66,922	66,716	66,922	73,882	65,825	65,825	131,650
CONTRACTUAL CHARGES	447,000	445,500	447,000	438,250	548,000	548,000	1,096,000
CAPITAL OUTLAY	-	-	-	-	-	-	-
TOTALS	\$ 513,922	\$ 512,216	\$ 513,922	\$ 512,132	\$ 613,825	\$ 613,825	\$ 1,227,650
POSITION SUMMARY	-	-	-	-	-	-	
FTE SUMMARY	-	-	-	-	-	-	

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#### **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To fulfill the mandates of the Constitution	on and our Cou	rts by providing effe	ective and efficie	nt
representation in the criminal courts of the State				
Objective 1(a): To maintain appropriate caseload number	rs that will ena	ble the attorneys or	our staff to acco	omplish our
mission				
# clients per lawyer, reduced to ABA recommended				
levels	150-200	150-200	150-200	150-200

## **Accomplishments and Other Activities**

During the past year, the Public Defender's Office maintained strict compliance with the constitutional mandate of Gideon vs. Wainwright and the right to counsel in criminal matters. The Office serves in a leading role in the functions and activities of the statewide Public Defender Association. The Public Defender also instituted procedures in an effort to reduce the daily inmate population at the Detention Center. For the FY2014/FY2015 biennium budget, the Public Defender's Office will continue to expand the case management system and computer capabilities to reduce dependence on paper records and to increase effectiveness of legal representation. The Office plans to develop remote technology for the case management system to the courtrooms and to increase the use of video conferencing. The Public Defender's Office will strive to reduce time delays between arrest, appointment of counsel and final disposition of charges.

# **ELECTED AND APPOINTED OFFICES FISCAL SERVICES**

#### **SERVICES**

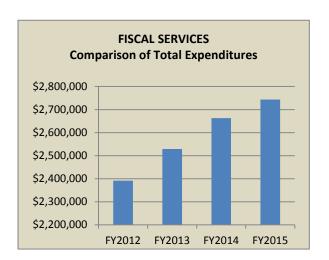
The Fiscal Services financial area includes three elected offices: the Auditor's Office, the Register of Deeds Office, and the Treasurer's Office.

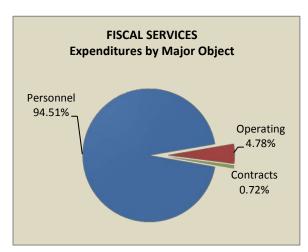
#### **BUDGET**

The budget for Fiscal Services comprises 1.90% of the total General Fund budget. The two-year budget for Fiscal Services for FY2014 and FY2015 is \$5,406,170.

	El	LECTED AND AP	POINTED OFFIC	ES/FISCAL				
		OPER	ATING BUDGET					
	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL	
DIVISIONS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET	
AUDITOR	\$ 938,010	\$ 1,008,736	\$ 965,151	\$1,068,798	\$ 1,118,581	\$ 1,153,527	\$ 2,272,108	
REGISTER OF DEEDS	1,110,976	1,004,630	1,140,516	1,063,423	1,127,169	1,159,452	2,286,621	
TREASURER	383,120	378,269	394,185	397,118	417,224	430,217	847,441	
TOTAL BY DIVISION	\$ 2,432,106	\$ 2,391,635	\$ 2,499,852	\$ 2,529,338	\$ 2,662,974	\$ 2,743,196	\$ 5,406,170	
EXPENDITURES								
PERSONNEL SERVICES	\$ 2,275,549	\$ 2,243,328	\$ 2,343,295	\$ 2,376,379	\$ 2,514,537	\$ 2,594,759	\$ 5,109,296	
OPERATING EXPENSES	135,217	127,071	135,217	134,734	129,097	129,097	258,194	
CONTRACTUAL CHARGES	21,340	21,236	21,340	18,225	19,340	19,340	38,680	
CAPITAL OUTLAY	-	-	-	-	-	-	-	
TOTAL BY EXPENDITURE	\$ 2,432,106	\$ 2,391,635	\$ 2,499,852	\$ 2,529,338	\$ 2,662,974	\$ 2,743,196	\$ 5,406,170	
POSITION SUMMARY	46.00	46.00	46.00	46.00	46.00	46.00		
FTE SUMMARY	43.96	43.96	43.96	43.96	43.96	43.96		

FY2013 actual expenditures are unaudited as of the printing date of this document.





# **AUDITOR**

## Description

The mission of the Auditor's Office is to provide a complete listing and description of taxable and exempt real and personal property in the county by owner, type of property, location and assessed value. Services include setting millage for bond indebtedness, compiling millage sheets, authorization of additions, discoveries, omissions, abatements to the tax roll, accumulation and verification of manufacturing abatements.

# **Financial Data**

The two-year budget for the Auditor's Office for FY2014 and FY2015 is \$2,272,108, which is 19.38% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. The budget provides funding for 19.00 full-time equivalent positions.

