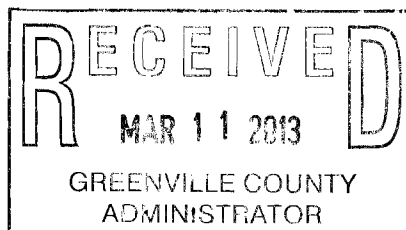




**Greenville  
County**



**COMMUNITY PROJECT ACCOUNT**  
(Small, De Minimus Public Projects)

**APPLICATION**

1) Name of Project: Cad Interface for Emergency Reporting

Check Project Type:

Nonrecurring community requests for infrastructure:

- Flooding
- Roads
- Lights
- Sewer and drainage
- Public buildings and grounds
- Infrastructure related studies

Contributions to local governments in Greenville County for community projects

2) Amount of Funds Requested: \$14,940

3) Project Sponsor

Organization: Slater Marietta Fire Department

Mailing Address: 3001 Geer Highway

Marietta SC 29661

4) Contact Person:

Name Marion Cruell

Title Chief

Telephone 864-836-3143

Alt. Telephone No. \_\_\_\_\_

Email slatermarietta@bellsouth.net

Fax No. 864-836-3142

5) Project Timeline ~ Beginning: Feb 01 2013 Ending: Feb 28 2013  
MONTH/DAY/YEAR MONTH/DAY/YEAR

7) Location of Project: Greenville County

8) Project Description: (Attach additional pages if necessary)

a. General Description: Computer aided dispatch information transfer to fire departments reporting software

b. Benefit project will provide the Community:  
Provide fire departments throughout the county ease of access to E-911 information and call data directly into their fire reports

c. Additional Comments: This will be used by 11 fire departments throughout Greenville County. Additional information for request attached.

9) Project Budget:

a. Total Project Budget including all sources of funds: \$ 14,940

b. Percent request equals of the total Project Budget? 100%

List below all funding sources for this project:

Funding Source	Amount
Greenville County Community Project	\$ 14,940
<b>TOTAL:</b>	<b>\$ 14,940</b>

Marion Cruell  
Signed

3-4-2013  
Date

Chief  
Title



*SLATER MARIETTA FIRE DEPARTMENT  
3001 GEER HWY  
MARIETTA, SOUTH CAROLINA  
PHONE: (864) 836-3143  
FAX: (864) 836-3142  
WWW.SLATERMARIETTAFD.ORG*

To: Members of Greenville County Council

From: Undersigned Greenville County Fire Department Representatives

Date: 03/01/2013

Reference: Computer Aided Dispatch Interface

Currently there are eleven departments in Greenville County dispatched through the services of Greenville County EMS. Each of these departments utilizes a web based software program for the capture, storage and retrieval of call information and data. This software, Emergency Reporting, is officially recognized for submission of reports to the State of South Carolina Office of the State Fire Marshal, the National Fire Incident Reporting System, and to the Department of Health and Environmental Control. Emergency Reporting also provides mapping, building pre-incident planning, and personnel training components for use by the departments.

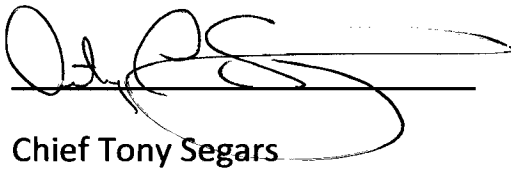
When a call is generated for service within the geographical areas served by the eleven departments, the enhanced 911 system automatically populates critical data points (name, address, phone number, dispatch times, etc.) in the CAD system with the dispatcher manually entering additional information and notes about the incident. After the incident response is completed and departments return to their stations they must manually input all of the above captured data into their Emergency Reporting system.

The purpose of this Community Project is a request for full funding for a CAD system interface between the Greenville County EMS CAD and the nine area department's Emergency Reporting software system. This interface will allow immediate integration of data received by the communications center into the fire departments reporting software. With timely and practical importing of call data, each department will realize staff time efficiency and data accuracy will be assured because department personnel will not be manually transferring the call information into their software program.



*SLATER MARIETTA FIRE DEPARTMENT*  
*3001 GEER HWY*  
*MARIETTA, SOUTH CAROLINA*  
*PHONE: (864) 836-3143*  
*FAX: (864) 836-3142*  
*WWW.SLATERMARIETTAFD.ORG*

**Departments using Emergency Reporting (Dispatched by Greenville County EMS Communications)**



Chief Tony Segars



Chief Travis Balliew

**Belmont Fire Department**

**Lake Cunningham Fire Department**



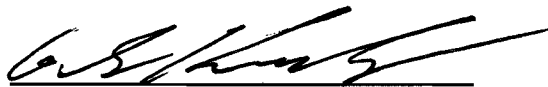
Chief Greg Merritt



Chief Lee Kelly

**Clear Spring Fire Department**

**North Greenville Fire Department**




Chief Gerald Kennedy



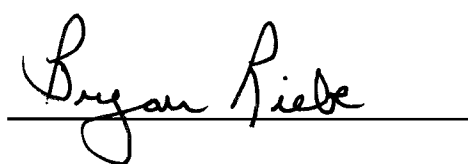
Chief Tim Cobb

**Dunklin Fire Department**

**Piedmont Park Fire Department**



Chief Russell Ledford



Chief Bryan Riebe

**Tigerville Fire Department**

**Glassy Mountain Fire Department**



**SLATER MARIETTA FIRE DEPARTMENT**  
**3001 GEER HWY**  
**MARIETTA, SOUTH CAROLINA**  
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**FAX: (864) 836-3142**  
**WWW.SLATERMARIETTAFD.ORG**

