



## MEMORANDUM

**TO:** Mr. Willis Meadows, Chair  
Greenville County Council Finance Committee

**FROM:** Dean E. Jones, <sup>DJ</sup> Director

**DATE:** May 16, 2017

**SUBJECT:** Workforce Innovation and Opportunity Act (WIOA) Service Provider Contract Approvals

The Greenville County Workforce Development Board (GCWDB) has planning oversight of the annual WIOA funds received in Greenville County by the US Department of Labor. The County of Greenville is the fiscal agent of local WIOA funds. New WIOA Service Provider contracts as approved by the GCWDB also require approval from County Council.

The GCWDB is requesting approval from Greenville County Council to award WIOA Service Provider Contracts to the below organizations for Program Year 2017, which runs from July 1, 2017 – June 30, 2018. **No county funds will be used as WIOA funding is received annually by the US Department of Labor.**

1. **Arbor E&T, LLC d/b/a ResCare Workforce Services** – in partnership with the Upstate Workforce Development Board and Spartanburg County, the GCWDB intends to award a PY 2017 WIOA contract to *ResCare Workforce Services* to provide daily operations of the SC Works One-Stop Career Centers within Greenville County. The contract also provides for ResCare Workforce Services to operate the WIOA Adult and Dislocated Worker Programs, and Business Services. The GCWDB projects that up to \$1,100,000 of WIOA PY 2017 funds will be available to award in a regional contract to *ResCare Workforce Services* to provide: a) daily oversight of the SC Works McAlister Square One-Stop Center; b) provide employment and training activities to approximately 100 WIOA-eligible Adults and 57 Dislocated Workers; and c) provide business services to local/regional employers.
2. **Goodwill Industries of the Upstate/Midlands SC, Inc.** – the GCWDB intends to award a PY 2017 WIOA Youth Program Contract to Goodwill Industries of the Upstate/Midlands SC, Inc. to provide employment and training activities to WIOA-eligible youth in Greenville County. Approximately \$450,000 of PY 2017 WIOA Youth funds will be awarded in a contract Goodwill Industries to provide employment and training activities to 100 youth.

***Contract amounts and the number of WIOA Adults, Dislocated Workers, and Youth to be served are projections and will be finalized upon successful completion of contract negotiations.***

## **Greenville County Workforce Development Board Workforce Innovation and Opportunity Act (WIOA) Summary**

The U.S. Department of Labor's Employment and Training Administration (ETA) administers the federal workforce development system called the Workforce Innovation and Opportunity Act (WIOA). Annually, ETA allots federal WIOA funding to states, and states allocate the monies down to the chief local elected official (County Council Chair). The County Council Chair has fiscal liability of WIOA funds and is therefore required to appoint a local Workforce Development Board consisting of business representatives (majority), local and state agency representatives, community-based organizations, Second Chance Act programs (re-entry), and philanthropic entities.

There are **12** designated Workforce Development Boards (WDBs) in South Carolina that are comprised into four (4) Regions:

### **Greater Upstate Region**

1. WorkLink WDB (Anderson, Pickens, Oconee counties)
2. **Greenville County WDB (Greenville)**
3. Upstate WDB (Spartanburg, Cherokee, Union counties)
4. Upper Savannah WDB (Laurens, Newberry, Abbeville, Greenwood, Saluda, Edgefield, McCormick counties)

### **Central Region**

5. Catawba WDB (York, Chester, Lancaster counties)
6. Midlands WDB (Fairfield, Richland, Lexington counties)
7. Lower Savannah WDB (Calhoun, Orangeburg, Bamberg, Allendale, Barnwell, Aiken counties)

### **Pee Dee Region**

8. Pee Dee WDB (Chesterfield, Lee, Malboro, Darlington, Marion, Florence counties)
9. Waccamaw WDB (Horry, Georgetown, Williamsburg, Clarendon counties)
10. Santee Lynches WDB (Sumter, Lee, Kershaw counties)

### **South Coast Region**

11. Trident WDB (Dorchester, Berkeley, Charleston counties)
12. Lowcountry WDB (Hampton, Colleton, Beaufort, Jasper counties)

Greenville County Workforce Development Department serves as staff to the GCWDB and performs daily duties on behalf of the GCWDB as prescribed in the WIOA. Some of the major responsibilities that staff assist the GCWDB with include the following:

- Procuring service providers to operate the One-Stop Centers (called SC Works in South Carolina).
- Procuring service providers to operate the WIOA Adult, Dislocated Worker, and Youth Programs.
- Procuring service providers to operate the WIOA Youth Program.
- Providing oversight of the WIOA programs in partnership with the local chief elected official.
- Preparing compliance and strategic plans.
- Collaborating with other local WDBs within the region on service delivery strategies.

The GCWDB has seventeen (17) members. Two seats are vacant (business, labor organization). The GCWDB Chair is Mr. D. Douglas Dorman, VP of Human Resources, Greenville Health System. The GCWDB meets bi-monthly on the second Wednesday at 11:30 a.m. Visit <http://greenville.scworks.org>.

The GCWDB is in the process of completing two (2) procurements for Program Year 2017 and has submitted their funding recommendations to Greenville County Council for final approval. The two (2) procurements that the GCWDB is seeking Council's approval are:

1. Procuring a service provider to operate the SC Works McAlister Square One-Stop Center, administer the WIOA Adult and Dislocated Worker Program, and provide business services to local companies.
2. Procuring a service provider to operate the WIOA Youth Program.

# South Carolina Regional WIOA System