	FY2012 FY2012		FY2013 FY2013		FY2014	FY2015	TOTAL	
AUDITOR	BUDGET ACTUAL		BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET	
PERSONNEL SERVICES	\$ 912,111	\$	986,442	\$ 939,252	\$1,039,243	\$ 1,093,977	\$ 1,128,923	\$ 2,222,900
OPERATING EXPENSES	25,899		22,294	25,899	29,555	24,604	24,604	49,208
CONTRACTUAL CHARGES	-		-	-	-	-	-	-
CAPITAL OUTLAY	-		-	-	-	-	-	-
TOTALS	\$ 938,010	\$	1,008,736	\$ 965,151	\$1,068,798	\$ 1,118,581	\$ 1,153,527	\$ 2,272,108
POSITION SUMMARY	17.00		17.00	19.00	19.00	19.00	19.00	
FTE SUMMARY	17.00		17.00	19.00	19.00	19.00	19.00	

FY2013 actual expenditures are unaudited as of the printing date of this document.

## **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015

Program Goal 1: To provide services of the Auditor's office in a timely and efficient manner

Objective 1(a): To allocate and manage resources within the office in a manner which ensures acceptable wait time for taxpayers and other customers (tax authorities, bond attorneys, accountants, etc.)

Objective 1(b): To utilize technology to improve business processes within the Auditor's Office and allow for increased performance improvement measurability

## **Accomplishments and Other Activities**

The Auditor's Office has continued customer service initiatives including "surge management" at counter, transaction triage procedures, customer service training and digital information system. During the past year, the Office increased digitation of records allowing for ease of storage and access and continued tax workshops for tax authorities and legislative bodies. During FY2014/FY2015, the Auditor's Office will improve the property tax system and transaction auditing procedures.

# **REGISTER OF DEEDS**

# Description

The Register of Deeds was established by State Law to record and maintain land titles, liens and other documents relating to property transactions in Greenville County. The mission of the Office is to provide for the recordation, maintenance and availability of county records pertaining to real and personal property, such as deeds, plats, power of attorneys, and leases, in an efficient, economical manner. Services include providing and maintaining records dating back to the late 1700's; ensuring all documents meet requirements of SC Code of Laws; and recording documents, indexing, proofreading for errors, microfilming, processing and duplicating.

## **Financial Data**

The two-year budget for the Register of Deeds Office for FY2014 and FY2015 is \$2,286,621, which is 15.60% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. The budget includes funding for 18.96 full-time equivalent positions for both years.

	FY2012	FY2012	FY2013 FY2013		FY2014	FY2015	TOTAL
REGISTER OF DEEDS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 992,139	\$ 889,778	\$ 1,021,679	\$ 951,217	\$ 1,015,157	\$ 1,047,440	\$ 2,062,597
OPERATING EXPENSES	97,997	94,095	97,997	94,460	93,172	93,172	186,344
CONTRACTUAL CHARGES	20,840	20,757	20,840	17,746	18,840	18,840	37,680
CAPITAL OUTLAY	-	-	-	-	-		-
TOTALS	\$ 1,110,976	\$ 1,004,630	\$ 1,140,516	\$ 1,063,423	\$ 1,127,169	\$ 1,159,452	\$ 2,286,621
POSITION SUMMARY	23.00	23.00	21.00	21.00	21.00	21.00	
FTE SUMMARY	20.96	20.96	18.96	18.96	18.96	18.96	

FY2013 actual expenditures are unaudited as of the printing date of this document.

#### **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To provide outstanding customer service	ce in the Registe	r of Deeds office for	Greenville Coun	ty citizens
Objective 1(a): To achieve a customer satisfaction rating customer satisfaction survey with a yearly average of 93	, ,	satisfied) on a scal	e of 1 to 5 throuչ	gh the County's
% customer surveys with rating of 5	95%	95%	95%	95%
Program Goal 2: To educate and increase awareness of	new electronic r	ecording capabiliti	es	
Objective 2(a): To increase percentage of e-recorded doc	uments by 15%	as of June 30, 2013		
% e-recorded documents	10%	15%	15%	15%
<b>Program Goal 3:</b> To implement a program to allow immedocuments recorded	ediate return of o	documents to reach	50% of all over-	the-counter
Objective 3(a): To increase the percentage of documents	scanned and im	mediately returned	by 50% by June 3	30, 2013
% documents scanned and immediately returned	25%	50%	60%	70%
Program Goal 4: To increase volume of intradepartment	al imaging servi	ces		
Objective 4(a): To increase volume of imaging services for	or various depai	rtments		
# of pages imaged for Probate Court			1,500,000	1,500,000
# of pages imaged for Land Development			8,400	9,000
# of pages imaged for Community Development & Plann			10,000	11,000
# of pages indexed for Probate - Marriage License			3,500	4,500
Objective 4(b): Continue ROD backing and scanning of ol	d documents fo	r availability online	2	
# of pages imaged			40,000	50,000

# Register of Deeds - continued

# **Accomplishments and Other Activities**

During the past year, the Register of Deeds Office made technological improvements, such as redesigning the website and developing a Facebook page for the Office. A new pay-for-print system was installed on the public workstations. The Office worked with the SC Department of Revenue to test a system for e-recording tax lien documents. The Office also provided imaging services for several county departments. During the FY2014/FY2015 biennium budget, the Office will work to increase awareness of imaging services to other county departments and government agencies. They will continue backfiling to add 5 more years of images available online.

# **TREASURER**

# Description

The Treasurer's Office was established by State Law to collect and disburse taxes, manage bond proceeds and debt service requirements, invest funds unnecessary for current expenses, receive various funds collected for County purposes, and file reports and summaries for various governmental entities. The mission of the Treasurer's Office is to receive and disburse all county government funds accurately, efficiently, and effectively. Services of the Treasurer's Office include money processing, fee collections, transaction recording for general ledger, disbursement of allocation of taxes, and management of debt payments for county and political subdivisions.