Marion Cruell

Chief Marion Cruell

**Slater Marietta Fire Department**

\_\_\_\_\_

Chief Don Alkerson

**Duncan Chapel Fire Department**

Gary Brock

Chief Gary Brock

**Berea Fire Department**

Richard Johnson

Chief Richard Johnson

**City of Travelers Rest**

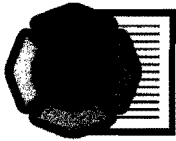


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WWW.SLATERMARIETTAFD.ORG*

Cost

Emergency Reporting Flat File CAD Interface	\$ 6,000
Emergency Reporting Set up Fee	\$ 3,000
OSSI CAD Flat File CAD Interface	\$ 3,340
OSSI Yearly CAD Interface Support (for a period of 5 years)	\$ 1,600
Year 2 Maintaince for Emergency Reporting for FD's	\$ 1,000
Total:	<b><u>\$ 14,940</u></b>

**Each fire department will be responsible for the Emergency Reporting CAD interface support in the amount of \$ 100.00 per year for each department.**



# EMERGENCY REPORTING™

FIRE / EMS RECORDS MANAGEMENT

Sales Rep:	Trey Carpenter
Order Received:	
Support Rep:	
Referral Code:	
Account Created:	
DoD 0 GSA 0 Partner:	

### CAD ORDER FORM

Package offer valid from 02/27/2013 for 30 days

Agency Name:	County of Greenville 911 Dispatch Agency
Mailing Address Line 1:	301 University Ridge
Mailing Address Line 2:	Greenville, SC 29601
County:	GREENVILLE
Phone:	864-467-7127
Fax:	
Billing Address (if different from above):	
FDID:	
EMS ID:	
Customer Type:	
Department Type:	
Start Date:	04/1/2013

CAD Brand/Version: GSSI
CAD Version:
Provider Contact Information
Contact Name:
Phone:
Email:
Dispatch Center Info:
Contact Name: Sarah Traylor
Phone: 864-467-7127
Email: straylor@greenvillecounty.org

Package Description: CAD Link	Year 1 Initial Fee:	Year 2 Maintenance Fee:
CAD Interface Type: FLAT FILE PARSER		
Interface Fees:	\$9,000.00	\$1,000.00

Year One Fee: \$8,250.00

Ongoing Yearly Maintenance Fee: \$1,000.00

10

Special Contract Terms: Flat File Parser, Interface Cost: \$6,000 (Includes 1 Department). Initial Setup Per Department: \$250 (12 Stations = \$3,000). Yearly maintenance fee starting Year 2: \$100 per Department = \$1,000 Year (County Cap). The Flat File Parser CAD link actually parses data from a predetermined folder where your CAD system puts the call data so no link actually exists directly between ER's system and the CAD system. Some CAD systems require the installation of an additional program to push the required call data to a specific folder in text format. Please have your dispatch center contact your CAD vendor to determine if your current system already has the capability in place or if they'll need to purchase that as an additional feature. The CAD link may take up to 90 days to develop, test and deploy.

Print Name: \_\_\_\_\_ Direct Phone: \_\_\_\_\_  
 Signature: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_\_

**\*\*Billing Frequency is Yearly**

Confidential -

Scan completed form and return by email to: [orders@emergencyreporting.com](mailto:orders@emergencyreporting.com), or fax to 1.866.929.6157

## Terms & Conditions

Emergency Reporting, a trade name of Reporting Systems, Inc. ("RSI"), and Blue Ash Fire Department ("AGENCY") are entering into an agreement as of the signature date.

### RSI shall perform the following services:

1. Receive CAD interface data to the following address: <https://secure.emergencyreporting.com/dispatch/CallCenter.aspx>. RSI reserves the right to reject or ignore invalid data.
2. Provide ongoing changes and bug fixes, at no additional charge, to keep the CAD Interface address specified above operational.
3. Supply mapping (alias) tools, submission tracking, and general processing tools to assist in the management of CAD supplied data to RSI standards.
4. For Flat File Parser (FFP) installations, RSI shall provide an installed piece of software that processes files as output from CAD and submits the data to RSI. FFP configurations shall conform to sample and specified data as output from CAD; any changes to this format may result in change order fees.
5. Ensure appropriate security, privacy, and encryption of data transmitted to and from the website, in compliance with RSI's internal policies, federal HIPPA regulations, industry practices regarding security, and (if applicable) Department of Defense (DoD) requirements as outlined in DoD directive 8500.1, 8500.2, PIA & SORN, necessary STIGS, and others, as defined by the Secretary of Defense or his/her designee.
6. Provide data backup to guard against data loss in the event of catastrophic system failure.
7. Guarantee uptime of 99.9%, as calculated on an annual basis.