## **Financial Data**

The two-year budget for the Treasurer's Office for FY2014 and FY2015 is \$847,441, which is 9.02% greater than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services. Funding is included for 6.00 full-time equivalent positions for both fiscal years.

	1	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015		TOTAL
TREASURER	1	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	E	BUDGET
PERSONNEL SERVICES	\$	371,299	\$ 367,108	\$ 382,364	\$ 385,919	\$ 405,403	\$ 418,396	\$	823,799
OPERATING EXPENSES		11,321	10,682	11,321	10,720	11,321	11,321		22,642
CONTRACTUAL CHARGES		500	479	500	479	500	500		1,000
CAPITAL OUTLAY		-	-	-	-	-			-
TOTALS	\$	383,120	\$ 378,269	\$ 394,185	\$ 397,118	\$ 417,224	\$ 430,217	\$	847,441
POSITION SUMMARY		6.00	6.00	6.00	6.00	6.00	6.00		
FTE SUMMARY		6.00	6.00	6.00	6.00	6.00	6.00		

FY2013 actual expenditures are unaudited as of the printing date of this document.

# **Goals and Performance Measures**

Supports Long-Term Goal(s): III-Fiscal Condition

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To effectively manage revenues for Gr	eenville County			
Objective 1(a): To provide daily monitoring of cash and the 15th of month for previous month activity	daily posting of	revenues and expe	nditures with rec	onciliations by
% months with reconciliations by 15th	100%	100%	100%	100%
daily monitoring of cash needs	Yes	Yes	Yes	Yes
daily posting of revenues and expenditures	Yes	Yes	Yes	Yes
Objective 1(b): To disburse allocations by appointed tir	me each month 10	00% of the time		
\$ tax allocation to tax districts (\$000 omitted)	\$247,000	\$247,000	\$247,000	\$247,000
\$ tax allocation to municipalities (\$000 omitted)	\$63,000	\$63,000	\$63,000	\$63,000
% disbursements on 15th of month	100%	100%	100%	100%
\$ state accommodations allocation (\$000 omitted)	\$710	\$710	\$710	\$710
% allocations within 24 hours of request	100%	100%	100%	100%
\$ local accommodations (\$000 omitted)	\$1,286	\$1,286	\$1,286	\$1,286
% local accommodations by 5th of month	100%	100%	100%	100%
\$ deed stamp disbursements (\$000 omitted)	\$4,191	\$4,191	\$4,191	\$4,191
% deed stamp disbursements by 20th of month	100%	100%	100%	100%
\$ school district disbursements (\$000 omitted)	\$123,348	\$123,348	\$123,348	\$123,348
% school district disbursements within 24 hours	100%	100%	100%	100%
Objective 1(c): To achieve maximum interest rate for inv	vestments of exce	ss funds		
Interest - State Treasurer's Investment Pool	0.75%	0.25%	0.25%	0.25%
Interest - Treasurer's Portfolio < 5 years	1.75%	0.90%	0.90%	0.90%

# Treasurer - continued

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Objective 1(d): To make debt retirement payments no more	than 12 hour	rs prior to date due w	ithout incurring	g late fees
% debt retirement payments no more than 12 hrs prior	100%	100%	100%	100%
# late fees incurred	0	0	0	0
Objective 1(e): To process 100% of hospitality tax payment	ts within 24 h	nours		
% hospitality tax payments processed in 1 day	100%	100%	100%	100%

# **Accomplishments and Other Activities**

In the past year, the Treasurer's Office instituted the linking of the forfeited land commission list to the County's GIS. The Office installed an ATM at Greenville County Square and also implemented the utilization of remote deposit capture. In the FY2014/FY2015 budget, the Treasurer's Office will process County hospitality tax payments in a timely manner; establish credit card capabilities for departments as needed; and establish procedures for departments' online services offering.

# ELECTED AND APPOINTED OFFICES LAW ENFORCEMENT SERVICES

#### **SERVICES**

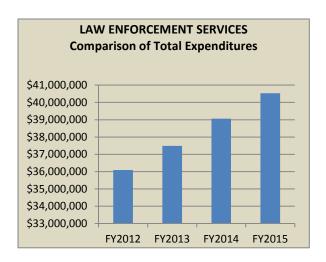
The Law Enforcement Services financial area includes the following elected offices: the Coroner's Office, the Medical Examiner's Office and the Sheriff's Office.

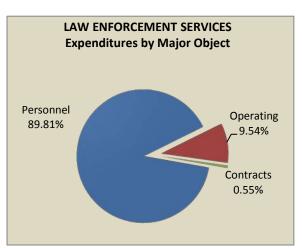
#### **BUDGET**

The Law Enforcement Services budget comprises 27.93% of the total General Fund budget. The two-year budget for Law Enforcement Services for FY2014 and FY2015 is \$79,589,910.