### The Agency shall be responsible for the following:

1. Provide clean, valid data for processing, either via text file (for Flat File Parser installations) or web services (for web services direct installations)
2. For FFP Installations, the Agency shall provide a nondedicated computer to install the FFP on. The computer shall have access to CAD supplied text files, as well as outbound HTTPS access to the address specified above. The operating system shall be x86 or x64, and shall be any edition of Windows Server 2008 or 2003, and shall have the .net Framework 2.0 or higher installed.
3. Agency shall provide technical staff to assist with installation, debugging, networking, and general troubleshooting of CAD link technology and infrastructure.
4. Pay all outstanding charges in a timely fashion. Non-timely payment may result in deactivation of service (deactivation will occur with warning to the AGENCY; AGENCY data will be accessible when charges are brought current).
5. Maintain active Internet Service Provider (ISP) services to access the website. ISP charges are not included in this agreement. ISP failures are not the responsibility of RSI.

**Governing Law.** The AGENCY agrees that the rights of user and RSI shall be governed by the Laws of the State of Washington, without regard to any conflicts of law, rules or provisions. Sole and exclusive jurisdiction for any action or proceeding arising out of or related to this agreement shall be in an appropriate State or Federal Court located in WA State.

**Data Ownership.** All data transmitted to the website remains the property of the AGENCY. Retransmission of this data to the necessary state reporting authorities is authorized. Modifying, deleting or other modifications of submitted incident data by RSI is prohibited. Scientific research that is based on broad data trends is authorized, but no AGENCY specific data is to be made visible to any third parties.

**Statute of Limitation.** The AGENCY agrees that any cause of action you may have against RSI must be commenced within (6) six months after the claim arises.

**Termination.** Either AGENCY or RSI can terminate service at any time upon 30 days written (or email) notice. Future service fees, if any, will be refunded to the Agency.

**Pricing.** The AGENCY agrees to the prices set forth in this agreement. RSI reserves the right to modify AGENCY pricing at the billing renewal date, and will provide 30 day advance written notice of its intent to do so.

**Copyright.** The AGENCY recognizes that the RSI website is protected under U.S. copyright and trademark law, international conventions and other applicable law. The AGENCY agrees to not license, sell, publish, decompile, reverse engineer, or otherwise deconstruct any portion of RSI's technology.

RSI uses computer technology to collect data, and no such technology is 100% reliable at all times. System failures may occur without warning. Although all efforts will be made to prevent such failures, the AGENCY recognizes that these failures are outside the control of RSI, and agrees to hold RSI, its principals, employees, and agents harmless. If any court holds any portion of this Agreement to be unenforceable, then the remainder of this Agreement shall survive.

Follow us on:



- Confidential -

Scan completed form and return by email to: [orders@emergencyreporting.com](mailto:orders@emergencyreporting.com), or fax to 1.866.929.6157



**SunGard Public Sector Inc.**

4000 OSSI Ct - High Point, NC 27265 -

Phone: (336) 885-0911 - Fax: (407) 304-4226 - Email: amy.shultz@sungardps.com

# SUNGARD<sup>®</sup> PUBLIC SECTOR

## Add-On Quote

Date	Quote #	Acct Mgr
04/06/12	CPGLQ3350	Amy Shultz

**Quote Prepared For:**

Greenville County EMS, SC  
Sarah Traylor  
301 University Ridge  
Greenville, SC 29601  
Phone: 864-467-7127

Qty	Part Number	Product Description	Unit Price	Extended Price	Annual Maintenance
1	CAD-INT-GEN	GENERIC LAW, FIRE, EMS EXPORT  This interface is designed to export CAD event data that can then be imported and processed by third party applications. The customer configures by agency the events that will automatically export. This export may be used for Law, Fire, and EMS.  3rd party must adhere to our spec.	\$2,000.00	\$2,000.00	\$320.00
1	CAD-PROJ-MGNT	CAD PROJECT MANAGEMENT  CAD project management includes professional services from SunGard for project coordination and project management. The project management fee also includes coordinating with the Customer's project manager all SunGard related deliveries such as application software, implementation services, and scheduling of SunGard's resources with the Customer.	\$640.00	\$640.00	\$0.00
1	CAD-INST-ADD	CAD SOFTWARE INSTALLATION - ADD ON  SunGard Services for installation of the following CAD module(s):  Generic LAW, FIRE, EMS Export	\$700.00	\$700.00	\$0.00
			<b>Total:</b>	<b>\$3,340.00</b>	<b>\$320.00</b>

This quote is valid until 05/29/12

To accept this quote, please fax a signed copy of the quote to Amy Shultz at 407-304-4226.

Please call me at 336-885-0911 if I can be of further assistance or if you have any questions.

Thank you,  
Amy Shultz  
Customer Account Executive

This Quote constitutes an Amendment to the Software License & Services Agreement and the Maintenance Agreement (together, the "Contract and Agreement") by and between the parties hereto. The product and pricing information detailed above comprises the "Exhibit 1" schedule attached to this Amendment. Except as otherwise provided herein, all terms and conditions of the Contract and Agreement shall remain in full force and effect.

Any interfaces listed above are interfaces only. Customer shall be responsible for obtaining the applicable software, hardware and system software from the appropriate third party vendor.