	ELECTED AND APPOINTED OFFICES/LAW ENFORCEMENT													
	OPERATING BUDGET													
		FY2012		FY2012		FY2013		FY2013	FY2014		FY2015	то	TAL	
DIVISIONS		BUDGET		ACTUAL		BUDGET		ACTUAL	BUDGET	BUDGET		BUE	OGET	
CORONER	\$	522,512	\$	603,915	\$	536,407	\$	673,071	\$ 747,878	\$	769,377	\$ 1,5	17,255	
MEDICAL EXAMINER		350,000		340,309		350,000		359,482	353,839		353,839	7	07,678	
SHERIFF		35,083,135		35,149,223		36,183,820		36,459,124	37,956,325		39,408,652	77,3	64,977	
TOTAL BY DIVISION	\$	35,955,647	\$	36,093,447	\$	37,070,227	\$	37,491,676	\$ 39,058,042	\$	40,531,868	\$ 79,5	89,910	
EXPENDITURES														
PERSONNEL SERVICES	\$	31,928,880	\$	31,357,953	\$	33,022,175	\$	32,856,443	\$ 35,041,492	\$	36,515,318	\$ 71,5	56,810	
OPERATING EXPENSES		3,725,170		4,288,214		3,743,085		4,338,306	3,796,080		3,796,080	7,5	92,160	
CONTRACTUAL CHARGES		235,150		298,796		238,520		239,418	220,470		220,470	4	40,940	
CAPITAL OUTLAY		66,447		148,484		66,447		57,509	-		-		-	
TOTAL BY EXPENDITURE	\$	35,955,647	\$	36,093,447	\$	37,070,227	\$	37,491,676	\$ 39,058,042	\$	40,531,868	\$ 79,5	89,910	
POSITION SUMMARY		667.00		667.00		670.00		670.00	677.00		683.00		·	
FTE SUMMARY		532.05		532.05		535.05		535.05	542.55		548.55			

FY2013 actual expenditures are unaudited as of the printing date of this document.





# **CORONER**

# Description

The Coroner's Office investigates all deaths of a violent nature occurring in Greenville County and all natural deaths unattended by a physician. The mission of the Office is to provide the best possible death investigation for all deaths that are Coroner/Medical Examiner cases.

#### **Financial Data**

The two-year budget for the Coroner's Office for FY2014 and FY2015 is \$1,517,255, which is 43.28% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the addition of one administrative position, an upgrade of one deputy coroner position, and operational expansions. The budget includes funding for 8.00 full-time equivalent positions for both years.

	FY2012	FY2012 FY2013				FY2013 FY2014		FY2014		FY2015	TOTAL		
CORONER	BUDGET	ACTUAL		BUDGET ACTUAL		BUDGET		BUDGET			BUDGET		
PERSONNEL SERVICES	\$ 466,242	\$ 534,841	\$	480,137	\$	611,799	\$	647,278	\$	668,777	\$	1,316,055	
OPERATING EXPENSES	56,270	69,074		56,270		61,273		100,600		100,600		201,200	
CONTRACTUAL CHARGES	-	-		-		-		-		-		-	
CAPITAL OUTLAY	-	-		-		-		-		-		-	
TOTALS	\$ 522,512	\$ 603,915	\$	536,407	\$	673,071	\$	747,878	\$	769,377	\$	1,517,255	
POSITION SUMMARY	7.00	7.00		7.00		7.00		8.00		8.00			
FTE SUMMARY	6.50	6.50		6.50		6.50		8.00		8.00			

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## **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To investigate all deaths that fall unde	r the Coroner's j	urisdiction in an eff	ficient manner	
Objective 1(a): To provide adequate training for all depu Board of Medicolgeal Death Investigations)	ity coroners in c	order to maintain ce	rtification by AB	MDI (American
# deputy coroners certified (measured in FTEs)	3	5	5	5
# hours required per FTE to maintain certification	45	45	45	45
% hours training provided	80%	100%	100%	100%
Objective 1(b): To provide at least 20 hours per investiga	ator of continui	ng education for Cor	oner and staff	
#investigator (measured in FTEs)	5.5	5.5	5.5	5.5
# hours training	120	120	120	120
# hours training per investigator	20	20	20	20

# **Accomplishments and Other Activities**

During the past year, the Coroner's Office full-time employees completed and/or maintained certification with the American Board of Medicolegal Death Investigators. During FY2014/FY2015, the Office is committed to making every effort to meet new mandates such as the "Ann Perdue Act," "Evidence Collection and Preservation Act," "Vulnerable Adult Reporting Act," and Child Fatality Review Boards.



# MEDICAL EXAMINER

## Description

The mission of the Medical Examiner's Office is to determine cause and manner of all deaths due to trauma, suicide, a suspicious nature or without a physician in attendance in Greenville County. Services include determining cause and manner of all deaths in Greenville County, of a violent, unnatural, or suspicious nature or those occurring without a physician in attendance; and providing forensic expertise to law enforcement, the coroner, the judicial process and the citizens of Greenville County.

## **Financial Data**

The two-year budget for the Medical Examiner's Office for FY2014 and FY2015 is \$707,678, which is 1.10% more than the previous biennium budget. This increase is due to an increase in operational accounts.