Any software applications listed above which are solely owned by SunGard Public Sector are "Component Systems" under the provisions of the Contract and Agreement. Before signing this Quote, please contact your Account manager if you are not certain which software applications are owned by SunGard Public Sector.

Any hardware or other third party products and services listed above, including third party software, are "Pay Agency Products" under the provisions of the Contract and Agreement.

For training and on-site project management sessions which are cancelled at the request of Customer within fourteen (14) days of the scheduled start date, Customer is responsible for entire price of the training or on-site project management plus incurred expenses.

**Payment Terms are as Follows:**

License, Project Management, Hardware and Third Party Software Fees are due upon execution of this Quote. Installation is due upon completion. Custom Modifications, Development, Conversion, Hardware and Third Party Software Implementation is due 50% on execution of this Quote, and 50% due upon invoice, upon completion. Unless otherwise provided, other Professional Services are due monthly, as such services are delivered. Additional services, if requested, will be invoiced at then-current rates. Training and Travel/Living expenses are due as incurred monthly. Any shipping charges shown are estimated only - actual shipping charges will be due upon delivery.

SunGard Public Sector Application Annual Support - the initial term of Maintenance and Support Services is included in License Fees and begins upon execution of this Quote and extends for a twelve (12) month period. Subsequent terms of support will be for twelve (12) month periods, commencing at the end of the initial support period. Support fees shown for the second term of support shall be due prior to the start of that term. Fees for subsequent terms of support will be due prior to the start of that term at the then prevailing rate. Third Party Application Annual Support Fees - payment terms shall be as provided by the Third Party to Customer with the exception that any fees listed above for the initial term of support are due upon execution of this Quote.

**Accepted:**

Greenville County EMS, SC

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name



# EMERGENCY REPORTING™

Web-based fire & EMS reporting and records management

## CAD Interface

*Pull data directly from your agency's local 9-1-1 dispatch system with our CAD Interface!*  
In many cases, we can configure your account to receive, organize, and download evolving data into your system, allowing your station to run reports on the fly.

Here's How it Works:

- ▶ Dispatchers enter new information for complex and rapidly evolving incidents
- ▶ Our CAD Interface transmits, configures and downloads data directly into your account

Two Methods of CAD Interface:

### Preferred CAD Link (Web Services Direct)\*

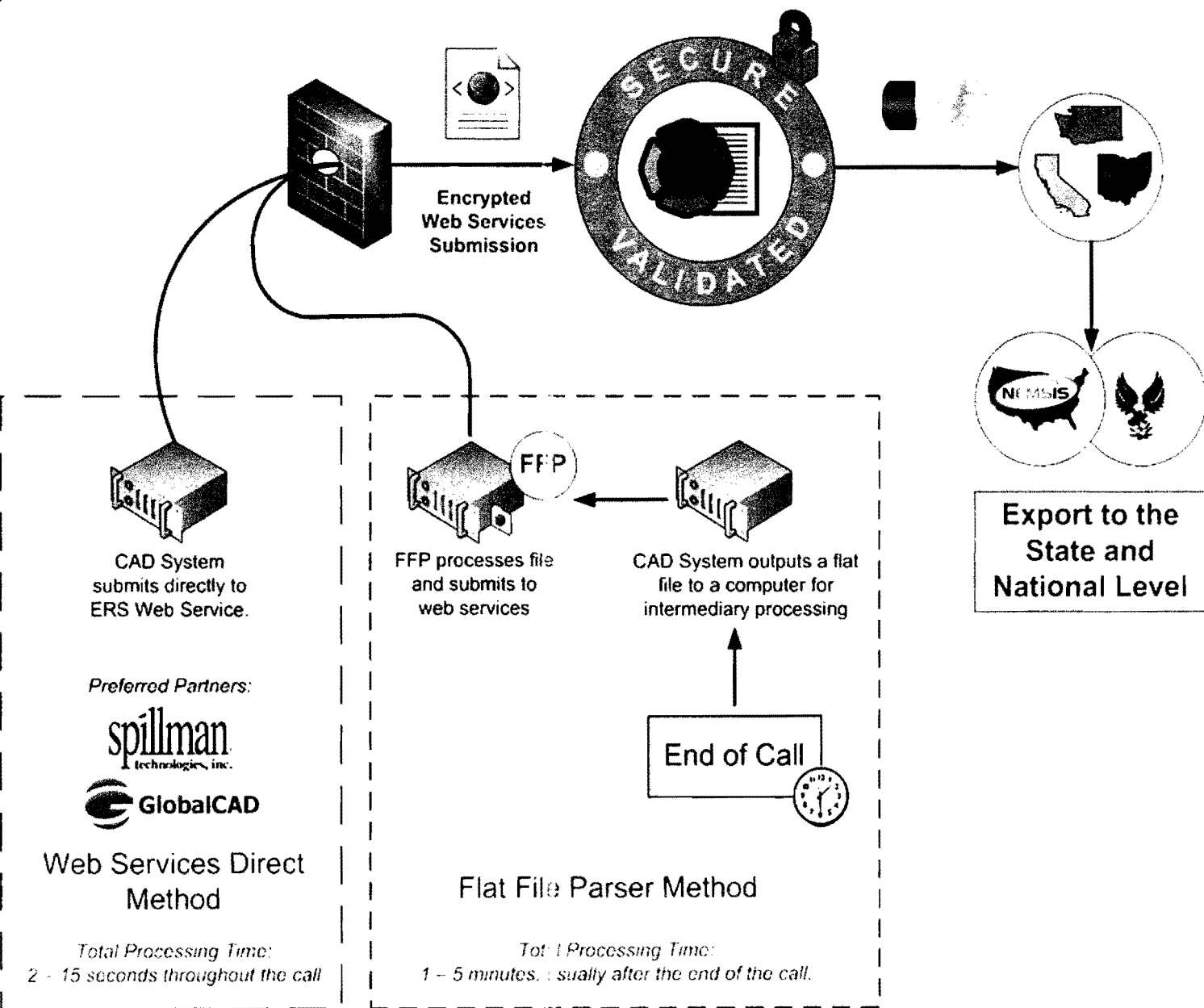
*Web Services Direct is a tightly integrated interface between your CAD vendor and Emergency Reporting services. Using this option, the CAD vendor's system transfers information from your dispatch center directly to ER every time your dispatch operator hits the "send" key. There is no third party software because the interface is developed jointly by the CAD vendor and ER.*