	FY2012		FY2012		FY2013		FY2013		FY2014		FY2015		TOTAL	
MEDICAL EXAMINER	BUDGET		ACTUAL		BUDGET		ACTUAL	BUDGET		BUDGET			BUDGET	
PERSONNEL SERVICES	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
OPERATING EXPENSES		350,000		340,309		350,000		359,482		353,839		353,839		707,678
CONTRACTUAL CHARGES		-		-		-		-		-		-		-
CAPITAL OUTLAY		-		-		-		-		-		-		-
TOTALS	\$	350,000	\$	340,309	\$	350,000	\$	359,482	\$	353,839	\$	353,839	\$	707,678
POSITION SUMMARY		-		-		-		-		-		-		-
FTE SUMMARY		-		-		-		-		-		-		-

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#### **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To investigate deaths within Greenvi	lle County, includi	ng homicides, suici	des, accidents, s	uspicious
deaths, and natural deaths without a physician in att	endance, and perfo	rm external examin	ations and auto	psies to
determine cause and manner of death in a timely man	nner			
Objective 1(a): To complete 90% of routine autopsies	within 60 working	days		
# medicolegal autopsies	300	300	300	300
# medicolegal autopsies completed in 60 days	285	285	285	285
% completed in 60 days	90%	90%	90%	90%

## **Accomplishments and Other Activities**

During FY2013, the exterior morgue cooler for the Medical Examiner's Office became operational. Decomposed bodies and long-term storage cases are now stored in the exterior cooler. During FY2014/FY2015, the Medical Examiner's Office will research and collect data and work in conjunction with the Greenville Health System to implement ergonomic lifting system to aid in movement of increasing numbers of obese bodies.

# **SHERIFF**



# Description

The Sheriff's Office provides direct law enforcement services to the citizens of Greenville County. The mission is to provide services to the citizens which meet or exceed the standards established for professionally accredited law enforcement agencies; to provide equal enforcement and protection of the law, without prejudice or favor; to establish goals in partnership with the community, and to prioritize problems based on community concerns; and to contribute to the preservation and improvement of the quality of life in Greenville County. Services include responding to and directing or dispatching E911 calls for the Sheriff's Office, EMS, Highway Patrol and fire departments; providing court security, prisoner transportation, apprehension and extradition of fugitives, service of criminal and civil process, and environmental enforcement and services; maintaining order, preventing crime, responding to emergency and routine calls for service, investigating crimes and apprehending violators; providing specialized criminal investigations; coordinating the E911 telephone communications system.

#### **Financial Data**

The two-year budget for the Sheriff's Office for FY2014 and FY2015 is \$77,364,977, which is 8.56% more than the previous biennium budget. This increase is due to the inclusion of merit and benefit adjustments to personnel services and the addition of six deputy positions for both years of the biennium. Funding is included for 534.55 full-time equivalent positions for FY2014 and 540.55 for FY2015.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
SHERIFF	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ 31,462,638	\$ 30,823,112	\$ 32,542,038	\$ 32,244,645	\$ 34,394,214	\$ 35,846,541	\$ 70,240,755
OPERATING EXPENSES	3,318,900	3,878,831	3,336,815	3,917,552	3,341,641	3,341,641	6,683,282
CONTRACTUAL CHARGES	235,150	298,796	238,520	239,418	220,470	220,470	440,940
CAPITAL OUTLAY	66,447	148,484	66,447	57,509	-	-	-
TOTALS	\$ 35,083,135	\$ 35,149,223	\$ 36,183,820	\$ 36,459,124	\$ 37,956,325	\$ 39,408,652	\$ 77,364,977
POSITION SUMMARY	660.00	660.00	663.00	663.00	669.00	675.00	
FTE SUMMARY	525.55	525.55	528.55	528.55	534.55	540.55	

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# **Goals and Performance Measures**

Supports Long-Term Goal(s): I-Public Safety

	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To adequately staff the Sheriff's Office	by achieving 100	% of all vacancies	filled	
Objective 1(a): To increase the number of employment be employees and 3 boards for communications employee		throughout the yea	r to 6 boards fo	sworn
# sworn employee interview boards	6	6	6	6
# communications interview boards	3	3	3	3
Program Goal 2: To increase minority recruitment in or	der to mirror the	workforce demogra	phics of the con	nmunity we serve
Objective 2(a): To increase the number of recruitment co to 5 annually so that there will be greater access to pot # minority colleges and military bases reached		•	ity colleges and	military bases
through job fairs	5	5	5	5
<b>Program Goal 3:</b> To increase the number of arrests, cas	es cleared and w	arrants served		
Objective 3(a): To increase training of law enforcement investigative techniques to identify and locate criminal	personnel in the	use of open source	internet informa	tion and other
% increase of law enforcement trained	3%	3%	3%	3%
Objective 3(b): To enhance traffic enforcement to include of DUI arrests by 3% annually	le increased effor	ts to detect DUI offe	enders and incre	ase the number
# DUI arrests	750	773	796	820
% increase of DUI arrests		3%	3%	3%

# Sheriff - continued

# **Accomplishments and Other Activities**

The Sheriff's Office met or exceeded its goals for the past biennium to include a new Sheriff's Office website, update recruitment brochures, equip two traffic vehicles with automated license plate readers, upgrade computer hardware for enhanced investigative efficiency and acquire a working arson dog for crime scene investigations. The Office also acquired grants funds to purchase a new mobile command post and to create a new DUI detection unit. During FY2014/FY2015, the Sheriff's Office plans to complete mobile data terminal upgrades, acquire a new simunitions training building, continue emphasis on DUI detention and alcohol related enforcement, and acquire a new building for a Southern Command Center.