### Flat File Parser

*The CAD system transmits a standard formatted file to an intermediate server at specified times. Depending upon the CAD system, this may be every time your dispatcher hits the "send" key, at the close of every run, or at fixed times throughout the day. ER's Flat File Parser software queries the server once per minute, retrieves the data using a 128-bit encrypted link and then processes that data into incident files in your ER account.*

\*ER has existing CAD links for several firms including; Spillman, Tritech, Intergraph, New World, Global, and many more.

# INFORMATION FLOW DIAGRAM



# Overview

This document describes the method of submitting web services data into the Emergency Reporting System (ERS). Web services provide a seamless integration that allows information to be passed into the ERS system in real-time, while maintaining acceptable security.

Technical coordination between the dispatch center and Emergency Reporting is vital to successful deployment. This communication can be started by contacting [support@emergencyreporting.com](mailto:support@emergencyreporting.com) and requesting contact regarding setting up a CAD link.

Upon approval of setting up a CAD link, Emergency Reporting will create a sample account for testing. Upon successful completion of a CAD link the testing account will be reconfigured to allow for live submission into the customers production account.

Deploying a web services link reduces the workload on the Fire and EMS field crews that are filling out the necessary reports. Labor saving in both the dispatch center and the fire department / EMS agency can be considerable. The more data that is collected and transferred by CAD, the less data Fire and EMS field crews have to manually enter. Emergency Reporting currently collects 72 unique data elements, more of any known CAD link in the industry.

Emergency Reporting also makes heavy use of aliasing tables and mapping technologies to allow end users to map CAD submitted values to known NFIRS or NEMSIS values as appropriate. For example, CAD may have an incident type of "Structure Fire, Residential" which is not a NFIRS incident type that the end user can use. Emergency Reporting has built a series of tools to map this kind of value to the appropriate NFIRS incident type (Incident Type 111 in this case). These mapping tools can be manipulated by the end users using the User Interface, meaning no programmatic configuration is required once the link is up and operating. The system even auto adds foreign codes, allowing the users to configure these new codes as they are used.

# Acronyms & Definitions

**Agency:**

The Fire / EMS Agency(ies) that wish to receive CAD 911 data from their CAD center(s) to Emergency Reporting.

**CAD:**

Computer Aided Dispatch

**CAD Center:**

The 911 dispatch center that process 911 calls and dispatches the appropriate agency(s). The CAD center will generally be responsible for transmitting this 911 information to Emergency Reporting. The CAD center might have many agencies associated with it, and one or all of them might be ERS customers.

**CAD Vendor:**

The company that sells and licenses the CAD software.

**ER:**

Emergency Reporting, a trade name of Reporting Systems, Inc.

**ERS:**

Emergency Reporting System.

**Flat File Parser (FFP):**

Software provided by Emergency Reporting to parse out text files and transmits them to the ER web services address. This software is an additional cost item.

**HTTP:**

A protocol that transports web services requests; operates over port 80.

**HTTPS:**

A protocol that transports web services requests over SSL; operates over port 443.

**NDA:**

Non-disclosure agreement.

**SOAP:**

An XML definition that is used to define that data being transmitted to ERS.

**SSL:**

Secure Socket Layer, a HTTP encryption method that allows for secure transport of data across the web. Emergency Reporting currently uses 1024 bit SSL encryption for Web services.

**Web Services:**

Open standard (XML, SOAP, etc.) based Web applications that interact with other web applications for the purpose of exchanging data.

**Web Services Direct:**

# Installation Options

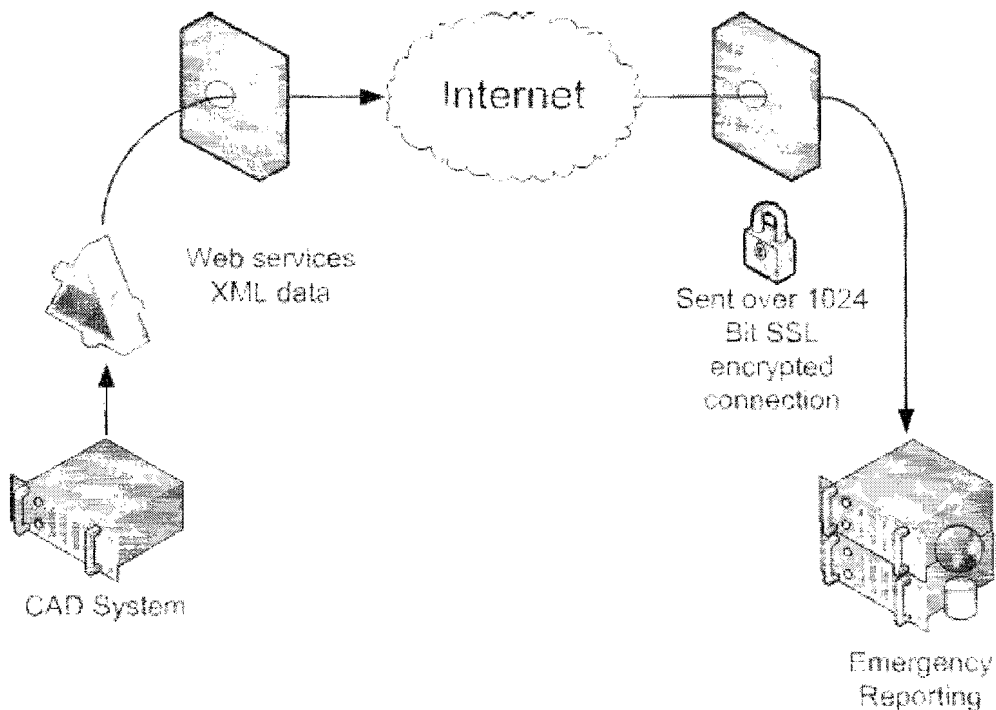
Emergency Reporting has two avenues for performing a CAD interface. Web Services Direct and Flat File Parser.

## Web Services Direct

This method allows for the CAD vendor to submit data directly to the ER web services address. This is the preferred method because the CAD data comes directly from the CAD vendor and no intermediary steps are required.

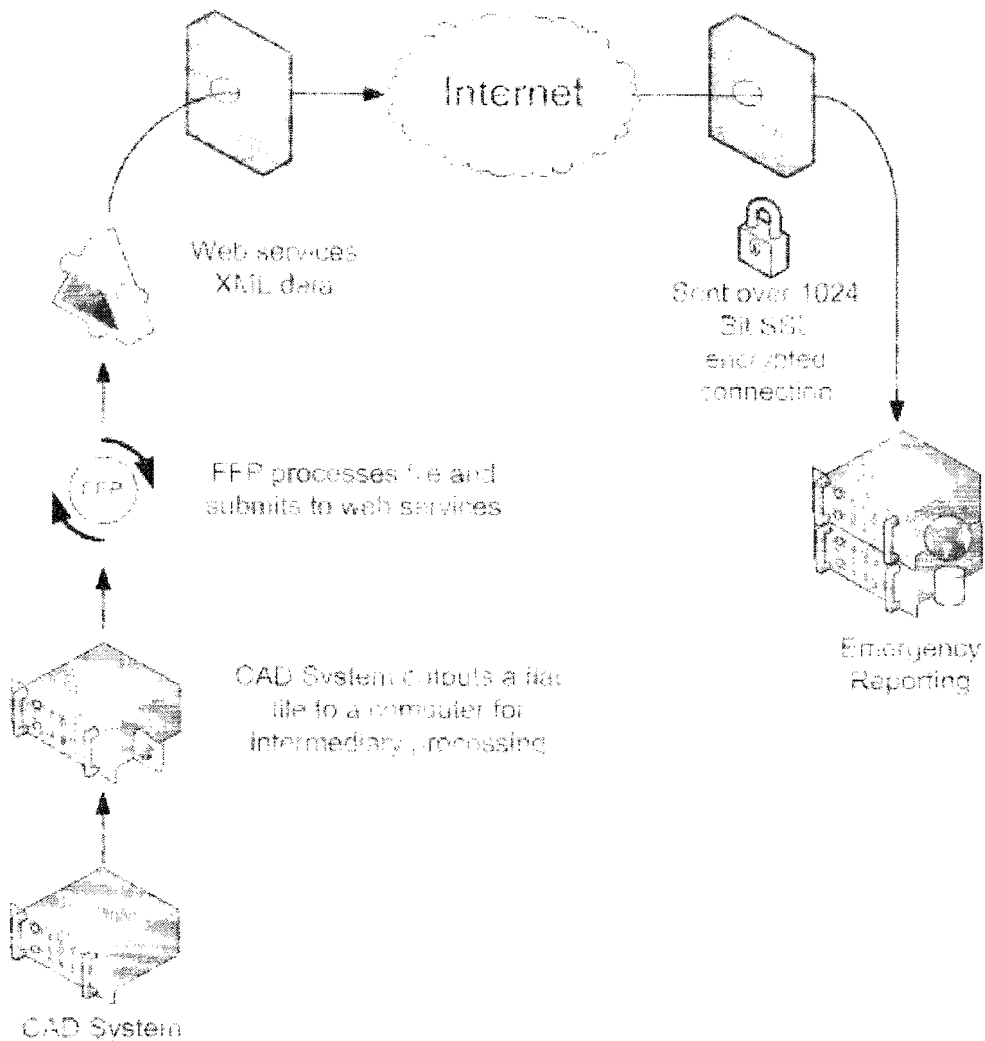
This submission method sends data to the main web services address:

<https://secure.emergencyreporting.com/dispatch/CallCenter.asmx>



## Flat File Parser

This method is similar to the Web services direct method, except there is a flat file of some kind is generated by the CAD system which is then processed and then submitted to the same address. Flat files can be text files or various types of XML files. Regardless of the file type a spec is required so Emergency Reporting knows how to parse the file.