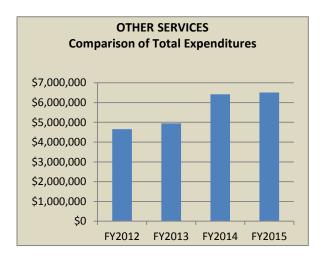


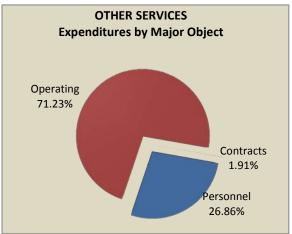
# ELECTED AND APPOINTED OFFICES OTHER SERVICES

The Other Services budget includes funding for the Employee Benefit Fund, Legislative Delegation, Non-Departmental accounts, the Planning Department, and Outside Agencies. The two-year budget for the Other Services area is \$12,931,800 and comprises 4.54% of the total General Fund budget.

	OTHER SERVICES													
		OPE	RATING BUDGET											
	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL							
DIVISIONS	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET							
EMPLOYEE BENEFIT FUND	\$ 417,500	\$ 175,784	\$ 417,500	\$ 96,076	\$ 428,300	\$ 428,300	\$ 856,600							
LEGISLATIVE DELEGATION	36,136	29,820	37,069	43,612	56,801	58,459	115,260							
NON DEPARTMENTAL	2,937,075	2,122,339	2,937,077	2,362,108	3,338,126	3,338,126	6,676,252							
PLANNING DEPARTMENT	1,170,061	1,133,443	1,216,457	1,211,353	1,308,074	1,349,380	2,657,454							
OUTSIDE AGENCIES	1,227,817	1,194,143	1,227,817	1,232,068	1,288,017	1,338,217	2,626,234							
TOTAL BY DIVISION	\$ 5,788,589	\$ 4,655,528	\$ 5,835,920	\$ 4,945,216	\$ 6,419,318	\$ 6,512,482	\$ 12,931,800							
EXPENDITURES														
PERSONNEL SERVICES	\$ 1,554,292	\$ 1,267,469	\$ 1,601,623	\$ 1,274,480	\$ 1,715,245	\$ 1,758,209	\$ 3,473,454							
OPERATING EXPENSES	4,079,210	3,325,791	4,079,210	3,528,380	4,580,773	4,630,973	9,211,746							
CONTRACTUAL CHARGES	155,087	44,348	155,087	142,356	123,300	123,300	246,600							
CAPITAL OUTLAY	-	17,920	-	-	-	-	-							
TOTAL BY EXPENDITURE	\$ 5,788,589	\$ 4,655,528	\$ 5,835,920	\$ 4,945,216	\$ 6,419,318	\$ 6,512,482	\$ 12,931,800							
POSITION SUMMARY	20.50	18.50	21.00	21.00	17.00	17.00								
FTE SUMMARY	17.71	17.71	18.46	18.46	15.10	15.10								

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# **EMPLOYEE BENEFIT FUND**

#### **Description and Financial Data**

Employee benefits account for approximately 23.86% of the General Fund operating budget. Employee benefits, including insurance, FICA, retirement, worker's compensation, and unemployment, are budgeted in each department. Remaining funds for reclassifications and operational expenses related to health insurance are budgeted in this Employee Benefit Fund. The two-year budget for the Employee Benefit Fund is \$856,600.

		FY2012	FY2012		FY2013	FY2013			FY2014		FY2015	TOTAL	
EMPLOYEE BENEFIT FUND	1	BUDGET	ACTUAL		BUDGET		ACTUAL	BUDGET		BUDGET			BUDGET
PERSONNEL SERVICES	\$	390,300	\$ 149,534	\$	390,300	\$	70,501	\$	390,300	\$	390,300	\$	780,600
OPERATING EXPENSES		27,200	26,250		27,200		25,575		38,000		38,000		76,000
CONTRACTUAL CHARGES		-	-		-		-		-		-		-
CAPITAL OUTLAY		-	-		-		-		-		-		-
TOTALS	\$	417,500	\$ 175,784	\$	417,500	\$	96,076	\$	428,300	\$	428,300	\$	856,600
POSITION SUMMARY		2.00	2.00		2.00		2.00		-		-		
FTE SUMMARY		1.11	1.11		1.11		1.11		-		-		

FY2013 actual expenditures are unaudited as of the printing date of this document.

# LEGISLATIVE DELEGATION

## **Financial Data**

The two-year budget for the Legislative Delegation for FY2014 and FY2015 is \$115,260, which is 57.44% more than the previous biennium budget. This increase is due to the upgrade of one part-time position to full-time. Funding is included for 1.00 full-time equivalent position for both years of the biennium.

	FY2012 FY2012		FY2012	FY2013		FY2013		FY2014		FY2015		TOTAL		
LEGISLATIVE DELEGATION	В	UDGET	ACTUAL			BUDGET		ACTUAL		BUDGET	BUDGET			BUDGET
PERSONNEL SERVICES	\$	31,077	\$	25,085	\$	32,010	\$	38,631	\$	51,995	\$	53,653	\$	105,648
OPERATING EXPENSES		5,059		4,735		5,059		4,980		4,806		4,806		9,612
CONTRACTUAL CHARGES								-		-		-		-
CAPITAL OUTLAY				-				-		-		-		-
TOTALS	\$	36,136	\$	29,820	\$	37,069	\$	43,612	\$	56,801	\$	58,459	\$	115,260
POSITION SUMMARY		0.50		0.50		1.00		1.00		1.00		1.00		
FTE SUMMARY		0.50		0.50		1.00		1.00		1.00		1.00		

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# **NONDEPARTMENTAL**

# **Financial Data**

The two-year budget for Non-Departmental for FY2014 and FY2015 is \$6,676,252, which is 13.65% more than the previous biennium budget. Increases in the budget can be attributed to the inclusion of contingency funds for items such as fuel and oil. These contingency items were increased due to the uncertainty and fluctuation of fuel prices.