The Flat File Parser will be delivered to the ER customer as a Setup.exe file, and will be preconfigured with the needed settings and configurations so that it will work "out of the box" as long as CAD data is submitted to it.

The FFP will also send emails when errors are encountered so that ER can track problems and resolve them when possible.

The FFP can be configured for almost any file based data source. See page section titled "Flat File Parser Sample File Structure" for a list of fields that can be sent and also a suggested XML file format that is straightforward for ER to work with.

Files outputted from the CAD system will need to be placed in the "Drop" folder on the computer with the FFP installed, where the file will be processed and then removed from the folder. Old files will be removed after 30 days in order to keep the folder sizes manageable.



## Generic CAD Event Export Export Specifications

### Overview

This interface is designed to export CAD event data that can then be imported and processed by third party applications. The customer configures by agency the events that will automatically export. This export may be used for Law, Fire, and EMS.

### Export Triggers

CAD will generate an export file at various times throughout the life of the event when specific triggers occur. This continuous export process is intended to provide the latest relevant CAD information regarding the event. The export triggers are:

- Each time the **FINISH** button is activated.
- Each time an assigned unit is Dispatched (**D**).
- Each time an assigned unit is En Route (**E**).
- Each time an assigned unit Arrives (**A**).
- Each time an assigned unit Transport (**T**).
- Each time an assigned unit arrives at a Transport destination (**H** or **A** after **T**).
- Each time an assigned unit shows Available on scene (**S**).
- Each time the event location is changed.
- Each time the event nature code is changed.
- Each time a unit clears the event (**C**).

### Export File Name

The naming convention of the export file will be ABCD\_2006123456.txt.

File Name	Description
ABCD_2006123456	<p>ABCD = Agency code for the event</p> <p>_ = Separator</p> <p>2006123456 = Incident ID Number</p>

### Export File Structure

The export file will be a comma delimited file and will consist of the following rows:

- **Incident Row:** Contains general event information.
- **Unit Row(s):** Contains response information for units dispatched to the event. There will be one unit row for each responding unit.
- **Personnel Row(s):** Contains personnel assigned to each responding unit (if configured in CAD). There will be one row for each person.

## Generic CAD Event Export Export Specifications

### Report Only Events

Report Only events are events entered into CAD that require no response, but do require a report number. Report Only events will export, but will contain limited information.

### Cancelled Events

Because CAD events export on initial CAD entry, there is no way to prevent a cancelled call from not exporting. To help identify events that are cancelled, an Event Cancelled field has been added to the export file. A value of "1" indicates that the event was cancelled.

### Deleting Export Files

The customer or their application vendor who will be using the export file is responsible for deleting CAD export files after they are processed.

### Mobile Transactions

The OSSI Mobile product will support the interface as described in this document.

### Application Vendor Responsibility

The application vendor that will be using this interface is responsible for the following:

- Installing and configuring their application.
- Establishing a network connection between their application and the network directory that will contain the deposited CAD export files.
- Configuring their application to retrieve, process, and delete export files.

### Special Notes

- Only live events are exported. Events entered manually through **Event History** do not export.
- Providing data elements in the export file is dependent upon the data being configured and available in CAD at the time of the export. In cases where data is not available, the respective field will be blank.
- The CAD system is designed to capture and record specific data elements related to dispatching calls for service. Complying with reporting standards such as NEMRS, NEMSIS or other standards is not the intent of the CAD system. When data is exported, the EMS application shall use the raw data provided in the export file or translate the data to meet the needs of their software reporting standards.
- From time to time SunGard may determine that new data fields need to be added to the export file. In such cases, new fields will always be appended to the end of the appropriate data row. This prevents disrupting the current field mapping that may be in place with our current customers. For example, if a new data element is added to the Incident row, it will be appended to the end of the Incident row.