	FY2012 FY2012		FY2013	FY2013	FY2014		FY2015		TOTAL
NON DEPARTMENTAL	BUDGET	ACTUAL	BUDGET	ACTUAL	-	BUDGET		BUDGET	BUDGET
PERSONNEL SERVICES	\$ 21,598	\$ -	\$ 21,600	\$ -	\$	21,600	\$	21,600	\$ 43,200
OPERATING EXPENSES	2,780,477	2,072,113	2,780,477	2,229,861	3	3,196,526		3,196,526	6,393,052
CONTRACTUAL CHARGES	135,000	32,306	135,000	132,247		120,000		120,000	240,000
CAPITAL OUTLAY	-	17,920	-	-		-		-	-
TOTALS	\$ 2,937,075	\$ 2,122,339	\$ 2,937,077	\$ 2,362,108	\$ 3	3,338,126	\$	3,338,126	\$ 6,676,252

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# **PLANNING**

# Description

Planning (a part of the Community Development and Planning Department) serves the County of Greenville, the cities of Fountain Inn, Greenville, Greer, Mauldin, Simpsonville, Travelers Rest, the County Transportation Committee, the local planning commissions, and the Board of Appeals.

#### **Financial Data**

The two-year budget for Planning for FY2014 and FY2015 is \$2,657,454, which is 11.35% more than the previous biennium budget. This increase is due to the inclusion of salary and benefit adjustments to personnel services. Funding is included in the budget for 14.10 full-time equivalent positions.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL		
PLANNING DEPARTMENT	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET		
PERSONNEL SERVICES	\$ 1,111,317	\$ 1,092,850	\$ 1,157,713	\$ 1,165,348	\$ 1,251,350	\$ 1,292,656	\$ 2,544,006		
OPERATING EXPENSES	38,657	28,551	38,657	35,896	53,424	53,424	106,848		
CONTRACTUAL CHARGES	20,087	12,042	20,087	10,109	3,300	3,300	6,600		
CAPITAL OUTLAY		-		-	-	-	-		
TOTALS	\$ 1,170,061	\$ 1,133,443	\$ 1,216,457	\$ 1,211,353	\$ 1,308,074	\$ 1,349,380	\$ 2,657,454		
POSITION SUMMARY	18.00	18.00	18.00	18.00	16.00	16.00			
FTE SUMMARY	16.10	16.10	16.35	16.35	14.10	14.10			

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# **Goals and Performance Measures**

Supports Long-Term Goal(s): II-Infrastructure; IV – Public Transit; V-Economic Development; VI-Comprehensive Planning

rianning	A 1	B		
	Actual	Projected	Target	Target
Performance Indicators	2012	2013	2014	2015
Program Goal 1: To implement the County's Comprehens	sive Plan			
Objective 1(a): To conduct area plans				
# plans	2	2	2	2
Objective 1(b): To conduct a "Center" demonstration pro	ject			
# of demonstration projects	0	1	1	1
<b>Program Goal 2:</b> To coordinate infrastructure plans on	all new subdivis	ions and public ser	vice agencies.	
Objective 2(a): To host meetings annually of the Subdivi	sion Advisory Co	ommittee		
# meetings	12	12	8	10
Program Goal 3: To develop and support planning initia	tives at the Cou	nty and Municipal I	evel.	
Objective 3(a): To provide training sessions for local Pla	anning Commiss	ion members and st	aff.	
# training sessions	12	12	12	12
Objective 3(b): To assist local governments (Ft. Inn, Tra-	velers Rest, Gree	r)		
# of local governments served	3	3	3	3
Objective 3(c): To have educational programs available to	staff and public	•		
# of programs	12	12	16	16
Program Goal 4: To maintain and update a long-range t	ransportation pl	an		
Objective 4(a): To provide GPATS Policy Committee with	the status on all	projects in the Tran	nsportation Impr	ovement Plan
# presentations to committee	4	5	6	6
Objective 4(b): To complete the update of the Long Range	Transportation F	Plan		
completing the update of the Plan	12	14	15	16
Program Goal 5: To participate in updating the Land De	velopment Regul	ations.		
Objective 5(a): To assist with the update being completed	by mid 2013. To	assist in reviewing ti	he update annua	lly.
To attend all meetings regarding update to the LDR	6	16	14	-

# Planning Department - continued

# **Accomplishments and Other Activities**

During the past year, Planning completed regional food systems assessment, the Poinsett District concept plan, and the Conestee Community plan. The Office provided assistance with the stormwater banking program, assisted Dunean Community with planning effort, completed the 5 year update of the Long Range Transportation Plan, amended the Comprehensive Plan by the addition of the "Coordination Element," and compiled creative reuse/infill development database skeleton. During FY2014/FY2015, Planning will continue to complete strategies related to adopted goals for all elements of the Comprehensive Plan. They plan to restructure the GPATS to include the areas of Clemson, Pendleton, West Pelzer, and Williamson. They also will amend the comprehensive plan by conducting two area plans as well as an energy element and food system element.

# **OUTSIDE AGENCIES**

# **Description and Financial Data**

The two-year budget for outside agencies is \$2,626,234, which is 6.94% more than the previous biennium budget. Operational increases were included for the Civil Air Patrol, Greenville Mental Health, and the Commission on Alcohol and Drug Abuse.

	FY2012	FY2012	FY2013	FY2013	FY2014	FY2015	TOTAL
OUTSIDE AGENCIES	BUDGET	ACTUAL	BUDGET	ACTUAL	BUDGET	BUDGET	BUDGET
PERSONNEL SERVICES	\$ -	\$ -	\$ -	\$ -			\$ -
OPERATING EXPENSES	1,227,817	1,194,143	1,227,817	1,232,068	1,288,017	1,338,217	2,626,234
CONTRACTUAL CHARGES		-		-			-
CAPITAL OUTLAY		-		-	-		-
TOTALS	\$ 1,227,817	\$ 1,194,143	\$ 1,227,817	\$ 1,232,068	\$ 1,288,017	\$ 1,338,217	\$ 2,626,234

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AGENCY	FY2014	FY2015
Appalachian Council of Governments	\$ 185,332	\$ 185,332
Civil Air Patrol	3,900	4,100
Clean Greenville/Adopt a Highway	1,200	1,200
Clemson Extension	49,200	49,200
Commission on Alcohol and Drug Abuse	149,509	199,509
CrimeStoppers	3,600	3,600
Detoxification Center	92,211	92,211
Upstate Mediation	20,000	20,000
Emergency Response Team	140,000	140,000
Greenville Area Mental Health	153,258	153,258
Greenville Transit Authority	355,000	355,000
Health Department	109,807	109,807
Redevelopment Authority	25,000	25,000
Total	\$1,288,017	\$1,338,217

# INTERFUND TRANSFERS

Interfund trasnfers (Other Financing Sources/Uses) are an integral part of budgeting and necessary accounting practice to properly allocate costs and revenue for services to the various funds. The County has made a concerted effort to reduce unnecessary transfers so as to not unduly inflate the budget. In compliance with Revenue Policy #10, general fund transfers have been made only as payment for the intended support of specific programs or services.

The FY2014 budget provides for \$1,389,077 to be transferred to the Debt Service Fund and various Grants. The FY2015 budget anticipates a total of \$1,683,841 as transfers to other funds. The biennium budget also includes transfers to the General Fund from Special Revenue Funds and Internal Service Funds in the amounts of \$6,565,294 (FY2014) and \$6,595,986 (FY2015).

	FY2012		FY2012	FY2013		FY2013		FY2014		FY2015		TOTAL		
GENERAL FUND TRANSFERS TO:	BUDGET		ACTUAL		BUDGET		ACTUAL		BUDGET		BUDGET		BUDGET	
DEBT SERVICE FUND														
Debt Service (Leases, etc.)	\$	202,500	\$ 202,500	\$	450,000	\$	283,045	\$	1,189,077	\$	1,483,841	\$	2,672,918	
TOTAL DEBT SERVICE	\$	202,500	\$ 202,500	\$	450,000	\$	283,045	\$	1,189,077	\$	1,483,841	\$	2,672,918	
MATCHING GRANTS														
Annual Matching Grants	\$	200,000	\$ 165,461	\$	200,000	\$	88,379	\$	200,000	\$	200,000	\$	400,000	
TOTAL MATCHING GRANTS	\$	200,000	\$ 165,462	\$	200,000	\$	88,379	\$	200,000	\$	200,000	\$	400,000	
TOTAL TRANSFERS TO OTHER FUNDS	\$	402,500	\$ 367,962	\$	650,000	\$	371,424	\$	1,389,077	\$	1,683,841	\$	3,072,918	
GENERAL FUND TRANSFERS FROM:														
SPECIAL REVENUE FUNDS														
Hospitality Tax	\$	1,504,512	\$ 1,505,669	\$	1,534,602	\$	1,534,602	\$	1,565,294	\$	1,595,986	\$	3,161,280	
Road Maintenance Fee		2,500,000	2,500,000		2,500,000		2,500,000		3,500,000	\$	3,500,000	\$	7,000,000	
Medical Charities		100,000	100,000		100,000		100,000		500,000	\$	500,000	\$	1,000,000	
INTERNAL SERVICE FUNDS														
Workers Compensation	\$	400,000	\$ 400,000	\$	400,000	\$	400,000	\$	1,000,000	\$	1,000,000	\$	2,000,000	
TOTAL TRANSFERS FROM OTHER FUNDS	\$	4,504,512	\$ 4,505,669	\$	4,534,602	\$	4,534,602	\$	6,565,294	\$	6,595,986	\$	13,161,280	
GRAND TOTAL	\$	(4,102,012)	\$ (4,137,707)	\$	(3,884,602)	\$	(4,163,178)	\$	(5,176,217)	\$	(4,912,145)	\$(	10,088,362)	

FY2013 actual expenditures are unaudited as of the printing date of this document.

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