## Generic CAD Event Export Export Specifications

### INCI Row

Field #	Field Description	Max Length	Notes	Value Example
1.	Record Type	4	Will contain the value <b>INCI</b>	INCI
2.	Dispatch Date	10	First dispatch date	2/19/2008
3.	Dispatch Time	8	First dispatch time	16:01:43
4.	Report #	14	CAD Report number	2008123456
5.	Event ID	14	CAD Event ID (unique serial #)	20081234
6.	Station	4	Station/base jurisdiction for the event	1234
7.	District	4	District jurisdiction for the event	1234
8.	Report Area	4	Reporting area	1234
9.	Address Number	5	Street number	100
10.	Street Prefix	2	Street prefix (Ex:N, S, E, W, etc.)	N
11.	Street Name	60	Street name	MAIN
12.	Street Type	4	Street type (ST, RD, CT, AV, etc.)	ST
13.	Street Post	2	Street post direction (NE, NW, etc.)	SW
14.	Address Info	60	Additional address information	IN FRONT OF
15.	Apartment	15	Apartment or room information – provided immediately after the street number (Ex: 100-F N MAIN ST).	F
16.	X Street Prefix	2	Intersecting street name prefix (for intersection only)	W
17.	X Street	60	Intersecting street name (for intersection only)	ENGLISH
18.	X Street Type	4	Intersecting street type (for intersection only)	RD
19.	X Street Suffix	2	Intersecting street post direction (for intersection only)	NW
20.	City	20	City description (as defined by mapping)	HIGH POINT
21.	State	2	State (as defined in System Options & Preferences)	NC
22.	Zip	5	ZIP Code (as defined in mapping)	27262
23.	Latitude	11	Latitude Decimal Format	35.95864167
24.	Longitude	11	Longitude Decimal Format	-80.00648611
25.	Site Name	30	Site name	SUNGARD

Generic CAD Event Export  
Export Specifications

Field #	Field Description	Max Length	Notes	Value Example
26.	Site	4	Business/site type	OFFC
27.	Received Date	10	Date call was received and started in CAD	2/19/2008
28.	Received Time	8	Time call was received and started in CAD	16:00:02
29.	Arrive Date	10	First arrive date	2/19/2008
30.	Arrive Time	8	First arrive time	16:05:12
31.	Clear Date	10	Last unit clear date	2/19/2008
32.	Clear Time	8	Last unit clear time	17:10:12
33.	E911	1	E911 or wireless 911 used	T
34.	Disposition	4	Event disposition (as determined by primary unit)	RPT
35.	Nature Code	6	Nature code	HEART
36.	Nature Description	30	Nature description	HEART ATTACK
37.	Priority Code	1	CAD priority code (Ex: P, 1-9)	P
38.	Medical Determinant	8	Priority Dispatch determinant	29B01
39.	Caller Name	30	Person who reported the event	TOM HILTON
40.	Site Key		Primary site key (business key in CAD)	5865
41.	Other Services		Other Services Linked to the Event	FIRE.LAW
42.	Fire Event Report #	14	Fire Report number	2008123456
43.	Law Event Report #	14	Law Report number	2008123456
44.	Date 1 <sup>st</sup> Agency Arrived	10	Date first agency arrived	2/19/2008
45.	Time 1 <sup>st</sup> Agency Arrived	8	Time first agency arrived	16:00:02
46.	At Patient Date	10	At Patient Date	2/19/2008
47.	At Patient Time	8	At Patient Time	16:00:02
48.	Event Cancelled	1	Was CAD event cancelled	T or F

Generic CAD Event Export  
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Unit Row(s)

Field #	Field Description	Max Length	Notes	Value Example
1.	Record Type	4	Will contain the value <b>UNIT</b>	UNIT
2.	Unit	6	Unit code	A252
3.	Dispatch Date	10	Dispatch date	2/19/2008
4.	Dispatch Time	8	Dispatch time	16:01:06
5.	En Route Date	10	En route date	2/19/2008
6.	En Route Time	8	En route time	16:01:40
7.	Cancelled	1	Was unit cancelled? (T=True or F=False)	F
8.	Cancel Date	10	Unit cancel date	2/19/2008
9.	Cancel Time	8	Unit cancel time	16:01:43
10.	Arrive Date	10	Unit arrive date	2/19/2008
11.	Arrive Time	8	Unit arrive time	16:05:12
12.	Transport Date	10	Unit transport date	2/19/2008
13.	Transport Time	8	Unit transport time	16:30:10
14.	Destination Date	10	Unit arrival date at destination – first <b>A</b> or <b>H</b> after <b>T</b> status	2/19/2008
15.	Destination Time	8	Unit arrival time at destination – first <b>A</b> or <b>H</b> after <b>T</b> status	16:40:22
16.	Clear Date	10	Unit clear event date	2/19/2008
17.	Clear Time	8	Unit clear event time	17:10:12
18.	Available Date	10	Unit in-service date	2/19/2008
19.	Available Time	8	Unit in-service time	17:00:54
20.	Station	4	Units home station	B02
21.	Clear Disposition	4	Units clearing disposition code	RPI
22.	UnitX	11	Longitude in Degrees, Minutes, and Seconds for units location at dispatch * Requires OSSI AVL *	-80.00648611
23.	UnitY	11	Latitude in Degrees, Minutes, and Seconds for units location at dispatch * Requires OSSI AVL *	35.95864167
24.	Receiving Hospital	40	Transport destination	EMERG ROOM
25.	Transport Traffic	1	Transport traffic to hospital. (E)mergency or (N)on-emergency	E

Generic CAD Event Export  
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## Personnel Row(s)

Field #	Field Description	Max Length	Notes	Value Example
1.	Record Type	4	Will contain the value <b>PERS</b>	PERS
2.	Employee ID	10	Employee ID as issued by department	910
3.	Employee System ID	10	Unique primary key assigned to each employee	23
4.	Employee Name	63	Last, First Middle	HILTON,THOMAS
5.	Unit	6	Unit code	A252